

# EzEdMed Accessibility Conformance Report

(Based on VPAT® Version 2.5)

**Name of Product/Version:**

EzEdMed

**Report Date:**

June, 2025

**Product Description:**

ezEdMed is a secure, comprehensive web-based application used by The Consortium's member school districts. This platform allows school health professionals to document health-related services provided to students; and capture information that supports documentation and claiming for participation in Colorado's Medicaid School Health Services Program. This includes: service log entries, parental consent, health provider licensure, and additional regulatory requirements to ensure program compliance.\

**Contact Information:**

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**Notes:**

This Accessibility Conformance Report (ACR) identifies the applicability, support, and exceptions of WCAG 2.2 Level A, Level AA, and Section 508 guidelines for the Automated Logic application. This is a web-based application operated by users with an internet browser; therefore, Chapter 4 (Hardware) and Chapter 5 (Software) requirements of the Revised Section 508 requirements are deemed “Not Applicable” and absent from this report.

**Evaluation Methods Used:**

Automated and manual testing were performed with the assistance of the Evinced toolset. Manual testing methodologies combined the use of code review with Microsoft Active Accessibility tools (Object Inspector and Event Watcher) and keyboard testing along with JAWS and NVDA screen readers.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.
- **Does Not Support:** The majority of product functionality does not meet the criteria.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>textual alternatives are provided to &lt;img&gt; elements via the alt attribute. Textual alternatives to CSS background images are applied via off-screen text or ARIA when appropriate.</p> <p>A declaration of partial supports is determined due to the following exceptions:</p> <ul style="list-style-type: none"> <li>• PDF Reports fail to provide ALT text for images</li> <li>• On the Restricted Admin – Students – Plan Dates page, the system remediation for the sort icon was not added to this page causing an icon image to lack an alt text.</li> </ul>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There is no audio-only or video-only content consumed within the app.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The App flow does not present prerecorded media that requires captions
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Not Applicable	The App does not present prerecorded media that requires audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Information, structure, and relationships conveyed through presentation can be programmatically determined within the App flow. The platform utilizes explicit label markup along with ARIA roles, states, and properties to convey accessible information to users of assistive technology. Data tables utilize HTML tags and attributes to identify headers and associate headers with cells, and heading structures are logical and consistent throughout the application with exceptions.</p> <p>A determination of “Partially Supports” is made due to the following exceptions:</p> <ul style="list-style-type: none"> <li>• In PDF Documents, table elements are not properly tagged</li> <li>• Users are not informed of dynamic updates in content, specifically for status updates to number of results displayed after filtering.</li> <li>• Multiple table elements fail to adequately associate TH and TD elements through the use of scope attributes.</li> <li>• Certain inputs fail to provide an accessible label – This occurs on the following pages after first rounds of remediation:             <ul style="list-style-type: none"> <li>○ Create Student</li> <li>○ District Details</li> <li>○ Restricted Admin – Admin – Transfer Students</li> </ul> </li> <li>• Implicit headings are used throughout the system.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Certain tables fail to semantically identify TH elements when they visually act as Th elements</li> <li>• Relevant landmarks are not consistently defined</li> <li>• Certain logical groups of inputs are not contained in a programmatic grouping such as Fieldset/Legend.</li> <li>• Certain Headings are not properly differentiated</li> <li>• Layout tables with role="presentation" utilize true table structure such a TH element which is not appropriate.</li> <li>• Controls with redundant labels are not differentiated</li> </ul>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The sequence of content within the application flow is meaningful. The (screen) reading order of content structured within the document object model (DOM) is logical and the page reading order coincides with the focus order on the page.</p> <p>A determination of "Partially Supports" is made due to low impact following exceptions:</p> <ul style="list-style-type: none"> <li>• On pages with + / - controls to add additional lines of input arrays, there are instances of tba order not being logical. This occurs on the reporting pages.</li> </ul>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	<p>Instructions and content within the App do not rely solely on sensory characteristics such as visual or auditory cues.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element in the majority of the app flow.</p> <p>A determination of “Partially Supports” is made due to low impact following exceptions:</p> <ul style="list-style-type: none"> <li>Within Main navigation system, the active page is indicated with a color-dependent design element and does not convey that active state in a fashion available to the screen reader. This also happens on the “tab structures”</li> <li>With error messaging across system, once the alert-style error message disappears – fields are left in error indicated only by red outlines.</li> <li>In alternative error messaging system where in-line error messaging is used, the use of red text alone is done to denote error. They lack guiding text of “Error:” to remove color perception dependency.</li> </ul>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	There is no audio-only or multimedia content presented within the app that requires audio control by the user.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p>	Partially Support	



