Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Atrieve ERP-External Job Posting (Admin/Hiring Manager)

Report Date: November 13, 2020

Product Description:

The atrieveERP External Job Posting system displays job postings that are created through atrieveHR to be accessed by external applicants. Applicants can create/maintain their own accounts, preferences, and uploaded supporting documents. Administrators reviewing the incoming applications can drill in on any application details and can determine any approved candidates for the posting.

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Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

As a summary, there are some elements and functionalities that are not being supported such as heading structures, incorrect alt text, no landmarks, message notifications, keyboard issues, incorrect role defined etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Ontarians with Disabilities Act (AODA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop

accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

When reviewing this VPAT if you are asking about AODA, when viewing you'll see Section 508 which references WCAG 2.0. The WCAG 2.1 only does not apply to AODA or Section 508. The vendor is simply trying to comply to a higher standard.

Evaluation Methods Used:

The product was tested against all of the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – Screen readers NVDA, JAWS, keyboard only interaction, Browser zoom, Dragon NaturallySpeaking;
- Automated tools – aXe, Color Contrast Analyzer.
- Browsers – Chrome, Firefox;
- Accessibility plugins – aXe;
- Desktop- Windows 10;
- Mobile- iPad (responsiveness only);

The combinations of technologies used were the following:

- Windows with Firefox and NVDA;
- Windows with Chrome and JAWS;
- iPad with Safari for Responsiveness;
- Windows with Chrome and aXe;
- Windows with Google Chrome and Zoom;
- Windows with Google Chrome and Dragon NaturallySpeaking;
- Windows with Google Chrome and Color Contrast Analyzer;

Compatibility Matrix:

OS	Browser	Assistive Technology
Windows 10	Chrome	JAWS
Windows 10	Firefox	NVDA
Windows 10		Dragon NaturallySpeaking

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Does not support**	**Features:** There are few images provided in the application and incorrect alternative text is provided for all the available images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no audio only and video only content present in the application.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software)	**Features:** There is no multimedia content present in the application.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no multimedia content present in the application.

		Features:
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the relationships between an element and its role. **Exceptions:** 1. Dashboard: List tag is not implemented for the tabs present under 'My dashboard' page. 2. Register: Screen reader does not announce mandatory form field as required edit field. 3. Dashboard: Visually appearing heading 'External job posting' is not tagged as heading. 4. Custom settings: Screen reader does not identify table cells with blank data as 'blank'. 5. Task Dashboard: Tab "Day" and "Week" are unnecessarily tagged in heading level 3.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	**Features:** Screen reader reads the content present in the application in a meaningful sequence with the help of arrow keys. **Exception:** 1. Dashboard: Screen reader first identifies 'save' button and then moves to the heading of the main region.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no information present in the application, which is presented in the form of sensory characteristics.

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• 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** No color is used to indicate any type of information in the application.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no such audio available in the application, which plays automatically as soon as the page is launched.

2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	**Features:** Application has support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. However, there are some instances where unexpected behavior has been observed. **Exception:** 1. Dashboard: Tab focus skips from 'Activity' tab present under 'My Dashboard' heading. 2. Dashboard: Tab focus skips from all the pagination links. 3. Dashboard: Tab focus skips from all the 'filter' buttons present in 'table column header'.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool)	WCAG 2.1 **Not Applicable**	**Features:** There are no such character key shortcuts required in the application to operate any feature, which clashes with the predefined screen reader shortcuts.

• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no session time out functionality in the application.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no such functionality/activity available in the application, where there is a need to either Pause, Stop or Hide the content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no flashing / blinking content present anywhere in the application.

