

# Accessibility Conformance Report WCAG Edition

VPAT® Version 2.3 (Revised)

**For: NUTRISLICE**

**VPAT Report Date** (*last reviewed/updated*): **May 5, 2025**

**Reviewed for Compliance with WCAG Version:** 2.1 (AA)

**Name of Product/Version:**

Nutrislice Digital Menus & Ordering SaaS products, including "Nutrislice Essentials" and "Nutrislice Pro" Software  
Version:| (Current/Latest SaaS version)

**Product Description:**

Nutrislice “Essentials” Digital Menus and Nutrislice “Pro” Digital Ordering is a software platform for institutional foodservice providers (Nutrislice’s clients) to communicate and transact with their customers. Nutrislice Essentials and Pro Spotlight are developed, licensed and supported as a Software-as-a-Service (SaaS) platform, directly and exclusively by Nutrislice, Inc.

**Contact Information:** [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com)

## Notes:

*WCAG 2.1:* Some criteria below, marked as “2.1 only” per the VPAT template, were introduced in Version 2.1 of the WCAG standards in light of recent technology developments. WCAG 2.1, released in 2018, added several new criteria and accompanying guidelines to supplement the existing WCAG 2 standards.

Since 2019, Nutrislice proactively tests and reviews our site designs and code in light of the WCAG 2.1 AA. As of the date of this report WCAG 2.1 accessibility compliance tasks have been completed by Nutrislice, and all additions and updates to our user interfaces are designed and developed to the 2.1 standards.

*Re: WCAG AAA Standards:* Given that the WCAG AAA standards are not required or adopted by any regulatory or standards-setting body applicable to Nutrislice or its clients (nor are the AAA standards generally implemented by software industry peers), AAA criteria are not considered in development, testing, or evaluation of the Nutrislice platform. As such (and as permitted in the VPAT template guidelines), AAA criteria are not included in this report—only A and AA criteria are considered.

Additional information about accessibility at Nutrislice is available at <https://nutrislice.com/ada-compliance/>. Please contact our team at [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com) for any questions or concerns regarding accessibility of the Nutrislice platform.

*This document replaces and supersedes any previous VPAT or WCAG checklist provided by Nutrislice for the above named products.*

## Evaluation Methods Used:

To compile this VPAT, members of the Nutrislice software development & design team with significant expertise and training in accessibility best practices and WCAG standards have performed a detailed evaluation of the Nutrislice platform in light of the WCAG 2.0 and 2.1 A & AA criteria.

This report was compiled based on evaluation of the Nutrislice Menus & Ordering web application platform & apps, using representative demo site(s) and/or client sites. (Individual client sites all use the same site template and codebase but can vary in select sections based on custom content uploaded or configured by each client—see notes regarding custom client content in the tables below and in the disclaimer at the report's conclusion). Backend / data administration interfaces—which are not customer-facing—are not included in the evaluation, except to the extent that they enable accessibility of uploaded content for presentation in the application, as noted below.

We are aware of several large institutions of higher education that have done comprehensive evaluations of the Nutrislice platform's accessibility in light of WCAG 2.1 AA/ADA standards in conjunction with rolling out of Nutrislice across their organization. Additionally, we are aware of several Nutrislice client sites utilizing the software that have been formally reviewed for accessibility (ADA / Section 508 compliance) by the of Civil Rights at the US Department of Education ("OCR"). During the review process for several of these client sites, the Nutrislice team has collaborated with the clients and/or OCR team. The few cases minor accessibility improvements brought to our attention have been implemented in addition to the body of accessibility features already in place (cumulatively reflected below). All such audits that we are aware of have passed and been found in compliance.

