

**SOFTWARE SERVICES AGREEMENT
BETWEEN HEARTLAND PAYMENT SYSTEMS DBA HEARTLAND SCHOOL
SOLUTIONS
AND POUFRE SCHOOL DISTRICT R-1**

This Software Services Agreement (“Agreement”) is entered into this 24th day of July 2024 by and between Poudre School District R-1 (the “District”) and Heartland Payment Systems dba Heartland School Solutions (the “Contractor”). The District and the Contractor are collectively referenced herein as the “parties.” In consideration of the mutual covenants and promises contained in this Agreement, the sufficiency of which is hereby acknowledged, the parties agree as follows:

1. **Term of Agreement.**

1.1. This Agreement shall commence on August 1, 2024 and continue through and including July 31, 2025.

2. **Deliverables and Purchase Price.**

2.1. The Contractor shall make its MCS Software for use in the District’s Child Nutrition Services Department for use in the District, in accordance with the scope of work set forth in the attached Exhibit A (hereinafter the “Services”).

2.2. The total cost for all Services under this contract as set forth on the attached Exhibit B, shall not exceed Twenty-Six Thousand, Four Hundred Sixty-Five Dollars and No Cents (\$26,465.00), due and payable thirty (30) days from receipt of Contractor’s invoice.

2.3. Additional District schools may participate in Services under all terms and conditions specified within this Agreement, not to exceed the term within section 1.1. This Agreement in no way binds the District or District Schools to exclusive use of Contractor’s Services. Discretion to utilize Services is under the direction of each District School Principal or Principal designee. District Principals or Principal designee will adhere to applicable laws, regulations, and District policies.

2.4. Fulfillment of Services under the terms and conditions set forth in this Agreement shall be exclusively through the issuance of a District purchase order.

2.4.1. The Contractor shall provide the contact in section 11 a quote for Services conforming to the pricing, which shall be payable by the District thirty (30) days after receipt of Contractor’s invoice.

2.4.2. Site-based credit cards and/or site-based restricted checks shall not be permitted for payment.

2.4.3. Services provided by Contractor without conforming to section 2.4 of the Agreement shall be considered unauthorized and payment shall not be issued by the District.

- 2.4.4. Contractor shall assure compliance with the District Policy DJG/DJGA, attached as Exhibit C and hereby made part of this Agreement, direct communication with schools or sales must be approved by contact in section 9 of this agreement.

2.5. Invoicing. Contractor will provide invoices for the Services at the rate specified in B. Invoices shall be submitted to the Accounts Payable Department within thirty (30) days of receipt of Purchase Order. Invoices for Services shall include name of provider, dates of Services conforming to section 1.1, location for Services and a description of the Services provided.

- 2.5.1. Invoices received from the Contractor pursuant to this Agreement will be reviewed and approved by the District's representative, indicating that services have been rendered in conformity with the Agreement and then will be sent to the Finance Department for payment. Payment for Services not approved by the District in writing, shall not be considered valid and the District will not be responsible for covering associated costs. Invoices will generally be paid within thirty (30) days following the District representative's approval.
- 2.5.2. Invoices which do not conform with the agreement will be paid thirty (30) days from receipt of a revised and corrected invoice.
- 2.5.3. All invoices must be submitted within 30 days of fiscal year end June 30 and may not include items received by the District outside of the fiscal year July 1 – June 30.
- 2.5.4. Invoices shall be sent to ap@psdschools.org.
- 2.5.5. **Tax Exemption.** The District is exempt from federal and state taxes under Colorado Tax Exempt Number 98-03335.

2.6. The Contractor grants the District a non-exclusive, non-transferable, non-sublicenseable license to access and use, and permit authorized users to access and use the Services solely in the United States during the term of the Agreement.

2.7. The District shall access and use the Services solely for non-commercial instructional and administrative purposes within the District. Further, the District shall not, except as expressly authorized or directed by the Contractor: (a) copy, modify, translate, distribute, disclose or create derivative works based on the contents of, or sell, the Services, or any part thereof; (b) decompile, disassemble or otherwise reverse engineer Services or otherwise use the Services to develop functionally similar products or services; (c) modify, alter or delete any of the copyright, trademark, or other proprietary notices in or on the Services; (d) rent, lease or lend the Services or use the Services for the benefit of any third party; (e) avoid, circumvent or disable any security or digital rights management device, procedure, protocol or mechanism in the Services; or (f) permit any authorized user or third party to do any of the foregoing. The District also agrees that any works created in violation of this section are derivative works, and,

as such, the District agrees to assign, and hereby assigns, all right, title and interest therein to the Contractor.

2.8. The District agrees, subject to the limited rights expressly granted hereunder, that all rights, title and interest in and to all Services, including all related IP Rights, are and shall remain the sole and exclusive property of Contractor or its third-party licensors. “IP Rights” means, collectively, rights under patent, trademark, copyright and trade secret laws, and any other intellectual property or proprietary rights recognized in any country or jurisdiction worldwide. The District shall notify Contractor of any violation of Contractor’s IP Rights in the Services, and shall reasonably assist Contractor as necessary to remedy any such violation. Contractor Services are protected by patents.

2.9. The District understands and agrees that its students’ access to and use of the Services under this Agreement may require that it disclose confidential student records and information, as that term is defined below, to the Contractor. The Contractor understands and agrees that if it fails to comply with any of the requirements under sections 4, 5, 6 or 7 below at any time during or after the term of this Agreement the District may, as applicable, terminate the Agreement and/or disqualify the Contractor from future agreements with the District.

