Intopia Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Canva web app

Report Date: 24th October 2023

Product Description: Online design and publishing tool

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Evaluation Methods Used:

- WCAG-EM
- A representative sample of basic tasks for creating, sharing and viewing content was tested

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)

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Standard/Guideline	Included In Report
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
[1.1.1 Non-text Content](#) (Level A)	Partially supports	Some UI images in the Create app have incorrect or missing text alternatives
[1.2.1 Audio-only and Video-only (Prerecorded)](#) (Level A)	Does not support	Prerecorded media does not have text alternatives when on the Canvas
[1.2.2 Captions (Prerecorded)](#) (Level A)	Does not support	Users and element authors must supply their own captions
[1.2.3 Audio Description or Media Alternative (Prerecorded)](#) (Level A)	Does not support	Users and element authors must supply their own audio descriptions
[1.3.1 Info and Relationships](#) (Level A)	Partially supports	Some UI features are not appropriately conveyed to the accessibility API
[1.3.2 Meaningful Sequence](#) (Level A)	Partially supports	Some visually-hidden content is presented to screen readers in the View Presentation section
[1.3.3 Sensory Characteristics](#) (Level A)	Supports	
[1.4.1 Use of Color](#) (Level A)	Supports	
[1.4.2 Audio Control](#) (Level A)	Supports	
[2.1.1 Keyboard](#) (Level A)	Partially supports	Basic tasks can be achieved with the keyboard. Advanced tasks and screen reader keyboard support are only partly supported.
[2.1.2 No Keyboard Trap](#) (Level A)	Partially supports	Some menus have intermittent keyboard traps
[2.1.4 Character Key Shortcuts](#) (Level A 2.1 only)	Supports	
[2.2.1 Timing Adjustable](#) (Level A)	Supports	
[2.2.2 Pause, Stop, Hide](#) (Level A)	Does not support	Animated gifs cannot be paused or stopped
[2.3.1 Three Flashes or Below Threshold](#) (Level A)	Supports	
[2.4.1 Bypass Blocks](#) (Level A)	Supports	
[2.4.2 Page Titled](#) (Level A)	Supports	
[2.4.3 Focus Order](#) (Level A)	Does not support	Focus movement is unpredictable

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially supports	Some UI inputs are missing labels and must be understood by context or trial and error.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.2 Name, Role, Value (Level A)	Does not support	Many UI controls do not have accurate or complete name or role information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Does not support	Users and element authors must supply their own audio descriptions
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Some UI text is low contrast. Users may create low contrast text.
1.4.4 Resize text (Level AA)	Partially supports	Resizing the Canvas is possible, resizing the UI is not.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Does not support	Content and UI are frequently difficult to read when reflowed.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially supports	Several tools and focus indicators are low contrast
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially supports	Some controls have ambiguous or duplicated names
2.4.7 Focus Visible (Level AA)	Supports	One exception is in the View Video section
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Not applicable	Users may use another language in their content. This is outside of the control of the app.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Partially supports	Some status updates are not reliably announced by screen readers

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not evaluated	
1.4.8 Visual Presentation (Level AAA)	Not evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not evaluated	
2.2.3 No Timing (Level AAA)	Not evaluated	
2.2.4 Interruptions (Level AAA)	Not evaluated	
2.2.5 Re-authenticating (Level AAA)	Not evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not evaluated	
2.3.2 Three Flashes (Level AAA)	Not evaluated	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not evaluated	
2.4.8 Location (Level AAA)	Not evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not evaluated	
2.4.10 Section Headings (Level AAA)	Not evaluated	
2.4.13 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not evaluated	
2.5.5 Target Size (Level AAA 2.1 only)	Not evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not evaluated	
3.1.3 Unusual Words (Level AAA)	Not evaluated	
3.1.4 Abbreviations (Level AAA)	Not evaluated	
3.1.5 Reading Level (Level AAA)	Not evaluated	
3.1.6 Pronunciation (Level AAA)	Not evaluated	
3.2.5 Change on Request (Level AAA)	Not evaluated	
3.3.5 Help (Level AAA)	Not evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not evaluated	

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The information herein is provided in good faith based on the Canva web app at the time of the review and does not represent a legally binding claim. Please contact us to report any accessibility errors or conformance claim errors for re-evaluation and correction, if necessary.