Tools, techniques and resources used by Nutrislice for testing and evaluation include:

- Desktop/laptop browsers: Chrome and Firefox Browsers (recent versions)
- Mobile/tablet browsers: Safari and Chrome (recent versions)
- Zoomed-in browser views and mobile/tablet emulation tools
- The “Nutrislice” mobile app and white label app(s) (Nutrislice mobile apps encapsulate the same HTML5/Angular web application code base using web views)
- Code and DOM inspection (developer tools)
- Keyboard-only navigation
- Screen readers for Mac and Windows (e.g. NVDA, VoiceOver, Narrator)
- WAVE accessibility compliance evaluation tool and code analysis tool/plugin
- Color contrast checker tool(s)
- Official WCAG documentation (<https://www.w3.org/WAI/>) supplemented by reputable sources like <https://webaim.org>.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No )

## Definitions

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Not Applicable:** The criterion is not relevant to the product.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.
- **Supports (Not Applicable):** The criterion is generally not relevant to the product; however, the product meets the criteria because of its lack of particular content or functionality and/or it supports meeting the criterion in case-by-case instances where it could become applicable (e.g., due to client-provided content).

# WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.0 and 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	Alt-text provided for all images/icons and other non-text content. Purely decorative or invisible non-text is rendered in a way that can be ignored by assistive technologies. Non-text controls have a descriptive name and/or other appropriate attributes, roles, and/or ARIA attributes where appropriate in order to provide a clear, accessible text-based identification and description. The system requires provision of a name or descriptive text for any client uploads of non-text content, which is rendered and conveyed appropriately to end users.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports (Not Applicable)	Nutrislice currently and generally does not provide built-in (or static) time-based media as part of its platform or site templates. However, in the instance that a client or admin user uploads video-only or audio-only content to be published on a site, the system supports provision of alternative presentation of the information with non-time based media (i.e., text).

<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports (Not Applicable)	Nutrislice currently and generally does not provide built-in (or static) time-based media as part of its platform or site templates. However, the platform supports provision of captions in any uploads of time-based media by client or admin users. (Note: clients are responsible for implementing captions in any time-based media that they upload to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports (Not Applicable)	Nutrislice currently and generally does not provide built-in (or static) time-based media as part of its platform or site templates. However, Nutrislice supports provision of an audio-description or media alternate for any time-based media uploaded by client or admin users. (Note: clients are responsible for implementing an audio description or compliant alternative for any time-based media uploaded by the client to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	Information, structure, and relationships conveyed visually in the platform can be programmatically determined or are available in text. Examples (non-exhaustive) in Nutrislice sites' code: + Use of either semantic structures & attributes or role/ARIA attributes to identify markup structure, text, controls, and relationships between elements + Role/ARIA attributes to identify structures (e.g., headings), regions, and controls in the page) + Semantic labels, "label for" or aria-labelledby attributes + Semantic or ARIA grouping of related elements

<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	When the sequence in which content is presented in the Nutrislice platform affects its meaning, a correct reading sequence can be programmatically determined. This is achieved through semantic ordering of DOM elements corresponding to the visual presentation and/or setting an appropriate focus order (e.g., setting tabindex to correspond with the visual sequence)
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	The ability to understand and operate a Nutrislice site and navigate content is not reliant solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. When sensory characteristics are used, WCAG guidelines for providing a text-based identification (e.g., through a label, name, attribute, etc.) are implemented.
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.  Where color differences are used, the information conveyed by color differences is also available in text (or a text cue such as an asterisk or “(required)” text), other visual cue, or w/ a contrast ratio of 3:1 + an additional visual cue(s) on hover/focus per WCAG guidelines.
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	No audio automatically plays for more than 3 seconds (currently or anticipated)

<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	<p>All site content, navigation, controls, and other functionality can be accessed and navigated via standard keyboard-only techniques and keystrokes.</p> <p>As an example, a user navigates to a menu item on a menu using the tab key (based on a logical tab order) and interacts with the menu item's link using the Enter key to open a "Food Details" dialog box for the menu item. The keyboard focus moves to the first element in the dialog box, and the code includes a subroutine that keeps tab order within the dialog box rather than allowing the user unintentionally navigate to background elements, until the user exits the dialog.</p>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	<p>Keyboard focus can be moved between components of a page using standard keyboard interface, and focus can be moved away from any component using only a keyboard interface (including standard exit methods).</p> <p>Continuing the example from 2.1.1, to close the dialog box, the user can navigate to the "X" (or "cancel") button with keyboard, or use the standard "Escape" key to close the dialog box and return to the main tab order.</p>
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Supports (Not Applicable)	Generally there are not character key shortcuts in the client-facing Nutrislice platform. However, if / where implemented (e.g., in admin), they will be active only at a component-level when the component has focus, per the criterion.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Not applicable	There are no applicable time limits in the platform
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not applicable	There is no moving, blinking, automatically scrolling, or auto-updating information.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports (Not Applicable)	There is nothing in the platform that flashes more than three times in any one second period.