3. **Definitions.**

3.1. As used in this Agreement, “personally identifiable information” is defined as information (including metadata) that, alone or in combination, is linked or linkable to a specific student so as to allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify the student with reasonable certainty. Personally identifiable information includes but is not limited to: (a) the student’s name; (b) the name of the student’s parent or other family members; (c) the address or phone number of the student or student’s family; (d) personal identifiers such as the student’s social security number, student number or biometric record; and (e) indirect identifiers such as the student’s date of birth, place of birth or mother’s maiden name.

3.2. As used in this Agreement, “education records” is defined as records, files, documents and other materials that: (a) contain information directly related to a student; and (b) are maintained by the District, or by a party acting for the District such as the Contractor.

3.3. As used in this Agreement, “confidential student records and information” is defined as education records and personally identifiable information concerning District students, including but not limited to confidential student records and information disclosed to, collected by and/or generated by the Contractor. Confidential student records and information does not include “de-identified confidential student records and information,” as defined in section 3.5 below.

3.4. As used in this Agreement, “collect” is defined as the gathering of data and other information by any means, including but not limited to the use of logs, cookies, tracking pixels, etc.

3.5. As used in this Agreement, “de-identified confidential student records and information” is defined as confidential student records and information from which all personally

identifiable information, and the ability to determine any personally identifiable information, is removed.

3.6. As used in this Agreement, “securely destroy” is defined as removing confidential student records and information from the Contractor’s systems, paper files, hard-copy and electronic records, databases and any other media regardless of format, in accordance with the standard detailed in the National Institute of Standards and Technology (“NIST”) SP 800-88 Guidelines for Media Sanitization, so that the confidential student records and information are permanently irretrievable in the Contractor’s normal course of business.

3.7. As used in this Agreement, “eligible student” is defined as a student who is at least 18 years of age or who is legally emancipated.

4. **Ownership of Confidential Student Records, Information.** All confidential student records and information shall remain the exclusive property of the District and all rights, title and interest in the confidential student records and information, including but not limited to intellectual property rights in the confidential student records and information, belong to and are retained solely by the District. The District hereby grants to the Contractor a limited, nonexclusive license to access, view, collect, generate and use confidential student records and information solely for the purpose of performing its obligations under this Agreement.

5. **Security of Confidential Student Records and Information.**

5.1. The Contractor shall store and process confidential student records and information in accordance with commercial best practices, including implementing appropriate administrative, physical and technical safeguards that are no less rigorous than those outlined in CIS Critical Security Controls, as amended, to secure such confidential student records and information from unauthorized access, disclosure, alteration and use. The Contractor shall ensure that all such safeguards, including the manner in which confidential student records and information is collected, accessed, used, stored, processed, disposed of and disclosed, comply with all applicable federal and state data protection and privacy laws, regulations and directives, including but not limited to Colorado’s Student Data Transparency and Security Act, C.R.S. §§ 22-16-101 to -112. Without limiting the foregoing, and unless expressly agreed to the contrary in writing, the Contractor warrants that all electronic confidential student records and information will be encrypted in transmission and at rest in accordance with NIST Special Publication 800-57, as amended.

5.2. The Contractor shall conduct periodic risk assessments and remediate any identified security vulnerabilities in a timely manner. The Contractor shall promptly notify the District in the event of: (a) any security or privacy breach concerning confidential student records and information; and/or (b) any use or disclosure of student personally identifiable information not authorized under this Agreement.

6. **Use of Confidential Student Records and Information.**

6.1. Under the Contract, Contractor may access, view, collect, generate and/or use confidential student records and information only under the following terms and conditions: (a) Contractor shall not disclose confidential student records and information, in whole or in part,

to any other party; (b) Contractor shall not use any confidential student records or information to advertise or market to students or their parents/guardians; (c) Contractor shall access, view, collect, generate and use confidential student records and information only to the extent necessary to perform its obligations under the Contract; and (d) at the conclusion of the term of the Contract Contractor shall, as directed by the District, either securely destroy all confidential student records and information in its possession, custody or control, or return such confidential student records and information to the District.

6.2. Contractor may use de-identified confidential student records and information for purposes of research, the improvement of its products and services, and/or the development of new products and services. In no event shall Contractor re-identify or attempt to re-identify any de-identified confidential student records and information.

6.3. Contractor shall promptly furnish to the District upon request all confidential student records and information collected and/or generated by Contractor and not in the District's possession. Such requests may include but shall not be limited to those made in order to respond to parent/guardian and eligible student requests to inspect and review education records as authorized under the Family Educational Rights and Privacy Act, 20 U.S.C. § 1232g ("FERPA") and/or under the Colorado Open Records Act, C.R.S. §§ 24-72-200.1 to -206 ("CORA"). The District, not Contractor, shall respond to all parent/guardian and eligible student requests to inspect and review records, data and other information.

7. **School Service Contract Provider.** If Contractor is a "school service contract provider" under the Colorado Student Data Transparency and Security Act (the "Act"), the Contract is amended to add the language in this section 7. Under the Act, a "school service contract provider" is defined as an entity (other than the Colorado Department of Education, a K-12 public education entity or an institution of higher education) that enters into a formal, negotiated contract with the District to provide a "school service." Under the Act, a "school service" is defined as an Internet website, online service, online application or mobile application that: (a) is designed and marketed primarily for use in a preschool, elementary school or secondary school; (b) is used at the direction of District teachers or other District employees; and (c) collects, maintains or uses confidential student records and information.