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		The app supports keyboard navigation and interaction with the following exceptions: <ul style="list-style-type: none"> <li>• Certain Tooltip icons have mouse interactivity that is not matched by keyboard. The majority have been fixed. See Restricted Admin – Create Student for remaining instances</li> <li>• Datepicker widgets are not keyboard accessible.</li> </ul>
<u><a href="#">2.1.2 No Keyboard Trap</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The app flow does not contain keyboard traps when users are navigating with the keyboard.
<u><a href="#">2.1.4 Character Key Shortcuts</a></u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply	Supports	The app flow does not implement single key shortcuts such as a letter, number, punctuation, or symbol key without a modifier key.
<u><a href="#">2.2.1 Timing Adjustable</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The app does provide a timeout function allowing the user to extend session.
<u><a href="#">2.2.2 Pause, Stop, Hide</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The app does not have dynamically shifting content without user explicit action that requires a need to provide a pause function.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The app does not contain content or controls that blink or flash more than three times in any one-second period.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	A “skip to main content” link is provided on each page within the app to allow keyboard-only users a method of bypassing repetitive navigation links and drive straight to the main content.
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Pages within the App flow have a provided page title that is meaningful to the page purpose.</p> <p>Th declaration of partial support is determined due to the following exception:</p> <ul style="list-style-type: none"> <li>• Downloadable PDF documents fail to provide a document TITLE.</li> </ul>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Keyboard tabbing and focus order are logical within portions of the app and programmatic focus is not changed obtrusively (without explicit user action).</p> <p>A determination of “Partially Supports” is made for the following defect:</p> <ul style="list-style-type: none"> <li>• Multiple interactive controls for managing content on page, when executed, force user focus back to the top of the page which is not logical focus control. This is a</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>significant issue that occurs on an extreme amount of controls</p> <ul style="list-style-type: none"> <li>User focus is not forced to the date picker widget on presentation</li> </ul>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Hyperlinks within the app are meaningful within context through markup and positioning within HTML heading structures.</p> <p>A determination of “Partially Supports” is made for the following defects:</p> <ul style="list-style-type: none"> <li>The majority of active images fail to provide an accessible name</li> <li>Iconographic controls fail to provide an accessible name</li> </ul>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>The app can be operated without complex gestures. Single-point input devices can be used in the application and operating system accessibility features like input gestures on iOS can be used without interference.</p>
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	<p>Single-point input devices can be used in the app flow. The sole use of down-events (e.g., onkeydown) are avoided. Events can be canceled when single-point input device gestures are used (e.g., with wands, mouth sticks, etc.).</p>
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
		<p>The accessible names (accessible labels) for buttons and controls within the app contain strings of text that appear visually on the screen.</p> <p>The reason for a partially supports declaration is due to the fact that multiple inputs fail to provide a programmatic connection between that visual label and the input – meaning a dictation user (i.e. dragon naturally speaking) would be unable to invoke the input using the visual label because it is not properly set up as a label.</p>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The app flow does not require motion actuation (shaking, tilting, or motion gestures within proximity of the device) to function.
<p><a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The default English language of each page in the app is programmatically determined. The default (English) language is specified within the lang attribute of the &lt;html&gt; tag.</p> <p>The declaration of partially supports is due to downloadable PDF documents not defining their default language in properties.</p>
<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>The app does not automatically or obtrusively change context or content when a user focuses upon interactive controls with the keyboard.</p> <p>While it does obtrusively change focus on execution, that is covered in a different requirement.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.2 On Input</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The app does not automatically or obtrusively change context or content when a user inputs or interacts with form fields or interactive controls unless there is an explicit user action such as activation of a button or link.</p> <p>A determination of “Partially Supports” is made for the following defects:</p> <ul style="list-style-type: none"> <li>• When a user attempts to execute a checkbox with keyboard ENTER, user focus is pushed to the top of the page and the checkbox is NOT activated. SPACEBAR does work as expected.</li> </ul>
<p><b><u>3.2.6 Consistent Help</u></b> (Level A 2.2 only)            Revised Section 508 – Does not apply</p>	Supports	<p>The app contains a consistent HELP function (Reports an Issue IH) as part of the universal structure of the page and it is consistently placed.</p> <p>Further, contact information is provided in consistent placement beneath the left-hand navigation system.</p>
<p><b><u>3.3.1 Error Identification</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The system does offer error messaging for inputs in an active error state. There are multiple systems of error management across the application.</p> <p>The partially support declaration is due to:</p> <ul style="list-style-type: none"> <li>• Alert-style messaging is not permanent and only identifies 1 error at a time</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>In-line error management system often fails to properly associate error messages with the related input.</li> </ul>
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Labels and instructions are provided for the majority of inputs across the system after remediation.</p> <p>The partially support declaration is due to:</p> <ul style="list-style-type: none"> <li>Certain inputs fail to provide an accessible label – This occurs on the following pages after first rounds of remediation: <ul style="list-style-type: none"> <li>Create Student</li> <li>District Details</li> <li>Restricted Admin – Admin – Transfer Students</li> </ul> </li> <li>Each CTA-style button of SAVE, CANCEL, or DELETE have guiding instructions that occur below the input but fail to be programmatically associated</li> </ul>
<p><b><u>3.3.7 Redundant Entry</u></b> (Level A 2.2 only)</p> <p>Revised Section 508 – Does not apply</p>	Supports	The app does not contain redundant entry for users at any point in the application flow.
<p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Applies to: WCAG 2.0 and 2.1</p>	Not Applicable	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>ARIA markup is implemented for many actionable controls within the app to provide accessibility information (the name, state, and role) to users of assistive technologies.</p> <p>A determination of “Partially Supports” is made due to following defects:</p> <ul style="list-style-type: none"> <li>• ARIA-EXPANDED is not consistently used on custom components that act as expansions</li> <li>• Relevant landmarks are not set with role=“region” and aria-label describing the landmark</li> <li>• Multiple inputs fail to provide an accessible name which can be provided by ARIA-LABEL.</li> <li>• Use of ARIA-LABEL on sortable headers is causing a state confusion where both states of sort are identified.</li> <li>• ARIA-DESCRIBEDBY to define modal dialog on entry is improper</li> <li>• Certain Tables have role=“presentation when it is a true data table which causes the table structure not to read.</li> </ul>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Not Applicable	The app does not include live multimedia content presentations that require real-time captioning.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The app does not present prerecorded video content that requires synchronized audio descriptions.
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Content within the app does not restrict the view and operation to a single display orientation such as portrait or landscape. Any mobile device accessing the app flow, for example, can be mounted and functional with either a landscape or portrait layout.
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The app does not, by default, present input fields that require the autocomplete attribute. All inputs fields are either plain text inputs or <select> inputs and have clearly identified purpose.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Text (and images of text) within the app provide a sufficient contrast ratio of 4.5:1 and 3:1 for large text (text greater than 18pt or 14pt and bold).</p> <p>A claim of partially supports is determined due to the following exceptions:</p> <ul style="list-style-type: none"> <li>Use of #FF0000/#DDDDDD fails at 1.5:1 when 4.5:1 required</li> <li>#FFFFFF/#FF0000 fails at 4:1 when it requires 4.5:1.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>#00B100/#D0CFCD fails at 1.9:1 when it requires 4.5:1.</li> </ul>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	The App does not provide a fully responsive layout. Tables do not need to be responsive, so that is not a concern, but the left-hand navigation is cut off, as is the top level navigation.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Images of text are not utilized in the application.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2)            Also applies to:            Revised Section 508 – Does not apply</p>	Partially Supports	The app does not fully support reflow of content by avoiding horizontal scrolling at higher zoom levels. There are also segments of content cut-off.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	All interactive icons and graphical components within the app that are essential to understanding the content have a contrast ratio of at least 3:1.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	The app does provide flexibility for users to adjust or override the default text spacing settings specified by the following success criteria: <ul style="list-style-type: none"> <li>Line height must be able to adapt to 1.5 times the font size.</li> <li>Letter spacing must be able to adapt to 0.12 times the font size.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Word spacing must be able to adapt to 0.16 times the font size.</li> <li>• Spacing underneath paragraphs must be able to adapt to 2 times the font size.</li> </ul>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 – Does not apply</p>	Supports	The app does include sub-menus, and other non-modal pop-ups which trigger content by hover or on keyboard focus. You must activate explicitly.
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Meaningful progression through the app is completed thorough either the use of the Section Navigation links which are consistent on each page or the primary heading sequence. No User agent functions such as back control are impeded as well.
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Headings and labels are descriptive and unique and describe the topic and purpose of content and groups of form fields, regions, and sections of the app flow. There are exceptions:</p> <ul style="list-style-type: none"> <li>• Multiple inputs fail to provide an accessible label</li> <li>• There are limited incidents of Headings not being properly differentiated while at the same level of parent/child relationship</li> <li>• Certain controls with redundant labels are not properly differentiated</li> </ul>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	A well-defined visual indicator is displayed on user-interactive elements throughout the app. Sighted

