Voluntary Product Accessibility Template (VPAT) 2.5

WCAG Edition (November 2023)
Accessibility Conformance Report (ACR)

RTA Fleet 360

Ron Turley Associates, LLC

1. Product and Vendor Information

Name of Product/Version	RTA Fleet 360 (Web Application) - current production release as of May 2026
Report Date	May 27, 2026
Product Description	RTA Fleet 360 is a cloud-based, multi-tenant fleet maintenance management platform. Capabilities include work order management, preventive maintenance, parts inventory, fuel management, motor pool, tire management, and reporting/analytics. Delivered as a SaaS service via modern web browsers.
Contact Information	Rahim Port, Security Engineer rport@rtafleet.com Ron Turley Associates, LLC (RTA Fleet) rtafleet.com
Notes	This Accessibility Conformance Report (ACR) is a self-assessment based on internal review of the current production release of RTA Fleet 360. Items marked 'Partially Supports' identify known gaps that are tracked in the remediation roadmap (Section 6). RTA has scheduled a formal third-party WCAG 2.1 AA audit; results from that audit will be reflected in the next published revision of this ACR.
Evaluation Methods Used	Internal review by RTA engineering and security personnel. Methods include code inspection, manual keyboard navigation of primary workflows, browser zoom verification, automated accessibility linting in development, and review of underlying framework accessibility documentation. Formal third-party testing with NVDA, JAWS, and VoiceOver is scheduled as part of the upcoming audit.

2. Applicable Standards and Guidelines

This Accessibility Conformance Report references the following standards and guidelines for the product evaluation.

Standard/Guideline	URL	Included In Report
Web Content Accessibility Guidelines 2.1	https://www.w3.org/TR/WCAG21/	Level A (included in product evaluation): Yes Level AA (included in product evaluation): Yes Level AAA (included in product evaluation): No
Revised Section 508 standards (2017)	https://www.access-board.gov/ict/	Chapter 5 - Software (where applicable to web software) Chapter 6 - Support Documentation and Services

3. Terms Used in This Report

The following standard VPAT 2.5 conformance terms are used throughout this report.

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects, or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. May be used only in WCAG 2.x Level AAA.

4. WCAG 2.1 Report

Tables 1 and 2 below provide conformance information for each WCAG 2.1 Success Criterion at Level A and Level AA. Level AAA criteria are not included in the scope of this self-assessment.

Table 1: Success Criteria, Level A

WCAG 2.1 Level A			
Criteria	**Criteria Description**	**Conformance Level**	**Remarks and Explanations**
1.1.1	Non-text Content (Level A)	**Partially Supports**	Informative images and icons in the RTA Fleet 360 web application use text labels and accessible names. Decorative icons are paired with visible text labels (e.g., menu icons accompanied by text). A full audit of alternative text for dynamically generated charts and user-uploaded attachments is pending the planned third-party audit.
1.2.1	Audio-only and Video-only (Prerecorded) (Level A)	**Not Applicable**	RTA Fleet 360 is a transactional fleet management application and does not include prerecorded audio-only or video-only content as part of the product UI.
1.2.2	Captions (Prerecorded) (Level A)	**Not Applicable**	RTA Fleet 360 does not include prerecorded synchronized media within the product UI. Marketing or training videos hosted outside the application (e.g., on rtafleet.com) are addressed separately.
1.2.3	Audio Description or Media Alternative (Prerecorded) (Level A)	**Not Applicable**	RTA Fleet 360 does not include prerecorded synchronized media within the product UI.
1.3.1	Info and Relationships (Level A)	**Supports**	The application uses semantic HTML for headings, lists, data tables, and form controls. Complex grid components use ARIA roles to convey structure. Continued verification of announcement order across screen readers is part of the planned third-party audit.
1.3.2	Meaningful Sequence (Level A)	**Supports**	DOM order follows the visual reading order across primary workflows.

1.3.3	Sensory Characteristics (Level A)	**Supports**	Instructions in the product do not rely solely on shape, color, size, visual location, orientation, or sound to convey information. Error messages, required fields, and status indicators include text.
1.4.1	Use of Color (Level A)	**Partially Supports**	Color is not the only means of conveying information for primary states (errors use color, iconography, and text). Some legacy status indicators in reports rely primarily on color; remediation is included in the roadmap below.
1.4.2	Audio Control (Level A)	**Not Applicable**	The application does not autoplay audio.
2.1.1	Keyboard (Level A)	**Partially Supports**	Standard interactive elements (links, buttons, form fields, navigation, and primary workflows) are operable via keyboard. Certain complex widgets - data grids with inline editing, drag-and-drop scheduling, and a small number of date pickers - have known keyboard parity gaps. Equivalent menu-driven alternatives are available for affected workflows; full keyboard parity is in the remediation roadmap.
2.1.2	No Keyboard Trap (Level A)	**Supports**	No known keyboard traps exist in core navigation or modal dialogs. Modal dialogs return focus to the triggering element on close.
2.1.4	Character Key Shortcuts (Level A)	**Supports**	The application does not implement single-character keyboard shortcuts that would conflict with assistive technology shortcuts.
2.2.1	Timing Adjustable (Level A)	**Supports**	Idle session timeouts are configurable by the customer's identity provider when SSO is in use. Users are warned prior to session expiration and can extend the session. No time-limited tasks are enforced by the application beyond authentication.
2.2.2	Pause, Stop, Hide (Level A)	**Not Applicable**	The application does not present moving, blinking, scrolling, or auto-updating content longer than five seconds in the primary UI.