7.1. As a school service contract provider under the Act, the Contractor has provided the following information the attached Exhibit A: (a) the data elements of confidential student records and information that Contractor collects under the Contract, regardless of whether the data elements are initially collected or ultimately held individually or in the aggregate using protocols that are effective for preserving the anonymity of each student included in the data; (b) the learning purpose for which Contractor collects the confidential student records and information; and (c) how the Contractor uses and shares the confidential student records and information. Contractor shall update this information as necessary to maintain accuracy.

7.2. Contractor shall facilitate the District's access to and correction of any factually inaccurate confidential student records and information as required in response to correction requests from parents/guardians and eligible students.

8. **Remedies.** If Contractor fails to comply with any of the foregoing requirements in sections 4, 5, 6 or 7 at any time during or after the term of the Agreement the District may, as applicable, terminate the Agreement and/or disqualify Contractor from future contracts and subcontracts with the District.

9. **Access to District Server.** If access to any District server is necessary for the functionality of the Contractor's services. Upon written approval by the Executive Director of Information Technology or designee, the District grants the Contractor limited access to the District server for the sole purpose of providing Services

9.1. The Contractor agrees to protect the confidentiality, integrity and availability of all electronic District or student information at all times.

9.2. The Contractor agrees to take proper steps to ensure the security of the device in which they connect to the District's systems remotely. The Contractor agrees not to copy information accessed remotely to local devices and or portable devices. Printing information is not permitted unless specific authorization has been granted.

9.3. The Contractor shall not share passwords, codes, credentials or user accounts with others.

9.4. The Contractor shall have a valid and up-to-date antivirus agent installed to ensure protection against malware and viruses upon connection to the District network.

10. The Contractor acknowledges that if the District determines in its discretion that remote access has been compromised by unauthorized parties, or that remote access has been misused, the Contractor's access will be disabled or terminated immediately.

11. **Notices and Communications.** All notices and communications required or permitted under this Agreement shall be in writing and shall be: (a) sent via certified mail, return receipt requested and postage prepaid, to the address of the other party set forth below; or (b) sent via e-mail to the other party via the e-mail address set forth below.

Poudre School District R-1
Attn: Contracts Administrator
2407 LaPorte Avenue
Fort Collins, CO 80521
E-mail: contracts@psdschools.org

Heartland Payment Systems dba Heartland School Solutions
Attn: Terry Roberts
1 Heartland Way
Jeffersonville, TN 47130
Email: terry.roberts@e-hps.com

12. **Insurance.** Contractor shall procure and maintain the required insurance specified below for the duration of this Agreement, which insurance shall be written for not less than the amounts specified or greater if required by law. The District's receipt of a Certificate of

Insurance from the Contractor with limits and or coverages that do not meet the requirements does not waive the requirements and the Contractor shall still be responsible for the limits and coverages stated in this Agreement. Specified coverages and amounts may be provided by a combination of a primary policy plus an umbrella or following form excess policy. All insurance shall be with a carrier licensed in the state of Colorado and shall have a minimum A.M. Best rating of A- VII. Contractor shall furnish the District’s Director of Records and Risk Management with certificates of the required insurance prior to the District’s approval and signing of this Agreement, and with renewal certificates prior to the expiration of any required insurance that expires during the term of this Agreement. Memorandums of Insurance will not be accepted. Certificates of Insurance and all communication regarding insurance shall be addressed to:

Poudre School District
 Attention: Risk Management
 2407 Laporte Ave
 Ft. Collins, CO 80521
 Email Certificate to: risk@psdschools.org

Any insurance and/or self-insurance carried by the District is excess of the coverage extended to the District by Contractor. Contractor shall provide at least thirty (30) days’ advance written notice to the District prior to cancellation, change of coverage, or non-renewal. The insurance requirements specified in this section 12 shall not reduce the indemnification liability that Contractor has assumed in section 13.

Commercial General Liability

Minimum Limits

- | | |
|--|-------------|
| a. Each Occurrence Bodily Injury & Property Damage | \$2,000,000 |
| b. General Aggregate | \$3,000,000 |
| c. Products/Completed Operations Aggregate | \$2,000,000 |
| d. Personal/Advertising Injury | \$2,000,000 |
| e. Coverage must be written on an “occurrence” basis. | |
| f. Poudre School District R-1 and its elected officials, employees, agents, and volunteers shall be named as an additional insured or covered as an additional insured by way of a blanket endorsement and shall be insured to the full limits of liability purchased by the Contractor even if those limits of liability are in excess of those required by this Agreement. | |

Technology Errors and Omissions Liability (Professional Liability, including Network Security and Privacy Liability)

Minimum Limits

- | | |
|--------------|-------------|
| a. Per Loss | \$1,000,000 |
| b. Aggregate | \$3,000,000 |

- c. Liability extends for a period of three (3) years beginning at the time work under this Agreement is completed. Contractor shall maintain continuous coverage, as required by the Agreement, for this period.