<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	Shortcut links are provided, which are hidden in the default visual presentation view, but which become visible when they receive focus from users navigating the site sequentially (i.e., by keyboard tabbing). Shortcuts link “skip to content” bypasses navigation & dropdown menus and switches focus to the main body content of the page (e.g., the menus, on a menu page)
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	Pages’ title tags are populated with a simple title describing the purpose of the page (e.g., “Interlocken University - Menus”)
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	Web pages can be navigated sequentially (i.e. w/ a keyboard); focusable elements receive focus in an order that preserves meaning and operability. Tabindex is set statically or dynamically when helpful or necessary.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	Purpose of each link on the site is either determinable from link text alone or from link text combined with programmatically determined link context (e.g., surrounding elements, tool tip, aria labels, etc.)
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Not Applicable	Platform does not utilize multipoint or path-based gestures for operation
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	As a touch-compatible platform, there are very few “pointer down” specific events-, actions aren’t triggered until the click or touch is finalized (up event). There is one control set that has a “drag to scroll” horizontally scrolling function that begins on the down event, which meets the second 2.5.2 criteria because the event can easily and obviously be undone (scrolled back to original position) after the initial up event.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	Accessible names match visible names. Achieved through semantic use of labels and name attributes where applicable.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	No motion actuation in the platform.

<a href="#"><u>3.1.1 Language of Page</u></a> (Level A)	Supports	Site-wide language attribute is set to English ('lang=en'), unless translated, in which case it is set accordingly to the translated language.
<a href="#"><u>3.2.1 On Focus</u></a> (Level A)	Supports	When any user interface component receives focus, it does not initiate a change of context.
<a href="#"><u>3.2.2 On Input</u></a> (Level A)	Supports	Form fields don't update context w/o the user submitting the form. Changing the state or inputting into a component or control does not cause change of context unless the user is warned or it is a reasonably & naturally anticipated outcome of the interaction. .
<a href="#"><u>3.3.1 Error Identification</u></a> (Level A)	Supports	Error is described to the user in text, and item(s) in error are identified to the user.
<a href="#"><u>3.3.2 Labels or Instructions</u></a> (Level A)	Supports	All user input fields have semantic labels
<a href="#"><u>4.1.1 Parsing</u></a> (Level A)	Supports	All elements have complete start and end tags, are utilized and nested properly, have unique ID's, etc. according to HTML5 specifications. Mandatory code review and WAVE tool testing by the team prevents any errors of this type.
<a href="#"><u>4.1.2 Name, Role, Value</u></a> (Level A)	Supports	Standard HTML controls are generally used and implemented semantically, which meets this criteria. If custom controls are defined, they meet all requirements of this criterium. Confirmed w/ WAVE Tool testing.

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	No live audio content or functionality is provided
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports (Not Applicable)	Nutrislice currently and generally does not provide built-in (or static) time-based media as part of its platform or site templates; however, Nutrislice supports embedded audio-descriptions for any video uploads by clients or admin users. (Note: clients are responsible for implementing an audio description for any time-based media uploaded by the client to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	All web sites, pages and apps support both landscape and portrait orientation in desktop, tablet and mobile browsers.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	Purpose of User Interface Components, icons, and regions can be programmatically determined
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	All large text (as defined in WCAG) has a contrast ratio of at least 3:1; and all text has a contrast ratio of at least 4.5:1. Focus and "visited" states are considered as well.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	Text can be resized to 200%+ without loss of content or functionality

