

# Siteimprove Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

## Name of Product:

The Siteimprove Intelligence Platform:

- Dashboards
- Accessibility
- Quality Assurance
- Performance
- Data Privacy
- SEO
- Ads
- Analytics
- Policy
- Settings
- Frontier

Browser extensions:

- Siteimprove Accessibility Checker
- Siteimprove Browser Extension

Other:

- Siteimprove CMS plugin

## Report Date:

January 5, 2024

## Product Description:

Digital optimization platform

## Contact Information:

- [Tobias Christian Jensen](#), Platform Accessibility Program Manager, Product Development

## Evaluation Methods Used:

- Automatic testing:
  - Siteimprove Accessibility product
- Manual testing:
  - Siteimprove Accessibility Checker (browser extension)
  - Screen readers
  - Keyboard-only navigation
  - Audits of select pages
- Test Environment:
  - PC
  - Operating System: Windows 10
  - Browsers: Chrome, IE, and Firefox
  - Screen readers: JAWS and NVDA

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements for ICT products and services in Europe - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services in Europe - V3.2.1 (2021-03)</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used only in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Partially Supports</p>	<p>General:</p> <ul style="list-style-type: none"> <li>• Siteimprove uses Google Maps for rendering location data. Google Maps currently have accessibility bugs making them unusable for people who rely on assistive technology such as screen reader software. As an alternative, Siteimprove supplies the map data as a data table. We are also pushing for Google to improve their Map component. Please consider going to Google's own <a href="#">list of Google Map accessibility issues</a> and vote for the issues that affect your use of the maps.</li> </ul> <p>Feedback module:</p> <ul style="list-style-type: none"> <li>• Certain combinations of web browsers and assistive technologies present the star rating options in a manner that can cause confusion for users. We are actively working to address this issue and aim to implement a solution to simplify the announcement of the star rating.</li> </ul> <p>SEO module:</p> <ul style="list-style-type: none"> <li>• Keyword Finder: A series of icons depicting countries or devices lack alternative text.</li> </ul>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Supports</p>	

<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	<p>General:</p> <ul style="list-style-type: none"> <li>• Users of the JAWS screen reader might experience the following bug: Sorting a table may result in incorrect row headers being announced. We are working with JAWS on solving the bug in their software.</li> <li>• PDF Reports: The format of PDF documents cannot accurately convey the role or relationship of many interactive elements. Please refer to our HTML reports instead.</li> </ul> <p>SEO module:</p> <ul style="list-style-type: none"> <li>• Add Keywords to Activity Plan modal: Input fields are missing programmatic labels.</li> </ul> <p>Settings:</p> <ul style="list-style-type: none"> <li>• Add Site Manually page: An input field is missing a programmatic label.</li> </ul>

<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	<p>General:</p> <ul style="list-style-type: none"> <li>• Some line charts are missing a toggle for adding unique patterns to the individual lines.</li> </ul>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Not Applicable	The product does not play audio automatically.

<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	<p>General:</p> <ul style="list-style-type: none"> <li>• Siteimprove uses Google Maps for rendering location data. Google Maps currently have accessibility bugs making them unusable for people who rely on assistive technology such as screen reader software. As an alternative, Siteimprove supplies the map data as a data table. We are also pushing for Google to improve their Map component. Please consider going to Google's own <a href="#">list of Google Map accessibility issues</a> and vote for the issues that affect your use of the maps.</li> </ul> <p>SEO module:</p> <ul style="list-style-type: none"> <li>• Keyword Monitor: Choosing a "Device" and "Provider" does not live up to the expected keyboard pattern.</li> <li>• Add Keywords to Activity Plan modal: Radiobuttons are difficult to use with the keyboard.</li> </ul> <p>Ads module:</p> <ul style="list-style-type: none"> <li>• Landing Page Optimization: A series of tabs contain radiobuttons, which provides a poor experience for users of assistive technology.</li> </ul>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	

<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	The product does not use character key shortcuts.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	All animations also support being turned off by disabling animations from the settings on the user's computer.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	All animations also support being turned off by disabling animations from the settings on the user's computer.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Supports	
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	



<p><b><u>2.4.3 Focus Order</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	SEO module: <ul style="list-style-type: none"> <li>• Keyword Monitor: Choosing a “Device” and “Provider” does not live up to the expected focus order.</li> <li>• Content Optimization: Upon setting a Target Page, keyboard focus is lost.</li> <li>• Insights - Details panel: Upon choosing option from “Add keyword to Activity Plan”, keyboard focus is lost.</li> <li>• Insights: Action button triggers a notification but upon closing it, keyboard focus is lost.</li> </ul>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	The product does not have functionality that uses device motion or user motion.