The insurance shall provide coverage for:

- a. Liability arising from theft, dissemination and/or use of confidential information (defined term including but not limited to bank account, credit card account, personal information such as name, address, social security numbers, etc. information) stored or transmitted in electronic form.
- b. Network Security Liability arising from the unauthorized access to, use of or tampering with computer systems including hacker attacks, inability of an authorized third party to gain access to Contractor's services including denial of service, unless caused by a mechanical or electrical failure.
- c. Liability arising from the introduction of a computer virus into, or otherwise causing damage to, a District or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.

13. **Indemnification.** The Contractor shall indemnify and hold harmless the District and the District's Board members, employees, representatives and agents from and against any and all liability arising from any suit, action, third party claims, grievance, or proceeding, including all attorneys' fees, costs and expenses, incurred as a result of any negligent or intentional act or omission by Contractor, or its employees, agents, Subcontractors, or assignees related to the terms of this Agreement and any Services provided under this Agreement.

14. **Governmental Immunity.** It is specifically understood and agreed that nothing contained in this Agreement shall be construed as an express or implied waiver by the District of any of the immunities, rights, benefits, protections, or other provisions of the Colorado Constitution or Governmental Immunity Act, C.R.S. §§ 24-10-101 *et seq.*, as now or hereafter amended.

15. **General Provisions.**

15.1. **No Assignment.** The Contractor shall not assign this Agreement or any of its rights, interests or obligations under this Agreement without the prior written consent of the District, which consent may be withheld for any reason or no reason as determined by the District in its sole discretion.

15.2. **No Waiver.** The parties agree that no assent or waiver, express or implied, to any breach of any one or more of the covenants of this Agreement shall be construed as or deemed to be an assent to or a waiver of any subsequent breach.

15.3. **Amendment or Modification.** No amendment or modification of this Agreement shall be valid unless set forth in writing and executed by the District and the Contractor through written amendments to the Agreement, in the same manner and with the same formality as was done for this Agreement.

15.4. **Conflict of Terms.** In the event of any conflict of terms found between this Agreement, any incorporated exhibits, any other terms and conditions, end user license agreements or privacy policies, the terms of this Agreement shall prevail.

15.5. **Survival of Certain Contract Terms.** Notwithstanding anything herein to the contrary, the parties understand and agree that all terms and conditions of this Contract and the exhibits and/or attachments hereto which may require continued performance, compliance, or effect beyond the termination date of the Contract shall survive such termination date and shall be enforceable by the District as provided herein in the event of such failure to perform or to comply by the Contractor.

15.6. **Governing Law and Venue.** All issues regarding the formation, performance and/or legal enforcement of the Contract shall be governed by and construed in accordance with the laws of the State of Colorado. Venue for the resolution of any disputes arising out of or relating to the Contract shall be in Larimer County, Colorado.

15.7. **No Third-Party Beneficiary.** Enforcement of the terms and conditions of this Agreement, and all rights of action relating to such enforcement, shall be strictly reserved to the District and the Contractor. Nothing contained in this Agreement shall give or allow any claim or right of action whatsoever by any third person other than the District or the Contractor. It is the express intent of the parties that any third person receiving services or benefits pursuant to this Agreement shall be deemed an incidental beneficiary only.

15.8. **Binding Arbitration Prohibited.** The District does not agree to binding arbitration by any extra-judicial body or person. Any provision to the contrary is null and void.

15.9. **Attorney Fees and Costs.** In the event it becomes necessary for either party to institute litigation to enforce any provision of this Agreement, the substantially prevailing party in such litigation shall receive, as part of any judgment or award entered, its reasonable attorney fees and costs, including expert witness fees.

15.10. **Binding Effect.** This Agreement shall be binding upon and inure to the benefit of the parties and their respective heirs, legal representatives, successors and permitted assigns.

15.11. **Headings.** The headings used in this Agreement are for convenience only and shall have no effect upon the construction or interpretation of this Agreement.

15.12. **Entire Agreement.** This Agreement constitutes the entire Agreement of the parties regarding the subject matter addressed herein and supersedes all prior Agreements, whether oral or written, pertaining to said subject matter.

15.13. **Signatures.** This Agreement may be executed and delivered via portable document format (pdf), and the pdf signature of any party shall be considered valid, binding, effective and an original for all purposes. This Agreement may be signed in counterparts, and each counterpart shall be deemed an original, and all the counterparts taken as a whole shall constitute one and the same instrument.

15.14. **Warranty of Authority.** The individuals signing below represent and warrant that they have the authority to execute this Agreement on behalf of their respective organizations and bind their respective organizations to the terms of this Agreement.

THE REMAINDER OF THIS PAGE WAS INTENTIONALLY LEFT BLANK.

IN WITNESS WHEREOF, the District and the Contractor have signed this Agreement as of the date first set forth above.

HEARTLAND PAYMENT SYSTEMS
DBA HEARTLAND SCHOOL
SOLUTIONS

POUDRE SCHOOL DISTRICT R-1

By: _____

Terry Roberts
President School Solutions

By: _____

R. David Montoya
Chief Finance Officer

By: _____

Craig Schneider
Director of Child Nutrition Services

Exhibit A



STUDENT DATA INFORMATION REQUEST FOR SOFTWARE SERVICES

Colorado’s Student Data Transparency and Security Act [C.R.S. Section 22-16-101 et seq.] requires Poudre School District (PSD) to set forth certain contractual requirements before agreeing to the use of products that share student data. Due to the specificity of this language, PSD has opted to use its own contract to ensure compliance and alignment with the law and U.S. Department of Education recommendations regarding National Institutes of Standards and Technology Guidelines for Media Sanitization.