• 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Does not Support**	"Skip to Main Content" link is not present at the top of any web page, with the help of which screen reader user can skip the header section and navigate to the main content area of the page. Also, Main and banner region/landmark are not defined on the page, which essentially helps screen reader user to navigate within different sections of web page easily.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Descriptive and unique page titles are provided for different pages in the application.

| 2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.4.3 (Web)
    • 10.2.4.3 (Non-web document)
    • 11.2.4.3 (Open Functionality Software)
    • 11.2.4.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) | WCAG 2.1
Revised Section 508
    • 501
      (Web)(Software)

Partially Supports | **Features:**
Although, the focus order is moving in a correct sequence for majority of the instances. There are a few exceptions where focus order is incorrect.

Exceptions:
1. Dashboard: Screen reader focus does not directly shift to the 'expanded filter' popup.
2. Pages: Screen reader focus does not automatically shift to the 'create page footer' modal window. |

2.4.4 Link Purpose (In Context) (Level A)
 	
Also applies to:
EN 301 549 Criteria
    • 9.2.4.4 (Web)
    • 10.2.4.4 (Non-web document)
    • 11.2.4.4 (Open Functionality Software)
    • 11.2.4.4 (Closed Software
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	WCAG 2.1
	Revised Section 508
	    • 501 (Web)(Software)
	
	Partially Supports
		Features:
		Appropriate link text is provided for majority of the links available in the application. However, there is an exception, where link text is not descriptive.
		
		Exception:
		1. Dashboard: Pagination links do not have meaningful accessible names.

2.5.1 Pointer Gestures (Level A 2.1 only)
 	
Also applies to:
EN 301 549 Criteria
    • 9.2.5.1 (Web)
    • 10.2.5.1 (Non-web document)
    • 11.2.5.1 (Open Functionality Software)
    • 11.2.5.1 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1
	
	Not Applicable
		Features:
		There is no functionality in the application with complex pointer gestures hence there is no need to provide alternative means for operating the content.

2.5.2 Pointer Cancellation (Level A 2.1 only)
 	
Also applies to:
EN 301 549 Criteria
    • 9.2.5.2 (Web)
    • 10.2.5.2 (Non-web document)
    • 11.2.5.2 (Open Functionality Software)
    • 11.2.5.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1
	
	Supports
		Features:
		Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.3 (Web)
    • 10.2.5.3 (Non-web document)
    • 11.2.5.3.1 (Open Functionality Software)
    • 11.2.5.3.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1
	
	Partially Supports
		Features:
		Visual label matches with the accessible or programmatic name for the elements. However, there are some exceptions, where visual label does not match with the programmatic name for the elements.
		
		Exceptions:
		1. Dashboard: Dropdown controls are not accessible via dragon speech recognition command.
		2. Users: Search edit field is not accessible via dragon speech recognition command.
		3. Settings: "Filter" option associated with Name field is not accessible via dragon speech recognition command.

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.4 (Web)
    • 10.2.5.4 (Non-web document)
    • 11.2.5.4 (Open Functionality Software)
    • 11.2.5.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1
	
	Not Applicable
		Features:
		There is no functionality in the application that can be operated by device motion or user motion.

3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Does not Support**	**Features:** Lang attribute 'En' is not provided for the all the pages in the application.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Application does not have any feature / functionality, which triggers automatically on receiving the focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Change of context does not happen anywhere in the application when changing the setting of any UI component.

• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)		

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.1 (Web)
    • 10.3.3.1 (Non-web document)
    • 11.3.3.1.1 (Open Functionality Software)
    • 11.3.3.1.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	WCAG 2.1
	Revised Section 508
	    • 501 (Web)(Software)
	
	Supports
		Features:
		Application provides all errors in textual form, which is easily perceivable to screen reader user and user with cognitive disabilities.

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.2 (Web)
    • 10.3.3.2 (Non-web document)
    • 11.3.3.2 (Open Functionality Software)
    • 11.3.3.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	WCAG 2.1
	Revised Section 508
	    • 501 (Web)(Software)
	
	Partially Supports
		Features:
		Majority of the form fields present in the application have appropriate labels. However, there are some exceptions where descriptive instruction is not provided for the form field.
		