<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	Images of text are avoided, per this criteria, except where a particular image-based rendering including text is necessary due to the desired graphical presentation of the text, or where a client or admin user uploads a graphical image that contains text (customers/ admin users do not have access to generate custom markup for a given site). Consistent with accessibility standards, in instances where a customer or admin user uploads an image of text, the system includes a required text field for the text of the image be entered into the admin interface verbatim, to be placed in the image's alt tag.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	Site template is fully responsive, with breakpoints down to <=320 width without horizontal scrolling.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports	Non-text graphical interface components generally meet the contrast requirements per the criteria.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	In conformance with this criteria, no loss of content or functionality occurs when text spacing properties are adjusted.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	Any custom tooltips, sub-menus, and other nonmodal popups that display on hover and/or focus conform with this criteria.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	Examples: - Users can search for a location, filter by category and/or select from a list of location names or tiles to navigate to a location, or go back to home page. - From a menu, users can navigate back to the location page or return to home page.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	Headings & labels are descriptive of the content they pertain to, and are programmed semantically
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	Either the user agent's default focus indicator is used or a visible custom focus indicator is implemented
<a href="#">3.1.2 Language of Page</a> (Level AA)	Supports	The default human language ("lang=en") is set for all pages on the site

<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	Supports	Navigation elements and location of content is standardized and consistent across the entire site template
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	Supports	Identifiers for the same content or functionality are consistent across pages
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	Supports	Error messages and field-specific indicators specify what needs to be corrected, offering suggestions where appropriate and feasible
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></a> (Level AA)	Supports	Example: in the checkout workflow for an order, the user goes from their “cart” to an order summary page.
<a href="#"><u>4.1.3 Status Messages</u></a> (Level AA 2.1 only)	Supports	Any "status messages" as defined in this criterion can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus

## **Disclaimer regarding Accessibility of Nutrislice Software and Client Content**

Nutrislice, Inc. provides a platform and framework for its clients (generally, foodservice providers) to communicate and transact with their constituents, customers, and the public. Nutrislice's client websites generally include a combination of (a) code, designs, and content that is built into the system by Nutrislice

While Nutrislice strives to encourage, support, and enable the accessibility of Client Content, our clients are ultimately responsible for the accessibility (and other legality and compliance) of Client Content that they publish or make available through their implementation of the Nutrislice system. Unless a specific issue is brought to our attention, Nutrislice does not monitor or review any Client Content that is hosted on our platform for accessibility or compliance.

This VPAT report was compiled based on evaluation of selected demo site(s) and/or client sites that were deemed to be generally representative of client implementations; however, reported findings may not be 100% accurate for all clients sites given the variability of Client Content and available configuration options.

NOTHING IN THIS REPORT SHALL BE INTERPRETED AS A GUARANTEE OR WARANTEE OF ACCESSIBILITY AND NUTRISLICE DISCLAIMS ANY SUCH WARANTEE.

## **Commitment and Contact Information for Addressing Accessibility Issues**

If you encounter any accessibility issues with Nutrislice software—including with Client Content—please feel free to reach out to us at [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com). In the case of an accessibility issue or shortfall that is within Nutrislice's control, which corresponds to non-compliance of Nutrislice software code and/or designs with WCAG 2.1 AA standards, we will make a good faith effort to document the issue and allocate resources to determine and queue up a solution for such issue. In the case of an accessibility issue or shortfall that is caused by or related to Client Content, we will attempt to get in touch with the client to discuss the concern(s) and options to remediate or avoid the issue(s). However, any necessary action to alter or take down the Client Content will be the primary responsibility of the client who owns and is responsible for the content.



# Accessibility Conformance Report

## WCAG Edition

VPAT® Version 2.3 (Revised)

**For: NUTRISLICE**

**VPAT Report Date** (*last reviewed/updated*): **May 5, 2025**

**Reviewed for Compliance with WCAG Version:** 2.1 (AA)

### **Name of Product/Version:**

Nutrislice Digital Signage SaaS Products, including “Nutrislice Showcase” menu boards and “Nutrislice Spotlight” digital food labels  
Version: (Current/Latest SaaS Version)

### **Product Description:**

Nutrislice Digital Signage, including the Nutrislice “Showcase” product for live digital signage displayed on modern LCD type displays, and the Nutrislice “Spotlight” product for our digital food labels platform, is a software platform for foodservice operators (Nutrislice’s clients) to communicate *non-interactive* read-only menus and program information to their customers via non-touch digital screens and label displays. Nutrislice Showcase and Spotlight are developed, licensed and supported as a Software-as-a-Service (SaaS) platform, directly and exclusively by Nutrislice, Inc.

