

# Pearson Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

**Product Name/Version:** Adobe Certified Professional 2022 exam driver

**Report Date:** November 11, 2022

**Product Description:** Adobe Certified Professional is the industry-recognized certification that demonstrates mastery of Adobe Creative Cloud software and must-have knowledge for digital media careers. Each exam is integrated with an Adobe application and designed by experts, allowing for an authentic assessment of job-ready skills.

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## Notes:

- This report documents the accessibility conformance of the Adobe Certified Professional 2022 exam driver as of the report date.
- Adobe Certified Professional exams that use this exam driver include two sections of exam items: Selected Response (SR) questions and Live in the Application (LITA) tasks.
- References in this report to “the exam driver” and “the driver” refer to the Adobe Certified Professional 2022 exam driver.
- Accessibility Conformance Reports for the Adobe applications in which candidates perform LITA exam tasks are available from <https://www.adobe.com/accessibility/compliance.html>.

## Evaluation Methods Used:

- Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing.
- Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation.
- Current testing was conducted on Windows 10.
- Assistive technology used during the evaluation included JAWS 2021 screen reader and a Braille Edge refreshable braille display.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A: Yes Level AA: Yes Level AAA: No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A: Yes Level AA: Yes Level AAA: No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Level A Success Criterion	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a>	Supports	The exam driver supports text alternatives for the non-text content, including controls, input, sensory content, and images.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	Not Applicable	The exam driver has no video-only or audio-only content.
<a href="#">1.2.2 Captions (Prerecorded)</a>	Not Applicable	The exam driver has no prerecorded audio or synchronized media.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a>	Not Applicable	The exam driver has no pre-recorded videos.
<a href="#">1.3.1 Info and Relationships</a>	Does Not Support	<p>In the SR exam section, JAWS does not announce when selecting an option from dropdown menus.</p> <p>In the SR exam section, the Required Answer dialog does not announce via JAWS when it displays.</p>
<a href="#">1.3.2 Meaningful Sequence</a>	Supports	The exam driver presents content in a meaningful order.
<a href="#">1.3.3 Sensory Characteristics</a>	Supports	The exam driver does not rely on sensory information alone to convey meaning.
<a href="#">1.4.1 Use of Color</a>	Supports	The exam driver does not rely on color-coding alone to convey meaning.
<a href="#">1.4.2 Audio Control</a>	Not Applicable	The exam driver does not have any audio or multimedia.
<a href="#">2.1.1 Keyboard</a>	Does Not Support	<p>JAWS does not announce when new LITA item content loads.</p> <p>JAWS does not announce anything when using the up and down arrows to navigate content, only with the Tab key. Screen reader and keyboard-only users will have to press the Tab key twice before being able to navigate within the Certification Test panel.</p>

Level A Success Criterion	Conformance Level	Remarks and Explanations
		Some keyboard shortcuts appear to conflict between the Adobe applications and screen reader.
<a href="#">2.1.2 No Keyboard Trap</a>	Does not Support	In the LITA section, keyboard-only and screen-reader users cannot move from the exam panel into the live Adobe application due to limitations of the application.
<a href="#">2.1.4 Character Key Shortcuts</a> (WCAG 2.1 only)	Not Applicable	The exam driver does not have single-character keyboard shortcuts.
<a href="#">2.2.1 Timing Adjustable</a>	Supports	Accommodation can be requested for adjustments to the exam limits.
<a href="#">2.2.2 Pause, Stop, Hide</a>	Supports	The exam driver does not use moving or blinking content.
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	Supports	The exam driver does not use flashing content.
<a href="#">2.4.1 Bypass Blocks</a>	Partially Supports	<p>The exam driver provides “skip to” content links and all content is contained within landmark regions.</p> <p>Exception:</p> <ul style="list-style-type: none"> <li>In the SR and LITA items, content is not contained in landmark regions, causing issues with navigating.</li> </ul>
<a href="#">2.4.2 Page Titled</a>	Supports	The exam driver provides unique, meaningful page titles.
<a href="#">2.4.3 Focus Order</a>	Partially Supports	<p>Images in exhibit tabs do not receive screen reader focus, they are not announced.</p> <p>The exam driver does not prevent the JAWS screen reader dialog from remaining focused over the Adobe application window.</p>
<a href="#">2.4.4 Link Purpose (In Context)</a>	Supports	The exam driver supports contextual link purpose.
<a href="#">2.5.1 Pointer Gestures</a> (WCAG 2.1 only)	Not Applicable	No pointer gestures are involved in the exam driver.
<a href="#">2.5.2 Pointer Cancellation</a> (WCAG 2.1 only)	Supports	The exam driver allows pointer cancellation. No actions are executed through down event.