		Exceptions:
		1. Dashboard: Label is not provided for 'date' edit field present under 'filter'.
		2. Pages: Label is not provided for 'edit field' present under 'Page Footer'.

4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria	WCAG 2.1 Revised Section 508	**Features:**

• 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	• 501 (Web)(Software) **Supports**	This evaluation requires code level check in order to validate the start and end tags, elements nesting according to specification, duplicate attribute etc.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	**Features:** Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements. **Exceptions:** 1. Dashboard: Screen reader reads 'select date' button as 'select' button. 2. Custom settings: Label is not defined for 'remove' button present on the table with column header 'category, message, remove'. 3. Pages: Same label is provided for buttons 'create page' and 'create page footer'. 4. Dashboard: Incorrect role is provided for all of the links in the header. '

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no live multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** There is no multimedia content present in the application.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software)	WCAG 2.1 **Supports**	**Features:** Content present in the application does not restrict its view and operation to a single display orientation, such as portrait or landscape.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 **Supports**	**Features:** Application provides proper labels, which are associated with respective input fields, where user needs to provide input information. Also, Application uses autocomplete attribute which means information does not need to be remembered by the user.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	**Features:** Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However, at one instance contrast ratio is not sufficient. **Exception:** 1. Jobs: The color contrast ratio fails for all navigation link and left navigation panel links. 1. Dashboard: Color contrast ratio fails for 'navigation menu' present in the header. 3. Dashboard: Color contrast ratio fails for buttons 'search' and all the selected items present under 'category' and 'location' list box.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software)	**Features:** Application is operable and readable while resizing the content using the browser zoom feature. No truncation and overlapping are observed on the page at 200% browser zoom.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not applicable**	**Features:** There is no such information present in the application, which is in the form of Image of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 **Partially Supports**	**Features:** Application is easy to navigate at 400% magnification level. No truncation and overlapping are observed on the page at 400% browser zoom except for below: **Exception:** 1. Task Dashboard: On 400 % browser zoom, link "Servers 1" and "Back to site" are truncated.
1.4.11 Non-text Contrast (Level AA 2.1 only)	WCAG 2.1	**Features:**

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	Application provides sufficient contrast ratio for different user interface components. Non-Text UI elements such as buttons, form fields etc. have a contrast ratio of 3:1. **Exception:** 1. Dashboard: Color Contrast ratio of edit field's border with light blue foreground color and white background color is less than the standard ratio 3.0:1.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 **Supports**	**Features:** Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line and paragraph) spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 **Supports**	**Features:** Mouse hover content, which appears when mouse pointer reaches to a web element, is accessible with assistive technologies.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria	WCAG 2.1 Revised Section 508 • 501 (Web)(Software)	**Features:**

Criteria	Conformance Level	Remarks and Explanations
• 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Does not Support**	There is only one way i.e. navigation menu provided to locate a web page.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Partially Supports**	**Features:** Tab focus is visible on each interactive element present in the application. **Exception:** 1. The focus indicator is not visible on the "search" button.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** Application uses only one language "English" throughout the web pages.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria	WCAG 2.1 Revised Section 508	**Features:** Elements that have the same functionality across multiple pages in the application have same labels or same name.

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	• 501 (Web)(Software) **Supports**	
[3.3.3 Error Suggestion](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Supports**	**Features:** Errors are descriptive enough to understand the problems and screen reader user is able to avoid and correct the respective problem by reading the error.
[3.3.4 Error Prevention (Legal, Financial, Data)](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	WCAG 2.1 Revised Section 508 • 501 (Web)(Software) **Not Applicable**	**Features:** This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any such forms, where such risk is associated.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 Revised Section 508 • 501 (Web)(Software **Partially Supports**	**Features:** Screen reader notifies about success or results of an action in the entire application. Except for: **Exception:** 1. Custom Settings: Screen reader does not announce success message when saved a record or removed a record. 2. Pages: Screen reader does not notify when uploaded a file