2.3.1	Three Flashes or Below Threshold (Level A)	**Supports**	The application does not contain content that flashes more than three times per second.
2.4.1	Bypass Blocks (Level A)	**Partially Supports**	A primary site navigation and landmark structure is present, allowing skip via landmark navigation in supporting assistive technology. Skip-to-content links are present in primary modules; coverage in older modules is included in the remediation roadmap.
2.4.2	Page Titled (Level A)	**Supports**	All pages include descriptive HTML title elements that reflect the page's primary purpose.
2.4.3	Focus Order (Level A)	**Supports**	Focus order follows the visual reading order across primary workflows, including modal dialogs which trap focus appropriately while open.
2.4.4	Link Purpose (In Context) (Level A)	**Partially Supports**	Most links use descriptive text. Some action links in data grids (e.g., 'Edit', 'View') rely on adjacent row context, which is sufficient with programmatic row association. Continued review is part of the planned third-party audit.
2.5.1	Pointer Gestures (Level A)	**Supports**	All multi-point or path-based gestures (e.g., drag-and-drop scheduling) have single-pointer alternatives or are not required to use the application.
2.5.2	Pointer Cancellation (Level A)	**Supports**	Pointer activation follows browser defaults; abort and undo behavior is consistent with standard web behavior.
2.5.3	Label in Name (Level A)	**Supports**	Visible labels on form controls and buttons are reflected in the accessible names of interactive elements.
2.5.4	Motion Actuation (Level A)	**Not Applicable**	The application does not require device motion or user motion to operate.
3.1.1	Language of Page (Level A)	**Supports**	Pages declare the page language via the html element. The product is offered in English.
3.2.1	On Focus (Level A)	**Supports**	Receiving focus on a UI element does not initiate a change of context.
3.2.2	On Input (Level A)	**Supports**	Changing the setting of a UI element does not automatically cause a change

			of context. Form submission requires explicit user action.
3.3.1	Error Identification (Level A)	**Supports**	Form validation errors are identified and described to the user in text adjacent to the relevant field.
3.3.2	Labels or Instructions (Level A)	**Supports**	Form fields have visible labels and inline help text where appropriate. Required fields are marked.
4.1.1	Parsing (Level A) [Obsolete in WCAG 2.2]	**Supports**	Markup is generated by current web frameworks that produce well-formed HTML with proper nesting and unique IDs. Per W3C, this criterion is obsolete in WCAG 2.2.
4.1.2	Name, Role, Value (Level A)	**Partially Supports**	Standard HTML controls expose name, role, and value to assistive technology. A small number of custom components rely on ARIA and are included in the planned third-party audit.

Table 2: Success Criteria, Level AA

WCAG 2.1 Level AA			
Criteria	**Criteria Description**	**Conformance Level**	**Remarks and Explanations**
1.2.4	Captions (Live) (Level AA)	**Not Applicable**	The application does not include live audio content.
1.2.5	Audio Description (Prerecorded) (Level AA)	**Not Applicable**	The application does not include prerecorded synchronized media in the product UI.
1.3.4	Orientation (Level AA)	**Supports**	The application's responsive web UI does not restrict the orientation of the viewing device.
1.3.5	Identify Input Purpose (Level AA)	**Partially Supports**	Standard input types (email, tel, password) use appropriate HTML input types. Broader use of autocomplete attributes on personal data fields is included in the remediation roadmap.
1.4.3	Contrast (Minimum) (Level AA)	**Partially Supports**	The current RTA Fleet 360 brand palette is designed to meet 4.5:1 contrast for primary text and 3:1 for large text and UI components. A full contrast audit covering secondary text, disabled states, focus indicators, and chart data labels is included in the planned third-party audit.
1.4.4	Resize text (Level AA)	**Supports**	Text can be resized up to 200% using browser zoom without loss of content or functionality for primary workflows.
1.4.5	Images of Text (Level AA)	**Supports**	Images of text are not used to convey information; text is rendered as text.
1.4.10	Reflow (Level AA)	**Partially Supports**	Primary pages reflow to a 320 CSS pixel width without two-dimensional scrolling. Wide data grids require horizontal scrolling, which is permitted under the data table exception in WCAG 1.4.10.
1.4.11	Non-text Contrast (Level AA)	**Partially Supports**	Form borders, focus indicators, and icons are designed for visibility. A full audit against the 3:1 contrast ratio for non-text UI elements is included in the planned third-party audit.
1.4.12	Text Spacing (Level AA)	**Supports**	The application uses standard CSS that accommodates user style sheets within WCAG line-height, paragraph-spacing,