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		keyboard users can visually discern actively focused elements and element selection.
<p><b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Keyboard operable elements within the app have focus and are not obscured by other content and are able to interact with the element. The focusable components are not fully obscured when they receive focus.
<p><b><u>2.5.7 Dragging Movements</u></b> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Not Applicable	There are no functionalities within the app that rely solely on dragging movement through pointer interaction for operation.
<p><b><u>2.5.8 Target Size (Minimum)</u></b> (Level AA 2.2 only) Revised Section 508 – Does not apply</p>	Supports	Each pointer target (the area that accepts pointer action) within the app has an area with a width and height of at least 24 CSS pixels that includes it and no other targets.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	There are no observed inline language changes within the app process that requires inline changes or declarations of the lang attribute contrary to the (default English) lang attribute defined within the <html> element.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	The app offers a consistent, repetitive navigation mechanism through consistent use of navigation regions, specifically the section navigation system.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Navigational components and controls are identified consistently within the app flow.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	When automatic data validation occurs within portions of the app flow, meaningful suggestions are provided to users for successful form submission. These methods of presenting information though lack full accessibility due to lack of associated error messages,
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The app does not provide a retail function and has no legal or financial flows.
<p><b><u>3.3.8 Accessible Authentication (Minimum)</u></b> (Level AA 2.2 only)</p> <p>Revised Section 508 – Does not apply</p>	Supports	The app allows for copy and paste for authentication systems to provide an accessible authentication experience.
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Support	Role="alert" or ARIA live regions are now provided in any instance where a dynamic messaging is provided to user, explicitly for:

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Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The app flow utilizes ARIA roles, states, and properties to convey accessible information to users of assistive technology. List content is structured accurately with HTML list markup and implied headings with HTML heading tags, and full keyboard support is achieved with screen readers' virtual cursor and forms mode.</p> <p>The application is functional with screen readers like JAWS, NVDA, ChromeVox and VoiceOver where components are coded accessibly.</p> <p>A determination of "Partially Supports" is made due to known exceptions listed in the WCAG 2.2 report above.</p>
302.2 With Limited Vision	Partially Supports	<p>The app fails to provide a clear and precise visual focus design that can be tracked by assistive technologies like screen magnification software. The site does not support a fully responsive layout, and contrast issues exist.</p> <p>A determination of "Partially Supports" is made to know 1.4.3 (AA), and 1.4.10 (AA) exceptions noted</p>

Criteria	Conformance Level	Remarks and Explanations
		in the WCAG 2.2 report above. These issues could impact low visions users.
302.3 Without Perception of Color	Partially Supports	Color is used as a visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element in the app flow meaning color-blind individuals will face challenges understanding content in page. This is primarily in the Error messaging system.
302.4 Without Hearing	Supports	The app does not rely solely on hearing to complete the app flow.
302.5 With Limited Hearing	Supports	The app does not rely solely on hearing to complete the app flow.
302.6 Without Speech	Supports	The app does not rely solely on user speech to perform any process.
302.7 With Limited Manipulation	Partially Supports	<p>The app flow only partially provides full keyboard support and there are multiple instances of failure to provide accessible labels to form fields via a combination of explicit label markup and ARIA label markup allowing direct voice access to form fields and actionable controls with voice recognition software like Dragon NaturallySpeaking.</p> <p>A determination of “Partially Supports” is made due to known exceptions listed in the WCAG 2.2 report above.</p>