**Contact Information:** [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com)



## Notes:

**WCAG 2.1:** Some criteria below, marked as “2.1 only” per the VPAT template, were introduced in Version 2.1 of the WCAG standards in light of recent technology developments. WCAG 2.1, released in 2018, added several new criteria and accompanying guidelines to supplement the existing WCAG 2 standards.

Since 2019, Nutrislice proactively tests and reviews our site designs and code in light of the WCAG 2.1 AA. As of the date of this report WCAG 2.1 accessibility compliance tasks have been completed by Nutrislice, and all additions and updates to our user interfaces are designed and developed to the 2.1 standards.

*Re: WCAG AAA Standards:* Given that the WCAG AAA standards are not required or adopted by any regulatory or standards-setting body applicable to Nutrislice or its clients (nor are the AAA standards generally implemented by software industry peers), AAA criteria are not considered in development, testing, or evaluation of the Nutrislice platform. As such (and as permitted in the VPAT template guidelines), AAA criteria are not included in this report—only A and AA criteria are considered.

Additional information about accessibility at Nutrislice is available at <https://nutrislice.com/ada-compliance/>. Please contact our team at [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com) for any questions or concerns regarding accessibility of the Nutrislice platform.

*This document replaces and supersedes any previous VPAT or WCAG checklist provided by Nutrislice for the above named products.*

## Evaluation Methods Used:

To compile this VPAT, members of the Nutrislice software development team with significant expertise and training in accessibility best practices and WCAG standards have performed a detailed evaluation of the Nutrislice platform in light of the WCAG 2.0 and 2.1 A & AA criteria.

This report was compiled based on evaluation of the Nutrislice Digital Signage (web-based, non-interactive) display application, using representative demo site(s) and/or client sites. Backend / data administration interfaces—which are not customer-facing—are not included in the evaluation, except to the extent that they enable accessibility of software application and accessibility content for presentation in the application, as noted below.

We are aware of several large institutions of higher education that have done comprehensive evaluations of the Nutrislice platform's accessibility in light of WCAG 2.1 AA/ADA standards in conjunction with rolling out of Nutrislice across their organization. Additionally, we are aware of several Nutrislice client sites utilizing the software that have been formally reviewed for accessibility (ADA / Section 508 compliance) by the of Civil Rights at the US Department of Education ("OCR"). During the review process for several of these client sites, the Nutrislice team has collaborated with the clients and/or OCR team. The few cases minor accessibility improvements brought to our attention have been implemented in addition to the body of accessibility features already in place (cumulatively reflected below). All such audits that we are aware of have passed and been found in compliance.

Tools, techniques and resources used by Nutrislice for testing and evaluation (as applicable) include:

- Desktop/laptop browsers: Chrome and Firefox Browsers (recent versions)
- Mobile/tablet browsers: Safari and Chrome (recent versions)
- Zoomed-in browser views and mobile/tablet emulation tools
- The “Nutrislice” mobile app and white label app(s) (Nutrislice mobile apps encapsulate the same HTML5/Angular web application code base using web views)
- Code and DOM inspection (developer tools)
- Keyboard-only navigation
- Screen readers for Apple and Windows (e.g. NVDA, VoiceOver, Narrator)
- WAVE accessibility compliance evaluation tool and code analysis tool/plugin
- Color contrast checker tool(s)
- Official WCAG documentation (<https://www.w3.org/WAI/>) supplemented by reputable online sources of accessibility information such as <https://webaim.org>.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No )

## Definitions

“Digital Signage” includes both Nutrislice Showcase and Spotlight products for display of content and information managed via the Nutrislice Admin interface .

