

ThingLink Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version:

ThingLink (www.thinglink.com)

Report Date:

09.01.2025

Product Description:

ThingLink (www.thinglink.com) is an online platform that allows creation of interactive images, videos, 360° media and learning scenarios that can be shared online.

Contact Information:

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Notes:

ThingLink is first and foremost an authoring tool designed for creating interactive visual media. While ThingLink provides a number of solutions designed to support creation of accessible content, the accessibility of the final result still depends on the content creator. This statement does not

apply to the whole website but rather the special viewing mode of interactive visual media available to the end viewer called *accessibility player*. Additional notes and guidelines are available in the [help center](#).

The claim applies only to the accessibility player for images, videos, 360° images and learning scenarios made and hosted on ThingLink. This is limited to all URLs that fit the following structure: https://app.widgets.thinglink.com/accessibility/* or https://www.thinglink.com/view/scenario/*/accessibility, where * stands for unique content ID. Example: <https://app.widgets.thinglink.com/accessibility/1205257932048957445>.

Evaluation Methods Used:

Testing with assistive technologies; testing is based on knowledge of general product functionality

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content has either auto-generated or user-generated text alternatives. See documentation here .
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Users can provide alternatives for time-based media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Users can upload captions to pre-recorded videos.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Users can provide audio alternatives for all content.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships can be determined programmatically when using assistive tools.
1.3.2 Meaningful Sequence (Level A)	Supports	Reading sequence can be determined programmatically. It can be customized by the content author via content settings.
1.3.3 Sensory Characteristics (Level A)	Supports	While ThingLink content relies primarily on visual clues, active elements can be labeled and can distinguished by more than one sensory characteristic.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information in the default user interface.
1.4.2 Audio Control (Level A)	Supports	In all cases where ThingLink content uses audio, the viewer can either turn off the audio or stop the playback completely.
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard controls are designed in such a way that focus can be moved away from any component using only a keyboard interface.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not applicable	Character key shortcuts are not implemented.
2.2.1 Timing Adjustable (Level A)	Supports	Built-in functionality does not set time limits, or the time limit is essential. In all cases the timing is controlled by the content author.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Auto-updating information can be paused.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	ThingLink's default web page designs do not contain any elements that exceeds the flash threshold.
2.4.1 Bypass Blocks (Level A)	Supports	Default web page designs do not contain navigational blocks that need to be bypassed.
2.4.2 Page Titled (Level A)	Supports	All pages have titles. Page titles are based on content titles and can be modified by the content author.
2.4.3 Focus Order (Level A)	Supports	Focusable components receive focus in an order that preserves meaning and operability. Focus order can be further customized by the content author via content settings.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Each link in user-generated content can be given a short textual description. Default links contain alternative text or other means of determining link purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	Built-in functionality does not rely on multipoint or path-based gestures or can be operated with a single pointer.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	No built-in functionality relies on motion controls.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	Changes of context do not happen on focus and require user input (e.g. 'Enter' keystroke after shifting focus).
3.2.2 On Input (Level A)	Supports	In most cases, the user is warned that their input may lead to change of context. In cases where this does not happen automatically, content creators can add their own warnings.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	All pages within the accessibility player use the same layout, so help buttons appear in consistent locations.
3.3.1 Error Identification (Level A)	Supports	All input errors refer special or generic error messages, unless the content creator choose not to provide an

Criteria	Conformance Level	Remarks and Explanations
		error message on incorrect input (in e.g. open or multiple-choice questions).
3.3.2 Labels or Instructions (Level A)	Supports	All input fields have a default label, or the content creator is given an opportunity to provide their own instructions.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Does not apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	Name, role and value of all user interface elements can be determined programmatically.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The product does not support live audio or video content (unless the live content is coming from an embedded third-party tool).
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	See notes for 1.2.3
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	Content creators can set the color for most objects. In cases where content creators cannot affect the contrast, we ensure that the requirements are met. The viewers can also use the built-in tool to change contrast.
1.4.4 Resize text (Level AA)	Supports	Text can be resized using built-in tools.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	The product permits use of images of text but does not use them. Authors should avoid images of text when creating content.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Default user interface elements have a contrast ratio of at least 3:1. Contrast for user-generated content and default UI controls can be adjusted via the accessibility menu.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Text spacing can be adjusted via the accessibility menu.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Not applicable	Receiving and then removing pointer hover or keyboard focus does not trigger any additional content.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	Focus indicator is always visible when using the keyboard controls.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Default interface elements meet the recommended minimum size.
3.1.2 Language of Parts (Level AA)	Partially supports	
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational controls that are repeated on multiple Web pages occur in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	Components with similar functionality share the same or similar programmatic labels to help assistive tools identify them correctly. In addition, content creators can use the same (or similar) icons for components with similar purpose, e.g. use the arrow icons for tour navigation buttons.
3.3.3 Error Suggestion (Level AA)	Supports	Built-in forms automatically notify user of input errors. Other functionality that supports user input allows the

Criteria	Conformance Level	Remarks and Explanations
		content creator to provide a customizable error message.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The built-in tools are not designed for collecting legal or financial data. For other data (such as user test responses), the user can review and correct information before submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Content can be configured in a way that does not require authentication. If the content is configured to require authentication, there are authentication methods that do not require a cognitive function test, and methods that require a cognitive function test rely on object recognition.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not applicable	Status messages are not implemented.

Table 3: Success Criteria, Level AAA

Notes: not included in the report.

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