The law defines Student Identifiable Data as all items which are collected, maintained, generated, or inferred through use of the service, which includes metadata. This means any data element in the software’s data table that can be connected to a student must be transparently identified along with how the data will be used. Because this may be different from what the company has reported under the Family Educational Rights and Privacy Act (FERPA), the District recommends pulling the data table to include all data elements.

Please provide the following information to facilitate the contracting process:

- Detailed, formal description of product and scope of work to be completed.
 - Descriptions should not include wording such as “most used” or “used by X number of schools.”*
 - Service descriptions should be detailed and free of sales language so it’s clear what’s being purchased.*

PSD will continue to utilize our MCS Point of Sale & Financials, MCS Free & Reduced, MCS Online Applications Mosaic Menu Planning/, and MySchoolBucks (Meals + Store).

- What student data is collected through use of the system?
 - List all student data that’s collected, maintained, generated, or inferred through use of the service; this includes information created or collected by the company.*

Please reference the attached Schedule of Data Elements- Details.

<i>Student</i>	<i>Teacher</i>	<i>Admin</i>	<i>Meta Data</i>

3. What is the purpose of collecting student data?

Heartland collects, uses, and shares student personally identifiable information only for the purposes authorized in the contract between Heartland and the school or district and providing features identified in product documentation. Heartland complies with all requirements specified in sections 22-16-108 to 22-16-110 of the Colorado Revised Statutes 2016 TITLE 22, General Provisions.

4. What third parties does the company partner with who may receive student data in any format?

- *This includes storage and vendors receiving encrypted data.*

Heartland does not utilize any 3rd party vendors to provide our services.

5. What is the purpose of the third-party partners?

N/A

6. Please provide:

- Current quote (if available)

Please see the attached 2024-2025 Quote.

- Tiered pricing for future purchases

N/A

- Name and email for contract notices

Shelley.lorren@e-hps.ocrn

- Name and title of person who will sign the contract

Jeremy Loch- President, School Solutions

- Does the system allow integration for rostering?

Yes No

If the above answer is yes, how is it completed?

Automated import using OneRoster CSV and Secure FTP

The following pages contain an example that will serve as a guide for the company's IT team; these items are known as data tables or data dictionaries.

PSD must have specific information from the company in a separate document, which will become an exhibit to the contract. Links to online privacy policies will not be accepted; these policies must be transparently identified in a static document.

Schedule of Data Elements- Details

Application Technology Meta Data

IP Addresses of users, Use of cookies, etc. – HSS uses OneTrust to govern cookie opt-in/out, for tracking user behavior, by the end user. This is to be compliant with the California Privacy Rights Act. HSS does not sell or use the data for any purpose external to our own organization.

Application Use Statistics

Meta data on user interaction with application – HSS uses OneTrust to govern cookie opt-in/out, for tracking user behavior, by the end user. This is to be compliant with the California Privacy Rights Act. HSS does not sell or use the data for any purpose external to our own organization.

Attendance

Student school (daily) attendance data – The summarized attendance count per school/date is used within MCS on the Edit Check Report to help determine if the Average Daily Participation, which is the average number of meals served on a daily basis, is within a reasonable range versus daily attendance.

Communications

Online communications captured (emails, blog entries) – HSS offers direct parent support via phone, email, blog entries, and other support mechanisms.

Demographics

Date of Birth – This is used in both MCS and MySchoolBucks. In MCS, this field is used as part of a multi-part identifier for Students in both Student Imports and Direct Certification Imports. In MySchoolBucks, this field is used to help identify a student when a parent wants to add them to their household for the purpose of viewing Point of Sale (POS) transaction history and/or adding money to their POS account balance.

Gender – This is used in MCS as an identifier within reporting.

Ethnicity or race – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents.

Language information (native, or primary language spoken by student) – This is used in MCS for sending letters in the appropriate language to a household.

Enrollment

Student school enrollment – This is used in MCS for identifying the school that a student attends at the serving line and within reporting.

Student grade level – This is used in MCS for identifying a student coming through the serving line by their grade when they don't know their ID.

Homeroom – This is used in MCS for identifying a student coming through the serving line by their homeroom when they don't know their ID.

Year of graduation – This is used in MCS for end of year rollover to remove graduated students.

Parent/Guardian Contact Information

Address – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents. Additionally, this is used within MCS for household matching with Direct Certification and for sending physical letters to households. This can also be used by Food Service staff to confirm the identity of a person calling in to inquire about a student.

Email – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents. Additionally, this is used within MCS for sending digital letters to households.

Phone – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents.

Parent/Guardian ID

Parent ID number (created to link parents to students) – This is used within MCS for household matching with Direct Certification.

Parent/Guardian Name

First and/or Last – This is used within MCS for sending letters to households. Additionally, this can also be used by Food Service staff to confirm the identity of a person calling in to inquire about a student.

Schedule

Homeroom Teacher Name – This is used in MCS for identifying a student coming through the serving line by their homeroom when they don't know their ID.

Special Indicator

Low income status – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents.

Medical alerts / health data – This is used in MCS on the serving line to warn Food Service staff that a student is purchasing a product that could cause a medical issue (e.g. milk allergy) for the student.