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Supports (Not Applicable):** Indicates that the criteria is supported, but one or more sub-criteria are inapplicable to the software.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.0 and 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports (Not Applicable)	Text content is supported for any images / non-text content that is displayed to customers. Some sub-criteria are N/A for non-interactive display of content.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	<p>In the instance that a client or admin user uploads video-only content to be published on a Showcase URL, the system supports provision of alternative presentation of the information on the screen with non-time based media (i.e., captions or text).</p> <p>Audio-only is not applicable for digital signage.</p>
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	The platform supports provision of captions in any uploads of time-based media by client or admin users. (Note: clients are responsible for implementing captions in any time-based media that they upload to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	Nutrislice supports provision of an audio-description or media alternate for any time-based media uploaded by client or admin users. (Note: clients are responsible for implementing an audio description or compliant alternative for any time-based media uploaded by the client to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports (Not Applicable)	<p>Nutrislice Digital Signage is a visual-only display medium, for displaying information to multiple customers simultaneously via non-interactive digital displays (TV's or labels) with no end-user facing web interface or user interface. Sub-criteria related to programmatic determination of text-based information are not applicable, given the purpose and media of the software. See Remarks and Explanations on Criterion 1.3.2.</p> <p>Nutrislice supports conveying the same Information via image or text.</p>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Not Applicable	<p>Nutrislice Digital Signage is non-interactive, visual-only information display software, used to display information to one or more customers continuously via non-interactive digital displays (TV's and/or electronic labels), and has no user interface with the end user. Displayed content includes automated menus, pre-configured templates, and content uploaded by clients via administrative interfaces. As such, sub-criteria pertaining to web-based user-interfaces or HTML document structure, tags, and attributes are inapplicable to the end user interfaces of Nutrislice Digital Signage.</p> <p>Note that Nutrislice Digital Signage is provided as an add-on module to Nutrislice Menus, which is a fully-accessible web site that, in conformity with WCAG 2.1 AA standards, conveys the same menu information displayed on Digital Signage to individuals' devices and browsers of choice. (The latest VPAT for Nutrislice Menus &amp; Ordering, which provides an overview and evaluation of the accessibility of the Nutrislice Menus web-based platform in light of WCAG 2.1 AA criteria, is available upon request.)</p>

Criteria	Conformance Level	Remarks and Explanations
		Nutrislice Admin interface, used by administrative users to manage content displayed on Digital signage, is built to conform with WCAG 2.1 AA standards
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.  Where color differences are used, the information conveyed by color differences may also be made available via text or other non-color-based cue such as an icon that conveys meaning w/o color), or other visual cue s per WCAG guidelines. (Client controlled)
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">2.1.1 Keyboard</a> (Level A)	Not applicable	“ ”
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Not applicable	“ ”
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Not applicable	“ ”
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Supports (Not Applicable)	Content displayed via Nutrislice Digital Signage (which is non-interactive and not a website) may be static, or rotate to other scheduled content after a configurable interval of time. The timing is adjustable by the administrator (there is no end-user interface). Content will cycle and be displayed again following completion of the cycle. This may also be considered an exception to 2.2.1 given that the time limit is essential and digital screens are a shared resource, viewed simultaneously by all users. See Remarks and Explanations on Criterion 1.3.2
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	There is nothing provided by Nutrislice that flashes more than three times in any one second period, unless a Client were to specifically upload such content to its Nutrislice account and publish it via Nutrislice Digital Signage.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">2.4.2 Page Titled</a> (Level A)	Not Applicable	“ ”
<a href="#">2.4.3 Focus Order</a> (Level A)	Not Applicable	“ ”
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Not Applicable	“ ”
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Not Applicable	“ ”
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Not Applicable	“ ”
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Not Applicable	“ ”
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	“ ”
<a href="#">3.1.1 Language of Page</a> (Level A)	Not Applicable	“ ”
<a href="#">3.2.1 On Focus</a> (Level A)	Not Applicable	“ ”
<a href="#">3.2.2 On Input</a> (Level A)	Not Applicable	“ ”
<a href="#">3.3.1 Error Identification</a> (Level A)	Not Applicable	“ ”
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Not Applicable	“ ”
<a href="#">4.1.1 Parsing</a> (Level A)	Not Applicable	“ ”
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Not Applicable	“ ”