Table 3: Success Criteria, Level AAA

Notes: Not Tested

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Partially Supports**	**Features:** NVDA and Jaws screen reader equally supports the portal. Users using these screen

Criteria	Conformance Level	Remarks and Explanations
		readers can easily operate the application. However, there are a few instances, where a screen reader user will have difficulties in understanding the information. **Exceptions:** 1. Dashboard: Screen reader does not identify label associated with all the edit fields using tab key. 2. Dashboard: Pagination links do not have a correct and meaningful accessible names. 3. Login: Incorrect heading level is defined for heading text 'Local Login'. 4. Login: Screen reader does not announce an error message automatically while login with invalid credentials. 5. Dashboard: List tag is not implemented for the tabs present under 'My dashboard' page.
302.2 With Limited Vision	**Partially Supports**	**Features:** Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. However, there are a few instances where low vision user will find it difficult to recognize web elements as their color contrast ratio is less than the standard ratio. **Exceptions:** 1. Jobs: The color contrast ratio fails for all navigation link and left navigation panel links. 2. Task dashboard: In 400 % browser zoom, link "Servers 1" and "Back to site" are truncated.

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Criteria	Conformance Level	Remarks and Explanations
		3. Dashboard: Color contrast ratio fails for buttons 'search' and all the selected items present under 'category' and 'location' list box. 4. Dashboard: Color Contrast ratio of edit field's border with light blue foreground color and white background color is less than the standard ratio 3.0:1.
302.3 Without Perception of Color	**Not Applicable**	**Features:** No color is used to indicate any type of information on page such as bulleted point, section headings, link, button, etc.,
302.4 Without Hearing	**Not Applicable**	**Features:** Audios and Videos are not available in the application.
302.5 With Limited Hearing	**Not Applicable**	**Features:** Audios and Videos are not available in the application.
302.6 Without Speech	**Not Applicable**	**Features:** Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	**Not Applicable**	**Features:** There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	**Partially Supports**	**Features:** Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. However, there is an instance where unexpected behavior has been observed. **Exception:**

Criteria	Conformance Level	Remarks and Explanations
		1. Dashboard: Tab focus skips the 'Activity' tab present under 'My Dashboard' heading. 2. Dashboard: Tab focus skips from all the pagination links. 3. Dashboard: Tab focus skips from all the 'filter' buttons present in 'table column header'.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	**Features:** Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.

Chapter 4: [Hardware](#)

Notes: This website is a web software application and is not subjected to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	**See WCAG 2.1 section**	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	**Not Applicable**	**Features:** Application is not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	**Supports**	**Features:** Application does not prohibit user to use any built-in accessibility features provided by

Criteria	Conformance Level	Remarks and Explanations
		Operating System itself. It means user can use features such as zoom, High Contrast, etc., along with the application without any problem. User can activate features like sticky keys in windows etc., while working in application.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	**Partially Supports**	**Features:** Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. **Exceptions:** 1. Dashboard: Label is not provided for 'clear button'. 2. Dashboard: No label is provided for the sorting "ascending/ descending" control present in the column header. 3. Dashboard: Screen reader does not automatically announce the search result. 4. Pages: Same label is provided for buttons 'create page' and 'create page footer'.
502.3.2 Modification of Object Information	**Partially Supports**	**Features:** Current state and change in state of any object is programmatically recognized by assistive technology. Except for some instances: **Exception:** 1.Jobs: Screen reader does not announce the currently selected state of the link "Succeeded 15169"
502.3.3 Row, Column, and Headers	**Partially Supports**	**Features:** All the tables used in the application are properly tagged. **Exception:**