Living situations (homeless / foster care) – This is used in MCS as a part of Direct Certification.

Student Contact Information

Address – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents. Additionally, this is used within MCS for household matching with Direct Certification and for sending physical letters to households. This can also be used by Food Service staff to confirm the identity of a person calling in to inquire about a student.

Email – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents. Additionally, this is used within MCS for sending digital letters to households.

Phone – This is used for the USDA Income Survey in MySchoolApps that is filled out by parents.

Student Identifiers

Local (School district) ID number – This is used in MCS for identifying a student at the serving line and within reporting.

State ID number – This is used in MCS for matching within Direct Certification and within reporting.

Provider/App assigned student ID number – This is used in MCS for identifying a student at the serving line and within reporting.

Student Name

First and/or Last – This is used in MCS for identifying a student at the serving line and within reporting.

Student Work

Other student work data – This is used in MCS for storing a picture of a student that is displayed at the serving line as a part of a group roster.

Transportation

Other Transportation data – This is used in MCS for identifying a student by bus number at the serving line as a part of a group roster.



THIS IS NOT AN INVOICE. Please complete this form & return it by Email or mail to confirm your annual support services for the 2024-2025 school year.

If mailing, send to:
765 Jefferson Road #400 , Rochester NY 14623

Heartland Payment Systems
dba Heartland School Solutions
PO Box 936565
Atlanta, GA 31193-6565

Annual Support Quote	06/11/2024
-----------------------------	-------------------

Bill To:

POUDRE SCHOOL DISTRICT R-1
HSS-Fort Collins
2407 LaPorte Ave Accounts Payable
Fort Collins, CO 80521-2211

Billing Contact Information:

First: _____ Last: _____
Email Address: _____
Phone Number: _____
Job Title: _____

If address information is incorrect, please make corrections above. Please write in the Billing contact information above.

Customer #	Contract #	Location (if applicable)	Terms	Invoice Date
7683730-110788	HSS_00000325	Fort Collins CO	Net 30	07/01/2024

- Line Items Are Accurate
- Changes Needed to Line Items

Use this space to indicate changes:

Coverage Start Date	Coverage End Date	Product Code	Item Description	Quantity	Annual Unit Price	Extended Price
08/01/2024	07/31/2025	HSS0467	SUB: Mosaic Menu Planning Director Subscription	1	720.00	720.00
08/01/2024	07/31/2025	HSS1125	SUB: ApplyForLunch 40-69 Site Annual Subscription	1	2,370.00	2,370.00
08/01/2024	07/31/2025	HSS1251	SUP: MCS CO FR App Processing Annual	1	960.00	960.00
08/01/2024	07/31/2025	HSS1252	SUP: MCS Site POS Annual	47	445.00	20,915.00
08/01/2024	07/31/2025	HSS1253	SUP: MCS CO POS and Financials Annual	1	955.00	955.00

Pre-Invoice Order Quote Total 25,920.00

Phone: 800-724-9853, Option 8

HSSsupportinvoices@e-hps.com

Exhibit B

Heartland

Invoice

Heartland Payment Systems
dba Heartland School Solutions
Heartland, PO Box 936565,
Atlanta, Georgia 31193-6565

Invoice : 3154044
Due Date : 08/17/2024
Date : 07/18/2024
Page No : 1 / 1

Bill To: Poudre School District R-1 2407 LaPorte Ave, Accounts Payable Fort Collins, CO 80521-2211 United States	Ship To: Poudre School District R-1 2415 LaPorte Ave, Food Service Fort Collins, CO 80521-2225 United States
--	--

Purchase Order No	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Req Ship Date
347276	HSS7683730-110788		Ground	Net 30	07/18/2024

Ordered	Invoiced	Item Number	Description	Unit Price	Ext Price
1	1	HSS0632	PSV: Start of Year (SOY)	\$545.00	\$545.00

Comments:	Subtotal	\$545.00
	Tax	\$0.00
	Freight	\$0.00
	Trade Discount	\$0.00
	Total	\$545.00
	Payment Received	\$0.00
	Credits/Refunds	\$0.00
	Adjustments	\$0.00
Amount Due	\$545.00	

Heartland

Heartland Payment Systems
 dba Heartland School Solutions
 PO Box 936565
 Atlanta, GA 31193-6565

THIS IS A QUOTATION issued for renewing your Support/ Subscription service for the 2024-2025 school year. Please sign and provide a valid purchase order, or respond with changes needed by 08/21/24. Invoices will be issued upon receipt of this quote, when applicable.

Annual Support/Subscription Renewal 2024/2025

Bill To:

POUDRE SCHOOL DISTRICT R-1
 2407 LaPorte Ave
 Accounts Payable
 Fort Collins CO 80521-2211

Craig Schneider
 (970) 490-3560

If address information is incorrect, please make corrections above.