			letter-spacing, and word-spacing thresholds.
1.4.13	Content on Hover or Focus (Level AA)	**Supports**	Hover/focus-triggered content (tooltips, popovers) is dismissible, hoverable, and persistent in standard browser implementations.
2.4.5	Multiple Ways (Level AA)	**Supports**	Users can locate content through global search, primary navigation, breadcrumbs, and direct URL access.
2.4.6	Headings and Labels (Level AA)	**Supports**	Headings and form labels describe the topic and purpose of the content or control.
2.4.7	Focus Visible (Level AA)	**Supports**	Browser default focus indicators are present on all standard interactive controls. Custom-styled focus indicators are applied to brand-themed buttons and links.
3.1.2	Language of Parts (Level AA)	**Supports**	The application is currently English-only. Where future localized content is added, language attributes will be applied.
3.2.3	Consistent Navigation (Level AA)	**Supports**	Primary navigation and structural elements appear in the same relative order across pages.
3.2.4	Consistent Identification (Level AA)	**Supports**	Components with the same functionality are identified consistently throughout the application.
3.3.3	Error Suggestion (Level AA)	**Supports**	When form validation errors occur, suggestions for correction are provided where known (e.g., expected format).
3.3.4	Error Prevention (Legal, Financial, Data) (Level AA)	**Supports**	Significant data changes (e.g., work order closure, parts inventory adjustments) provide review screens, undo where supported, or confirmation prompts.
4.1.3	Status Messages (Level AA)	**Partially Supports**	Status messages (e.g., 'Saved successfully', validation summaries) are announced via ARIA live regions. Comprehensive coverage of all asynchronous status events is included in the planned third-party audit.

5. Revised Section 508 Report

The following table summarizes conformance against Chapter 3 (Functional Performance Criteria) of the Revised Section 508 standards. Chapter 5 (Software) and Chapter 6 (Support Documentation and Services) requirements are addressed by the WCAG 2.1 Level A and AA conformance documented above.

Chapter 3: Functional Performance Criteria (FPC)		
Criteria	**Conformance Level**	**Remarks and Explanations**
302.1 Without Vision	**Partially Supports**	The application supports screen readers for primary navigation and forms; some complex widgets require further audit.
302.2 With Limited Vision	**Partially Supports**	The application supports browser zoom and is designed with adequate contrast for primary content; full contrast audit pending.
302.3 Without Perception of Color	**Supports**	Color is not the only means of conveying information in primary workflows; status indicators include text and iconography.
302.4 Without Hearing	**Supports**	The application does not require auditory perception. Notifications are visual.
302.5 With Limited Hearing	**Supports**	Same as 302.4.
302.6 Without Speech	**Supports**	The application does not require speech input.
302.7 With Limited Manipulation	**Partially Supports**	Standard interactive elements are operable without complex gestures. Drag-and-drop interactions (e.g., scheduling) offer alternative menu-driven paths; continued verification is part of the planned third-party audit.
302.8 With Limited Reach and Strength	**Supports**	As a web application, RTA Fleet 360 inherits the operating system's accessibility features for reach and strength accommodations.
302.9 With Limited Language, Cognitive, and Learning Abilities	**Partially Supports**	The application uses consistent navigation, plain task-oriented language in core workflows, and provides inline help where applicable. Cognitive load could be reduced further in complex configuration screens.

6. Roadmap and Remediation

RTA is committed to continuous accessibility improvement. The following activities are scheduled:

Q3 2026: Engage a third-party accessibility consultant to perform a formal WCAG 2.1 AA audit of the RTA Fleet 360 web application and produce an independent ACR. Findings will be triaged and addressed in priority order.
Q4 2026: Integrate automated accessibility linting (axe-core or equivalent) into CI and add accessibility acceptance criteria to the SDLC. Provide accessibility training for engineering and design staff.
Ongoing: Maintain an annually updated ACR aligned to the current WCAG version and publish it on the RTA website. Accept and respond to customer-submitted accessibility feedback through standard support channels.

7. Accessibility Contact

Questions about this report or about accessibility in RTA Fleet 360 can be directed to:

Primary contact: Rahim Port, Security Engineer - rport@rtafleet.com - (800) 279-0549
Accessibility feedback: Customers may submit accessibility feedback to their primary RTA support channel (RTA Customer Support) or directly to the security/compliance contact above. A dedicated accessibility mailbox is on the roadmap.
Company: Ron Turley Associates, LLC (RTA Fleet), Tucson, Arizona, USA
Website: https://www.rtafleet.com

8. Legal Disclaimer

This Accessibility Conformance Report is provided for informational purposes only. The information herein represents Ron Turley Associates, LLC's current understanding and self-assessment of the accessibility characteristics of RTA Fleet 360 as of the report date. RTA makes no warranty, express or implied, that the product meets any particular accessibility standard. Customers requiring assurance of conformance for specific use cases should engage in additional testing or contact RTA for further information. The VPAT(R) is a registered service mark of the Information Technology Industry Council (ITI).