

Accessibility Compliance Report: VPAT® Version 2.5

Updated June 2025

## **Product Description**

We provide a suite of cloud-based products that are built for education and provide efficient maintenance and operations. The suite supports work order management, inventory, event scheduling, capital planning, IT ticketing, IT Asset Management, and trip workflows.

### **Contact Information:**

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#### **Evaluation Methods**

Evaluated by the **Siemens Accessibility Competence Center** 

August 2024

Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria outlined in the Web Content Accessibility Guidelines (WCAG) 2.1, specifically Conformance Levels A and AA. The product was tested using a selection of the product, representing a sample to cover the components and functionality of use flows.

- Browsers: Microsoft Windows 10; Google Chrome
- Windows: Narrator & Magnifier
- Web-based plugins: WAVE, Accessibility Insights for Web, Headings Map
- Screen Reader: JAWS (Job Access With Speech)

• Evaluated using automated and manual testing methods

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

- Level A and Level AA (Level AAA was not evaluated)
- Web Content Accessibility Guidelines 2.0:
- Web Content Accessibility Guidelines 2.1
- Web Content Accessibility Guidelines 2.2

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	N/A	The product does not rely on images to communicate functionality.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	N/A	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	N/A	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	N/A	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A)	Does Not Support	Several areas of the website lack title tags and keyboard accessibility. Table content is not correctly associated for a screen reader.
1.3.2 Meaningful Sequence (Level A)	Does Not Support	Navigation is in order of display. Some content in the main section is not available through the keyboard.

1.3.3 Sensory Characteristics (Level A)	Supports	The product does not rely on graphics or sound to communicate use or functionality
1.4.1 Use of Color (Level A)	Supports	The product does not rely on color alone to communicate information to the user.
1.4.2 Audio Control (Level A)	N/A	The product does not contain media with audio that plays automatically.
2.1.1 Keyboard (Level A)	Does Not Support	Areas in table lists and the form region are not keyboard accessible. Issues are being addressed.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	Most form fields and selection menus can be opened and closed through the keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	N/A	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	There is no time limit for user sessions
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	The homepage has one emergency icon that is a flashing gif. The product does not contain any other content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Partially Supports	The homepage has one emergency icon that is a flashing gif. The product does not contain any other flashing content.
2.4.1 Bypass Blocks (Level A)	Does Not Support	The main navigation is missing a bypass block. The issue is being addressed.
2.4.2 Page Titled (Level A)	Does Not Support	The website is missing the page title. The issue is being addressed.
2.4.3 Focus Order (Level A)	Does Not Support	Navigation is in order of display. Some content in the main section is not available through the keyboard.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links are not consistently identified or are mislabeled. The issues are being resolved.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	The website does not use gestures or drag and drop functionality
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Users can cancel or close open menus without triggering any actions

2.5.3 Label in Name (Level A 2.1 and 2.2)	Does Not Support	Form fields are not consistently labeled. The issues are being addressed.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Does Not Support	The language is not identified in the initial HTML tag
3.2.1 On Focus (Level A)	Supports	Interactive components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Supports	Interactive components do not initiate a change of context when receiving input
3.3.1 Error Identification (Level A)	Partially Supports	Error messages are delivered with information to correct.
3.3.2 Labels or Instructions (Level A)	Partially Supports	Visual feedback is given for completing input fields, but it is not accessible to screen readers. The issues are being addressed.
4.1.2 Name, Role, Value (Level A)	Does Not Support	Form fields are not consistently named or labeled. The issues are being addressed.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	N/A	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
1.2.5 Audio Description (Prerecorded) (Level AA)	N/A	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Does Not Support	The website is intended for desktop and tablet use only. The orientation is not locked but optimized for landscape orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Does Not Support	Form fields and buttons are not consistently labeled. The issues are being addressed.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Most images and text pass automated testing for contrast and color usage.

1.4.4 Resize text (Level AA)	Does Not Support	There is no method for users to increase the font size on the site.
1.4.5 Images of Text (Level AA)	Partially Supports	There are a few buttons that are images with text that are not properly labeled or named.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Does Not Support	Content does not reflow when magnified to 400%, causing a horizontal scroll to view information.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	Most icons pass automated testing for contrast and color usage.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	There is no method for users to increase the font size or line height on the site.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Form fields and menus do not change context on hover or focus
2.4.5 Multiple Ways (Level AA)	Does Not Support	The main navigation, which is repeated in the footer, is the only way to locate pages or information within the site.
2.4.6 Headings and Labels (Level AA)	Partially Supports	The HTML of the site is compliant. Form fields are not consistently labeled. The issues are being addressed.
2.4.7 Focus Visible (Level AA)	Partially Supports	Most elements on the website visually identify when they are in focus. There are a few exceptions that are being addressed.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	The website does not open modals or cover elements that are active or in focus.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The product does not contain this functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	All link targets exceed 24x24 pixels
3.1.2 Language of Parts (Level AA)	Supports	The website only uses one language in its content and does not include any additional languages.
3.2.3 Consistent Navigation (Level AA)	Supports	The navigation for the site is persistent across all pages

3.2.4 Consistent Identification (Level AA)	Supports	The website uses a framework with repeated patterns that are consistently applied throughout the site
3.3.3 Error Suggestion (Level AA)	Supports	Descriptive error messages are delivered with and read out through a screen reader.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The website does not request or use any legal or financial information.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Users can receive help resetting forgotten passwords through the interface or by contacting support.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Descriptive error and success messages are delivered.

## **Notes**

The corrective action plan was created after an audit conducted by the **Siemens Accessibility Competence Center,** a certified third-party organization. The corrective actions found in the 'Remarks and Explanations' column above are included in the development process and will be integrated into upcoming releases.