

GoFan Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: GoFan Digital Ticketing

Report Date: July 2023

Product Description: Digital Ticketing Provider for K-12 organizations

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Notes: The primary user experience associated with buying and using a GoFan ticket was evaluated.

Evaluation Methods Used: Accessible Web Scan and Internal Review

Applicable Standards/Guidelines: WCAG 2.0 Levels A and AA

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (No) Level AA (No) Level AAA (No) |

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.1.1 Non-text Content (Level A) | Supports | |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | No audio-only or video-only elements in the GoFan product |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | No audio elements in the GoFan product |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | No audio-only or video-only elements in the GoFan product |
| 1.3.1 Info and Relationships (Level A) | Supports | |
| 1.3.2 Meaningful Sequence (Level A) | Supports | |
| 1.3.3 Sensory Characteristics (Level A) | Supports | |
| 1.4.1 Use of Color (Level A) | Supports | |
| 1.4.2 Audio Control (Level A) | Not Applicable | No audio elements in the GoFan product |
| 2.1.1 Keyboard (Level A) | Supports | |
| 2.1.2 No Keyboard Trap (Level A) | Supports | |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) | | |
| 2.2.1 Timing Adjustable (Level A) | Not Applicable | No applicable elements in the GoFan product |
| 2.2.2 Pause, Stop, Hide (Level A) | Not Applicable | No applicable elements in the GoFan product |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Not Applicable | No applicable elements in the GoFan product |
| 2.4.1 Bypass Blocks (Level A) | Not Applicable | No applicable elements in the GoFan product |
| 2.4.2 Page Titled (Level A) | Supports | |
| 2.4.3 Focus Order (Level A) | Supports | |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | |
| 2.5.1 Pointer Gestures (Level A 2.1 only) | | |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | | |
| 2.5.3 Label in Name (Level A 2.1 only) | | |
| 2.5.4 Motion Actuation (Level A 2.1 only) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 3.1.1 Language of Page (Level A) | Supports | |
| 3.2.1 On Focus (Level A) | Supports | |
| 3.2.2 On Input (Level A) | Supports | |
| 3.3.1 Error Identification (Level A) | Supports | |
| 3.3.2 Labels or Instructions (Level A) | Supports | |
| 4.1.1 Parsing (Level A) | Partially Supports | Enhancement on planned accessibility roadmap |
| 4.1.2 Name, Role, Value (Level A) | Partially Supports | Enhancement on planned accessibility roadmap |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | No audio elements in the GoFan product |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | No audio elements in the GoFan product |
| 1.3.4 Orientation (Level AA 2.1 only) | | |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | | |
| 1.4.3 Contrast (Minimum) (Level AA) | Supports | |
| 1.4.4 Resize text (Level AA) | Supports | |
| 1.4.5 Images of Text (Level AA) | Partially Supports | Enhancement on planned accessibility roadmap |
| 1.4.10 Reflow (Level AA 2.1 only) | | |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | | |
| 1.4.12 Text Spacing (Level AA 2.1 only) | | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | | |
| 2.4.5 Multiple Ways (Level AA) | Supports | |
| 2.4.6 Headings and Labels (Level AA) | Supports | |
| 2.4.7 Focus Visible (Level AA) | Supports | |
| 3.1.2 Language of Parts (Level AA) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 3.2.3 Consistent Navigation (Level AA) | Supports | |
| 3.2.4 Consistent Identification (Level AA) | Supports | |
| 3.3.3 Error Suggestion (Level AA) | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Supports | |
| 4.1.3 Status Messages (Level AA 2.1 only) | | |