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Partially Supports	<p>The app flow provides majority keyboard support and most often provides accessible labels to form fields via a combination of explicit label markup and ARIA label markup allowing direct voice access to form fields and actionable controls with voice recognition software like Dragon Naturally Speaking. There are exceptions.</p> <p>The app flow does not require any complex keystrokes to function or navigate with the keyboard. The app flow does not interfere with operating system accessibility settings such as Sticky Keys, Filter Keys, and Slow Keys, which can assist with complex key presses.</p> <p>A determination of “Partially Supports” is made due to known exceptions listed in the WCAG 2.2 report above.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>The app flow permits the use of operating system text-to-speech accessibility features for Windows (Narrator), MacOS and iOS (Spoken Content), and Chromebook (Select-to-Speak).</p> <p>There are multiple instances of implicit headings and situations where there is a lack of visual labels for inputs.</p> <p>Navigational components and controls are identified consistently within the application.</p>

Criteria	Conformance Level	Remarks and Explanations
		A determination of "Partially Supports" is made due to known exceptions listed in the WCAG 2.2 report above.



## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>		
<b><u>602 Support Documentation</u></b>		
602.2 Accessibility and Compatibility Features	Supports	Consortium EzEdMed provides accessibility and compatibility feature documentation to users upon request.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Consortium EzEdMed provides alternative support documentation to users upon request.
<b><u>603 Support Services</u></b>		
603.2 Information on Accessibility and Compatibility Features	Supports	Consortium EzEdMed provides access to accessibility and compatibility features documentation upon request.
603.3 Accommodation of Communication Needs	Supports	Consortium EzEdMed can accommodate accessible communication channels to end-users with disabilities seeking product and service support.

## Commitment Statement

Colorado School Medicaid Consortium (The Consortium) is committed to ensuring digital accessibility to the widest possible audience, regardless of technology or ability. The Consortium aims for our applications and website to conform to level AA of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.1 A and AA or higher. These guidelines help make web-based services and content accessible not only to users with sensory, cognitive and mobility disabilities, but ultimately to all users, regardless of ability.

### Testing and Remediation

We are actively working to increase the accessibility and usability of our web-based applications and our website, and in doing so, adhere to available digital accessibility standards and guidelines:

- We have contracted with third-party auditors to conduct automated and manual accessibility testing of our sites and applications. In our commitment to transparency, we make the last three months of testing scans available to our users upon request. We are actively working on known issues and will continue to test and remediate our digital products in an effort to provide continuous improvement of our sites and applications and to make timely changes to any inaccessibility issues, if any are found.
- We have developed systems and processes to ensure that the digital products we develop, manage, and procure in the future meet established technical standards by including accessibility assurances in contracts and requiring a completed [Voluntary Product Accessibility Template \(VPAT\)](#) also known as an Accessibility Compliance Report (ACR).

### Contact information

The Consortium has designated its Executive Director, Karolyn Tregembo, as its compliance officer for website disability-related accommodations. Should you experience any difficulty in accessing our services, please don't hesitate to contact us by sending an email to [accessibility@coconsortium.org](mailto:accessibility@coconsortium.org)

### Linked Documents and Third Parties

Please note that our site may link out to third-party websites, such as state or federal agencies that do not have accessible content. This site may also include documents provided by third parties. While we cannot control the content provided by third parties, we will strive to assist any user with reading and accessing content on our site.

## Colorado Accessibility Resources

- **Access for the Hearing Impaired:** Dial 711 or (800) 659-3656 to reach [Relay Colorado](#). Relay Colorado is a free service that provides full telephone access to people who are deaf, hard of hearing, deaf-blind, or speech-disabled.
- **Access for the Visually Impaired:** [Aira is free for up to 30 minutes per session](#). The State of Colorado is excited to offer a service for blind and low- vision Coloradans through a partnership with [Aira](#), an app that provides live on- demand visual interpreting through human-to-human assistance. Coloradans get free access for up to 30 minutes per session while navigating state locations and digital services, reducing barriers to services, and creating a more welcoming Colorado for all. To learn more about Aira, including frequently asked questions about the service, visit the [Governor's Office of Information Technology \(OIT\) Aira webpage](#).

See an opportunity for us to improve? Please contact our compliance officer at: [accessibility@coconsortium.org](mailto:accessibility@coconsortium.org)