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Criteria	Conformance Level	Remarks and Explanations
		1. Custom settings: Screen reader does not identify table cells with blank data as 'blank'.
502.3.4 Values	**Partially Supports**	**Features:** Current value associated with the object is perceived programmatically by the assistive technology. **Exceptions:** 1. Dashboard: Screen reader does not announce anything about currently selected item in the list boxes. 2. Custom Settings: Screen reader does not announce anything about currently selected item in the list boxes.
502.3.5 Modification of Values	**Supports**	**Features:** Value that can be set by the user is perceived programmatically by the assistive technology.
502.3.6 Label Relationships	**Partially Supports**	**Features:** This website uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies. **Exceptions:** 1. Dashboard: Screen reader does not identify label associated with all the edit fields using tab key. 2. Register: Time zone Combo box is not associated with the label.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	**Partially Supports**	**Features:** Application has standard HTML markup to express hierarchical relationships. **Exceptions:** 1. Task dashboard: Heading "Real-time graph" and "History Graph" are incorrectly tagged in heading level 3. 2. Task Dashboard: Tab "Day" and "Week" are unnecessarily tagged in heading level 3. 3. Login: Incorrect heading level is defined for heading text 'Local Login'.
502.3.8 Text	**Supports**	**Features:** Application renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.9 Modification of Text	**Supports**	**Features:** Application renders strings as plain text values in HTML for maximum compatibility with assistive technologies. Text entered by user is perceived by screen reader easily.
502.3.10 List of Actions	**Supports**	**Features:** Application programmatically exposes almost all actions that can be executed on an object.
502.3.11 Actions on Objects	**Partially Supports**	**Features:** Application allows assistive technologies (AT) to programmatically execute available actions on objects. **Exception:**

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Criteria	Conformance Level	Remarks and Explanations
		1. Dashboard: Tab focus skips from all the pagination links. 2. Dashboard: Tab focus skips from all the 'filter' buttons present in 'table column header'. 3. Settings: "Filter" option associated with Name field is not accessible via dragon speech recognition command. 4. Users: Search edit field is not accessible via dragon speech recognition command.
502.3.12 Focus Cursor	Partially Supports	**Features:** Application uses a border outliner to indicate the current position of the focus indicator. **Exceptions:** 1. Dashboard: The focus indicator is not visible on the "search" button. 2. Custom Settings: The focus indicator is not visible on the buttons "save" and "Add row".
502.3.13 Modification of Focus Cursor	Supports	**Features:** Website programmatically supports exposing focus, text insertion point, and selection attributes that can be set by the user to assistive technologies.
502.3.14 Event Notification	Does not Support	**Features:** All the status messages and notifications on the website are not announced to the user. For ex. Screen reader does not announce anything when saved the record or deleted the record.
502.4 Platform Accessibility Features	Not Applicable	**Features:** Application is not considered platform software as defined by Section 508.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	**Features:** Application respects user preferences from OS settings. For example, if a lower vision user

Criteria	Conformance Level	Remarks and Explanations
		enables high contrast mode, user interfaces will display in high contrast.
503.3 Alternative User Interfaces	Not Applicable	**Features:** Application does not provide any alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	**Features:** There is no audio only and video only content present in the application.
503.4.2 Audio Description Controls	Not Applicable	**Features:** There is no audio only and video only content present in the application.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See **WCAG 2.1** section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	**Features:** There is no feature to convert content from one format to another in the application.
504.2.2 PDF Export	Not Applicable	**Features:** There is no PDF export feature in the application.
504.3 Prompts	Not Applicable	**Features:** There is no prompt in the application to create content.
504.4 Templates	Not Applicable	**Features:** There are no templates provided in the application to create content.

Chapter 6: Support Documentation and Services

Notes: There is no Help or customer Support section available within the application testing scope

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	**Not Applicable**	
602.3 Electronic Support Documentation	**See WCAG 2.1 section**	
602.4 Alternate Formats for Non-Electronic Support Documentation	**Not Applicable**	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	**Not Applicable**	
603.3 Accommodation of Communication Needs	**Not Applicable**	

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