Customer #	Contract #	Location (if applicable)	Terms	Invoice Date
7683730-110788	HSS_00000325	Fort Collins CO	Net 30	Upon Receipt

Coverage Start Date	Coverage End Date	Product Code	Item Description	Quantity	Annual Unit Price	Extended Price
08/01/2024	07/31/2025	HSS1252	SUP: MCS Site POS Annual	47	\$ 445.00	\$ 20915.00
08/01/2024	07/31/2025	HSS1125	SUB: ApplyForLunch 40-69 Site Annual Subscription	1	\$ 2370.00	\$ 2370.00
08/01/2024	07/31/2025	HSS1251	SUP: MCS CO FR App Processing Annual	1	\$ 960.00	\$ 960.00
08/01/2024	07/31/2025	HSS0467	SUB: Mosaic Menu Planning Director Subscription	1	\$ 720.00	\$ 720.00
08/01/2024	07/31/2025	HSS1253	SUP: MCS CO POS and Financials Annual	1	\$ 955.00	\$ 955.00

Coverage Start Date	Coverage End Date	Product Code	Item Description	Quantity	Annual Unit Price	Extended Price
------------------------	----------------------	-----------------	------------------	----------	----------------------	-------------------

Renewal Quotation Total:	\$	25,920.00
--------------------------	----	-----------

If you require a PO to be referenced on your invoice, please provide the PO#_____

First Name:

Last Name:

Email:

Date:



January 1, 2024

RE: 2024 Heartland Payment Systems, LLC IRS Form W-9

Please find attached a Form W-9 for Heartland Payment Systems, LLC ("Heartland").

Due to Heartland's status as a single member LLC which is disregarded for federal income tax purposes, the name, entity type and federal employer identification number ("FEIN") of Heartland's parent company, Global Payments Inc. will appear on line 1, line 3 and Part I of the form respectively.

When setting up Heartland in your system, please use the following information:

Legal Name: Global Payments Inc.
Doing Business as: Heartland Payment Systems, LLC
FEIN: 58-2567903

If you have any questions or concerns regarding this form, please contact Chris Muth at christopher.muth@globalpay.com. Please refer all other questions about your account to your sales representative.

Regards,

A handwritten signature in black ink, appearing to be "CM", written over a light gray circular watermark.

Chris Muth
Director, Indirect Tax

Form **W-9**
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

► Go to www.irs.gov/FormW9 for instructions and the latest information.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.

Global Payments Inc.

2 Business name/disregarded entity name, if different from above

Heartland Payment Systems, LLC dba Heartland School Solutions

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

- Individual/sole proprietor or single-member LLC
- C Corporation
- S Corporation
- Partnership
- Trust/estate
- Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► _____
- Other (see instructions) ► _____

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) 5

Exemption from FATCA reporting code (if any) D

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.

3550 Lenox Road, Suite 3000

6 City, state, and ZIP code

Atlanta, GA 30326

7 List account number(s) here (optional)

Requester's name and address (optional)

Print or type. See Specific Instructions on page 3.

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number								
			-					

or

Employer identification number									
5	8	-	2	5	6	7	9	0	3

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here

Signature of U.S. person ►

Date ► 01-08-2024

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.



PO Box 936565 • Atlanta, Georgia 31193-6565
P: 800.724.9853 Opt. 8
heartlandschoolsolutions.com

January 1st, 2024

Remittance Address and Banking Instructions Change Notification

Dear Heartland School Solutions Customer,

To ensure a more efficient delivery and application of your payments we are updating our banking instructions. Note the following instructions for all payment methods:

ACH/Wire Payment Instructions

Bank Name: Wells Fargo N A
Bank Address: Atlanta, Georgia
Account Name: Heartland
Account Number: 4113004105
Routing Number: 121000248
SWIFT/BIC code: WFBIUS6S

(Please ensure that the invoice number is included in the ACH/Wire Payment Instructions)

Remittance Address for Payment by Check

Heartland
PO Box 936565
Atlanta, Georgia 31193-6565

Remittance Address for Overnight Payment by Check

Lockbox Services 936565
Heartland
Attn: Lockbox 936565
3585 Atlanta Avenue
Hapeville, Georgia 30354-1705

If you have any questions or need additional information please feel free to contact us via email at HSSForms@e-hps.com or call us at 1-800-724-9853 option 8.

Thank you,

Heartland School Solutions
Accounting Department
Email: HSSForms@e-hps.com



Exhibit C

Heartland School Solutions Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: MySchoolApps 8.0.1

Product Description: Online Meal Benefits Application and Economic Survey Collections

Date: July 24th, 2023

Contact information: Josh Weaver, Sr. Product Manager - William.Weaver@e-hps.com

Tino Padilla, Director, Product Management - Celestino.Padilla@e-hps.com

Notes:

Not Applicable items have been ~~struck through~~ instead of removed from the document

Evaluation Methods Used:

- General Product Knowledge
- Testing with Assistive Technologies (ANDI and NVDA Accessibility Testing Tools)

- Manual Inspection (Chrome Dev Tools)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Not Applicable	No A/V content
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Not Applicable	No A/V content
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Not Applicable	No A/V content
<u>1.3.1 Info and Relationships</u> (Level A)	Partially Supports	Cannot consistently navigate Accordion View on help page or application instructions in Chrome
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	
<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	
<u>1.4.1 Use of Color</u> (Level A)	Supports	
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	No A/V content
<u>2.1.1 Keyboard</u> (Level A)	Supports	
<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)	Not Applicable	No custom shortcuts
<u>2.2.1 Timing Adjustable</u> (Level A)	Supports	
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Not Applicable	No blinking/scrolling/updating text
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Not Applicable	No flashes
<u>2.4.1 Bypass Blocks</u> (Level A)	Supports	
<u>2.4.2 Page Titled</u> (Level A)	Supports	
<u>2.4.3 Focus Order</u> (Level A)	Supports	
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)	Not Applicable	
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)	Not Applicable	
<u>2.5.3 Label in Name</u> (Level A 2.1 only)	Supports	
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only)	Not Applicable	