Level A Success Criterion	Conformance Level	Remarks and Explanations
<a href="#">2.5.3 Label in Name</a> (WCAG 2.1 only)	Supports	Most elements have their associated visual label provided in the name of the element.
<a href="#">2.5.4 Motion Actuation</a> (WCAG 2.1 only)	Not Applicable	The exam driver does not implement Motion Actuation.
<a href="#">3.1.1 Language of Page</a>	Supports	The exam driver uses language attributes.
<a href="#">3.2.1 On Focus</a>	Supports	Exam driver elements do not change when they receive focus.
<a href="#">3.2.2 On Input</a>	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
<a href="#">3.3.1 Error Identification</a>	Supports	The exam driver clearly identifies input errors.
<a href="#">3.3.2 Labels or Instructions</a>	Partially Supports	<p>Clear labels and descriptions are provided in the exam driver.</p> <p>Exception:</p> <ul style="list-style-type: none"> <li>• There is no tutorial at the beginning of the LITA section to advise candidates of interoperability issues.</li> <li>• In the LITA section, the screen reader does not announce the change of state between exam tasks.</li> </ul>
<a href="#">4.1.1 Parsing</a>	Partially Supports	<p>Most of the exam driver content is parsed correctly.</p> <p>Exception:</p> <ul style="list-style-type: none"> <li>• In the SR and LITA sections, when activating the Next button with a screen reader, the previous item number is announced instead of the next item number.</li> </ul>
<a href="#">4.1.2 Name, Role, Value</a>	Supports	Form fields and primary item interactions are fully compliant and encoded with Name, Role, Value.

**Table 2: Success Criteria, Level AA**

Level AA Success Criterion	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a>	Not Applicable	The exam driver does not use live media.
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	Not Applicable	The exam driver does not have video content.
<a href="#">1.3.4 Orientation</a> (WCAG 2.1 only)	Supports	The exam driver is presented in a panel in the Adobe application being tested, which supports a range of display sizes and dimensions.
<a href="#">1.3.5 Identify Input Purpose</a> (WCAG 2.1 only)	Supports	The purpose of input is identified throughout the exam driver.
<a href="#">1.4.3 Contrast (Minimum)</a>	Supports	The exam driver has sufficient color contrast in all its elements.
<a href="#">1.4.4 Resize text</a>	Supports	The exam driver supports zooming content without loss of content or function.
<a href="#">1.4.5 Images of Text</a>	Supports	The exam driver does not include images of text.
<a href="#">1.4.10 Reflow</a> (WCAG 2.1 only)	Does Not Support	The Certification Test panel does not support changing zoom level. Selected Response items reflow but does not display zoom level when using Control +/- keys, while some content moves off the visible screen at higher levels of zoom.
<a href="#">1.4.11 Non-text Contrast</a> (WCAG 2.1 only)	Supports	All non-text elements provide sufficient contrast.
<a href="#">1.4.12 Text Spacing</a> (WCAG 2.1 only)	Does Not Support	Text spacing cannot be adjusted.
<a href="#">1.4.13 Content on Hover or Focus</a> (WCAG 2.1 only)	Not Applicable	No hidden content on pointer hover or keyboard focus.
<a href="#">2.4.5 Multiple Ways</a>	Supports	The exam driver supports multiple ways to find pages.
<a href="#">2.4.6 Headings and Labels</a>	Supports	Page headings and labels are meaningful.
<a href="#">2.4.7 Focus Visible</a>	Partially Supports	Focus is visible throughout the exam driver. Exception:

Level AA Success Criterion	Conformance Level	Remarks and Explanations
		There is no visual focus indicator present when navigating using the up and down arrow keys with a screen reader, while there is a light focus indicator present when using the tab key to navigate that needs increased contrast.
<a href="#">3.1.2 Language of Parts</a>	Supports	The exam driver uses language attributes.
<a href="#">3.2.3 Consistent Navigation</a>	Supports	The exam driver uses consistent navigation across the application.
<a href="#">3.2.4 Consistent Identification</a>	Supports	The exam driver consistently uses icons and buttons.
<a href="#">3.3.3 Error Suggestion</a>	Supports	The exam driver suggests fixes when users make errors.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a>	Supports	The exam driver reduces the risk of input errors for sensitive data and provides an item review where users can check their answers before final submission.
<a href="#">4.1.3 Status Messages</a> (WCAG 2.1 only)	Partially Supports	<p>Most status messages announce to users.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• When beginning the LITA section, the screen reader does not announce the change of state between exam sections.</li> <li>• When a page is processing, there is no active status message.</li> </ul>

## Legal Disclaimer

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