

Vasion Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Vasion Automation Platform

Report Date: February 2025

Product Description: The Vasion Automation Platform offers a global SaaS print, output, document, and process automation solution built and residing in the cloud

Contact Information: accessibility@vasion.com

Scope: <https://vpat.app.vasion.com/> & <https://vpat.printercloud.com/>

Evaluation Methods Used: Vasion uses established industry standards, including the Web Content Accessibility Guidelines, Section 508, to guide product evaluation during development and throughout the product lifecycle. Vasion’s accessibility evaluation assessments incorporate a variety of measures, which can include: (i) conducting automated testing using a variety of proprietary and external tools; (ii) performing inspection and manual testing with a keyboard and adaptive technologies. Conformance to the accessibility standards documented in this Conformance Report was evaluated according to the Department of Homeland Security Trusted Tester Program.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain non-text components.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain audio-only or video-only media.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain prerecorded synchronized media (video with audio) that requires captions.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain prerecorded media that requires audio descriptions or a media alternative.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform ensures that structure and relationship information conveyed through visual presentation can also be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform presents content in a meaningful sequence. The order of content within the Document Object Model (DOM) defines the reading and tabbing order.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Instructions within The Vasion Automation Platform do not solely rely on sensory characteristics, such as visual or auditory cues.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain audio that plays automatically.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform ensures that functionality within the product can be accessed and operated through a keyboard interface.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Supports	The Vasion Automation Platform does not contain keyboard traps, allowing users to navigate to and away from components using only the keyboard.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain time-limited or time-dependent content, and only logs the user out after an extended period of time.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not include elements that move, blink, scroll, or auto-update
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform does not contain content or controls that blink or flash more than three times per second.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Vasion Automation Platform provides a mechanism to bypass blocks of content that are repeated on multiple pages.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform provides page titles that describe their topic or purpose.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p>	Supports	The Vasion Automation Platform ensures that actionable controls can be navigated sequentially.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform ensures that the purpose of links can be determined from each link's text or from programmatic context.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The default human language used for the Vasion Automation Platform is programmatically determinable.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform does not contain interactive components that automatically change context when they receive keyboard focus.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform does not forcefully change context when a user inputs or interacts with form fields or controls unless there is an explicit user action, such as activation of a button or link.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform ensures that input errors for components are identified and described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform provides labels or instructions for all components or fields requiring user input.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata .
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform ensures that user interface components provide programmatic name, role, state, and value information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform does not contain live synchronized media that requires real-time captioning.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p>	Not Applicable	The Vasion Automation Platform does not contain prerecorded media that requires audio descriptions.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Text within The Vasion Automation Platform meets the minimum contrast requirements of 4.5:1 for small text and 3:1 for large text (greater than 18pt or 14pt and bold).
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform allows browser zoom to resize text up to 200 percent without loss of content or functionality.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform uses text instead of images of text.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Vasion Automation Platform provides multiple ways to access pages in the product.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform provides headings and labels that adequately describe the topic or purpose of the content with which they are associated.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The Vasion Automation Platform provides a well-defined visual indicator of focus on interactive elements in the product.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	The Vasion Automation Platform presents content in one language at a time.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Vasion Automation Platform ensures that repeated navigational mechanisms are presented consistently in the same relative order across the product.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Vasion Automation Platform ensures that components with the same functionality are consistently identified across the product.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Where input errors are automatically detected, The Vasion Automation Platform provides suggestions for corrections to the user.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Not Applicable	The Vasion Automation Platform does not process legal commitments or financial transactions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	All functions of the product are addressed by the technical requirements.
302.2 With Limited Vision	Not Applicable	All functions of the product are addressed by the technical requirements.
302.3 Without Perception of Color	Not Applicable	All functions of the product are addressed by the technical requirements.
302.4 Without Hearing	Not Applicable	All functions of the product are addressed by the technical requirements.
302.5 With Limited Hearing	Not Applicable	All functions of the product are addressed by the technical requirements.
302.6 Without Speech	Not Applicable	All functions of the product are addressed by the technical requirements.
302.7 With Limited Manipulation	Not Applicable	All functions of the product are addressed by the technical requirements.
302.8 With Limited Reach and Strength	Not Applicable	All functions of the product are addressed by the technical requirements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	All functions of the product are addressed by the technical requirements.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
<i>402.1 General</i>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	No Hardware Is Provided
402.2.2 Transactional Outputs	Not Applicable	No Hardware Is Provided
402.2.3 Speech Delivery Type and Coordination	Not Applicable	No Hardware Is Provided
402.2.4 User Control	Not Applicable	No Hardware Is Provided
402.2.5 Braille Instructions	Not Applicable	No Hardware Is Provided
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	No Hardware Is Provided
402.3.2 Non-private Listening	Not Applicable	No Hardware Is Provided
402.4 Characters on Display Screens	Not Applicable	No Hardware Is Provided
402.5 Characters on Variable Message Signs	Not Applicable	No Hardware Is Provided
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	No Hardware Is Provided
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	No Hardware Is Provided
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	No Hardware Is Provided
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	No Hardware Is Provided
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	No Hardware Is Provided
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	No Hardware Is Provided
407.3.2 Alphabetic Keys	Not Applicable	No Hardware Is Provided
407.3.3 Numeric Keys	Not Applicable	No Hardware Is Provided
407.4 Key Repeat	Not Applicable	No Hardware Is Provided
407.5 Timed Response	Not Applicable	No Hardware Is Provided
407.6 Operation	Not Applicable	No Hardware Is Provided
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	No Hardware Is Provided
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	No Hardware Is Provided
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	No Hardware Is Provided