<u>3.1.1 Language of Page</u> (Level A)	Supports
<u>3.2.1 On Focus</u> (Level A)	Supports
<u>3.2.2 On Input</u> (Level A)	Supports
<u>3.3.1 Error Identification</u> (Level A)	Supports
<u>3.3.2 Labels or Instructions</u> (Level A)	Supports
<u>4.1.1 Parsing</u> (Level A)	Supports
<u>4.1.2 Name, Role, Value</u> (Level A)	Supports

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
<u>1.3.4 Orientation</u> (Level AA 2.1 only)	Supports	
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)	Does Not Support	Need to implement H98
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Supports	
<u>1.4.4 Resize text</u> (Level AA)	Supports	
<u>1.4.5 Images of Text</u> (Level AA)	Supports	
<u>1.4.10 Reflow</u> (Level AA 2.1 only)	Supports	
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)	Supports	
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Not Applicable	
<u>2.4.5 Multiple Ways</u> (Level AA)	Supports	
<u>2.4.6 Headings and Labels</u> (Level AA)	Supports	
<u>2.4.7 Focus Visible</u> (Level AA)	Supports	
<u>3.1.2 Language of Parts</u> (Level AA)	Supports	
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	
<u>3.3.3 Error Suggestion</u> (Level AA)	Supports	
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Supports	
<u>4.1.3 Status Messages</u> (Level AA 2.1 only)	Partially Supports	Most errors and warnings are covered, but consider adding aria roles to the warning and info bubbles on the review page

Legal Disclaimer (Heartland School Solutions)

<https://www.myschoolapps.com/Home/Accessibility>

Heartland School Solutions Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: MySchoolBucks 13.0

Product Description: Online School Fees and Payments

Date: July 24th, 2023

Contact information: Troy Jones, Sr. Product Manager - louis.jones@e-hps.com

Grace Geary, Director, Product Management - grace.geary@e-hps.com

Notes:

Not Applicable items have been ~~struck-through~~ instead of removed from the document

Evaluation Methods Used:

- General Product Knowledge
- Developer plugins for WCAG testing

- Extensions and resources from the WebAim WAVE Accessibility Tool (<https://wave.webaim.org>).

Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Partially Supports	Time based audio is currently not applicable. Most pre-recorded video content provides options to view a transcript.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Partially Supports	Most pre-recorded content provides options for captions.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Does not Support	
<u>1.3.1 Info and Relationships</u> (Level A)	Supports	
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	
<u>1.3.3 Sensory Characteristics</u> (Level A)	Partially Supports	Sensory characteristics may be used in some training content.
<u>1.4.1 Use of Color</u> (Level A)	Partially Supports	Color may be used in some training content to describe components of the application.
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	
<u>2.1.1 Keyboard</u> (Level A)	Supports	
<u>2.1.2 No Keyboard Trap</u> (Level A)	Partially Supports	
<u>2.1.4 Character Key Shortcuts</u> (Level A-2.1 only)	Not Applicable	
<u>2.2.1 Timing Adjustable</u> (Level A)	Does not Support	
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Does not Support	
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Not Applicable	
<u>2.4.1 Bypass Blocks</u> (Level A)	Supports	
<u>2.4.2 Page Titled</u> (Level A)	Supports	
<u>2.4.3 Focus Order</u> (Level A)	Supports	
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	
2.5.3 Label in Name (Level A 2.1 only)	Not Applicable	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
<u>3.1.1 Language of Page (Level A)</u>	Supports	
<u>3.2.1 On Focus (Level A)</u>	Supports	
<u>3.2.2 On Input (Level A)</u>	Supports	
<u>3.3.1 Error Identification (Level A)</u>	Supports	
<u>3.3.2 Labels or Instructions (Level A)</u>	Supports	
<u>4.1.1 Parsing (Level A)</u>	Supports	
<u>4.1.2 Name, Role, Value (Level A)</u>	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live) (Level AA)</u>	Partially Supports	Most live content is hosted with online meeting software, like Zoom, Google Meet, and YouTube, which include live captions.
<u>1.2.5 Audio Description (Prerecorded) (Level AA)</u>	Does not Support	
1.3.4 Orientation (Level AA 2.1 only)	Not Applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Not Applicable	
<u>1.4.3 Contrast (Minimum) (Level AA)</u>	Supports	
<u>1.4.4 Resize text (Level AA)</u>	Supports	
<u>1.4.5 Images of Text (Level AA)</u>	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Not Applicable	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only)	Not Applicable	
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)	Not Applicable	
<u>2.4.5 Multiple Ways</u> (Level AA)	Supports	
<u>2.4.6 Headings and Labels</u> (Level AA)	Supports	
<u>2.4.7 Focus Visible</u> (Level AA)	Supports	
<u>3.1.2 Language of Parts</u> (Level AA)	Supports	
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	
<u>3.3.3 Error Suggestion</u> (Level AA)	Supports	
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Supports	
<u>4.1.3 Status Messages</u> (Level AA 2.1 only)	Not Applicable	

Legal Disclaimer (Heartland School Solutions)

<https://login.myschoolbucks.com/users/etc/getaccessibility.action?clientID=schoolbucks>