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	No live audio content or functionality is provided
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports (Not Applicable)	Nutrislice currently and generally does not provide built-in (or static) time-based media as part of its platform or site templates; however, Nutrislice supports embedded audio-descriptions for any video uploads by clients or admin users. (Note: clients are responsible for implementing an audio description for any time-based media uploaded by the client to the Nutrislice platform. We strive to inform clients of this requirement and offer assistance to confirm accessibility of any time-based media uploads.)
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	Nutrislice Digital Signage supports both landscape and portrait orientation for content display.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	Nutrislice Digital Signage fully supports and enables compliance with WCAG contrast requirements. Particularly, templates are provided which display text at a contrast ratio of at least at least 3:1 for large text and at least 4.5:1 for non-large text (as defined by WCAG standards, and client is similarly enabled to create and publish contrast-compliant content via administrative interfaces.
<a href="#">1.4.4 Resize text</a> (Level AA)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">1.4.5 Images of Text</a> (Level AA)	Not Applicable	“ ”
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports (Not applicable)	Digital Signage presentations are generally built for a specific physical screen, with a known resolution and orientation. Notwithstanding, Nutrislice Digital Signage player software automatically adapts to different screen sizes and orientations without losing any information. See also, Remarks and Explanations on Criterion 1.3.2



Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Supports (Not applicable)	Nutrislice Digital Signage fully supports and enables compliance with WCAG contrast requirements of non-text graphical objects against a background color—client is enabled to create and publish contrast-compliant content via administrative interfaces. User interface sub-criteria are not applicable (See Remarks and Explanations on Criterion 1.3.2).
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	In conformance with this criteria, no loss of content or functionality occurs when text spacing properties are adjusted.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Not Applicable	See Remarks and Explanations on Criterion 1.3.2
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Not Applicable	“ “
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Not Applicable	“ “
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Not Applicable	“ “
<a href="#">3.1.2 Language of Page</a> (Level AA)	Not Applicable	“ “
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Not Applicable	“ “
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Not Applicable	“ “
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Not Applicable	“ “
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Not Applicable	“ “
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Not Applicable	“ “

## **Disclaimer regarding Accessibility of Nutrislice Software and Client Content**

Nutrislice, Inc. provides a platform and framework for its clients (generally, foodservice providers) to communicate and transact with their constituents, customers, and the public. Nutrislice's client websites generally include a combination of (a) code, designs, and content that is built into the system by Nutrislice

While Nutrislice strives to encourage, support, and enable the accessibility of Client Content, our clients are ultimately responsible for the accessibility (and other legality and compliance) of Client Content that they publish or make available through their implementation of the Nutrislice system. Unless a specific issue is brought to our attention, Nutrislice does not monitor or review any Client Content that is hosted on our platform for accessibility or compliance.

This VPAT report was compiled based on evaluation of selected demo site(s) and/or client sites that were deemed to be generally representative of client implementations; however, reported findings may not be 100% accurate for all clients sites given the variability of Client Content and available configuration options.

NOTHING IN THIS REPORT SHALL BE INTERPRETED AS A GUARANTEE OR WARANTEE OF ACCESSIBILITY AND NUTRISLICE DISCLAIMS ANY SUCH WARANTEE.

## **Commitment and Contact Information for Addressing Accessibility Issues**

If you encounter any accessibility issues with Nutrislice software—including with Client Content—please feel free to reach out to us at [accessibility@nutrislice.com](mailto:accessibility@nutrislice.com). In the case of an accessibility issue or shortfall that is within Nutrislice's control, which corresponds to non-compliance of Nutrislice software code and/or designs with WCAG 2.1 AA standards, we will make a good faith effort to document the issue and allocate resources to determine and queue up a solution for such issue. In the case of an accessibility issue or shortfall that is caused by or related to Client Content, we will attempt to get in touch with the client to discuss the concern(s) and options to remediate or avoid the issue(s). However, any necessary action to alter or take down the Client Content will be the primary responsibility of the client who owns and is responsible for the content.