Criteria	Conformance Level	Remarks and Explanations
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	No Hardware Is Provided
407.8.2 Side Reach	Not Applicable	No Hardware Is Provided
407.8.2.1 Unobstructed Side Reach	Not Applicable	No Hardware Is Provided
407.8.2.2 Obstructed Side Reach	Not Applicable	No Hardware Is Provided
407.8.3 Forward Reach	Not Applicable	No Hardware Is Provided
407.8.3.1 Unobstructed Forward Reach	Not Applicable	No Hardware Is Provided
407.8.3.2 Obstructed Forward Reach	Not Applicable	No Hardware Is Provided
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	No Hardware Is Provided
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	No Hardware Is Provided
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	No Hardware Is Provided
408.3 Flashing	Not Applicable	No Hardware Is Provided
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	No Hardware Is Provided
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	No Hardware Is Provided
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	No Hardware Is Provided
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	No Hardware Is Provided
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	No Hardware Is Provided
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	No Hardware Is Provided
412.3.2 Wireline Handsets	Not Applicable	No Hardware Is Provided
412.4 Digital Encoding of Speech	Not Applicable	No Hardware Is Provided
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	No Hardware Is Provided
412.7 Video Communication	Not Applicable	No Hardware Is Provided
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	No Hardware Is Provided
412.8.2 Voice and Hearing Carry Over	Not Applicable	No Hardware Is Provided

Criteria	Conformance Level	Remarks and Explanations
412.8.3 Signal Compatibility	Not Applicable	No Hardware Is Provided
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	No Hardware Is Provided
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	No Hardware Is Provided
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	No Hardware Is Provided
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	No Hardware Is Provided
414.1.2 Other ICT	Not Applicable	No Hardware Is Provided
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	No Hardware Is Provided
415.1.2 Audio Description Controls	Not Applicable	No Hardware Is Provided

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Support	
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Support	
502.3.2 Modification of Object Information	Support	
502.3.3 Row, Column, and Headers	Support	
502.3.4 Values	Support	
502.3.5 Modification of Values	Support	
502.3.6 Label Relationships	Support	
502.3.7 Hierarchical Relationships	Support	
502.3.8 Text	Support	
502.3.9 Modification of Text	Support	
502.3.10 List of Actions	Support	
502.3.11 Actions on Objects	Support	

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Support	
502.3.13 Modification of Focus Cursor	Support	
502.3.14 Event Notification	Support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Support	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Support	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Support	
504.4 Templates	Support	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Support	Vasion government and enterprise customers can contact the Vasion Accessibility Team for assistance with conformance documentation and accessibility support. Consumers can receive technical accessibility support for Vasion products and services by contacting the following email address: accessibility@vasion.com

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This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of the specified product as at the report date as is only valid for the version and date it was tested.

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