<p><b><u>3.1.1 Language of Page</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.2.1 On Focus</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.2.2 On Input</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.2.6 Consistent Help</u></b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>3.3.1 Error Identification</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.3.7 Redundant Entry</u></b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	

<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Applies to:  WCAG 2.0 and 2.1 – Always answer ‘Supports’  WCAG 2.2 (obsolete and removed) – Does not apply  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Not Applicable	The product does not have live audio.
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	
<p><b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	

<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	<p>Sign-on page:</p> <ul style="list-style-type: none"> <li>• The promotional image on the sign-on page contains text.</li> </ul>
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Ads module:</p> <ul style="list-style-type: none"> <li>• Budget Analysis: Donut chart uses a yellow color with low contrast against the background. The numbers from the chart are also available in clear text next to it. We are working towards releasing a fix for this before June, 2023.</li> </ul>

<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> </ul> Revised Section 508 – Does not apply	Supports	
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> </ul> Revised Section 508 – Does not apply	Supports	
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> </ul> Revised Section 508	Supports	
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> </ul> Revised Section 508	Supports	
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> </ul> Revised Section 508	Partially Supports	General: <ul style="list-style-type: none"> <li>Site Picker: The sort buttons for re-ordering the sites have no visible focus styling.</li> </ul>
<p><b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>2.5.7 Dragging Movements</u></b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	
<p><b><u>2.5.8 Target Size (Minimum)</u></b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	

<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Partially Supports	Policy module: <ul style="list-style-type: none"> <li>• Page Report: Navigation differs slightly compared to Page Reports in Accessibility, SEO, and QA modules, but we have worked to make the visual and assistive technology experience close to that of our other Page Reports.</li> </ul>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Supports	The product follows a styleguide which ensures uniformity in look and behavior between components of the same type.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	
<p><b><u>3.3.8 Accessible Authentication (Minimum)</u></b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Supports	

<p><b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
---	----------	--

### Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for Level AAA conformance.

## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
<p>302.1 Without Vision</p> <p>Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.</p>	Partially Supports	<ul style="list-style-type: none"> <li>The product is optimized for use with assistive technologies such a screen readers and braille displays</li> <li>See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>
<p>302.2 With Limited Vision</p> <p>Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.</p>	Partially Supports	<ul style="list-style-type: none"> <li>The product is optimized for high contrasts and for use with assistive technologies such a screen readers and braille displays</li> <li>See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>
<p>302.3 Without Perception of Color</p> <p>Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.</p>	Partially Supports	<ul style="list-style-type: none"> <li>The product is optimized for high contrasts and distinguishes between elements and information through other means than color alone</li> <li>See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>

<p>302.4 Without Hearing</p> <p>Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product does not use audio as the sole way to convey information or meaning</li> </ul>
<p>302.5 With Limited Hearing</p> <p>Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product does not use audio as the sole way to convey information or meaning</li> </ul>
<p>302.6 Without Speech</p> <p>Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product does not require the use of speech for operating inputs or controlling interfaces</li> </ul>
<p>302.7 With Limited Manipulation</p> <p>Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.</p>	<p>Partially Supports</p>	<ul style="list-style-type: none"> <li>• The product has been optimized for operating through pointer device, keyboard device or through speech, and input controls have been designed to not require fine motor control</li> <li>• See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>
<p>302.8 With Limited Reach and Strength</p> <p>Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product is built upon standard web technologies and does not require specific reach or strength to use</li> </ul>
<p>302.9 With Limited Language, Cognitive, and Learning Abilities</p> <p>ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product features descriptions and information in plain language whenever possible. Some products refer to technological terms or standards documents, in which case helpful explanations or links are attached</li> </ul>

## Chapter 4: [Hardware](#)

Notes: Not Applicable



## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	<ul style="list-style-type: none"> <li>See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>
<b><a href="#">502 Interoperability with Assistive Technology</a></b>		
502.2.1 User Control of Accessibility Features  Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.	Supports	<ul style="list-style-type: none"> <li>There are no separate accessibility features or settings; the product has been coded to be accessible</li> </ul>
502.2.2 No Disruption of Accessibility Features  Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	<ul style="list-style-type: none"> <li>The product has not been known to disrupt any accessibility features</li> </ul>
<b>502.3 Accessibility Services</b>		
502.3.1 Object Information  The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>
502.3.2 Modification of Object Information  States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>
502.3.3 Row, Column, and Headers  If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>
502.3.4 Values  Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>
502.3.5 Modification of Values  Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>

<p>502.3.6 Label Relationships</p> <p>Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.</p>	Supports	<ul style="list-style-type: none"> <li>The product is built upon standard web technologies compatible with assistive technologies</li> </ul>
<p>502.3.7 Hierarchical Relationships</p> <p>Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.</p>	Supports	
<p>502.3.8 Text</p> <p>The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.</p>	Supports	
<p>502.3.9 Modification of Text</p> <p>Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.</p>	Supports	
<p>502.3.10 List of Actions</p> <p>A list of all actions that can be executed on an object shall be programmatically determinable.</p>	Supports	
<p>502.3.11 Actions on Objects</p> <p>Applications shall allow assistive technology to programmatically execute available actions on objects.</p>	Supports	
<p>502.3.12 Focus Cursor</p> <p>Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p>	Partially Supports	<ul style="list-style-type: none"> <li>See <a href="#">WCAG 2.x Report</a> for more details</li> </ul>
<p>502.3.13 Modification of Focus Cursor</p> <p>Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p>	Supports	

<p>502.3.14 Event Notification</p> <p>Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.</p>	Supports	
<p>502.4 Platform Accessibility Features</p> <p>Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below:</p> <p>A. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes;</p> <p>B. Section 9.3.4 Provide adjustment of delay before key acceptance;</p> <p>C. Section 9.3.5 Provide adjustment of same-key double-strike acceptance;</p> <p>D. Section 10.6.7 Allow users to choose visual alternative for audio output;</p> <p>E. Section 10.6.8 Synchronize audio equivalents for visual events;</p> <p>F. Section 10.6.9 Provide speech output services; and</p> <p>G. Section 10.7.1 Display any captions provided.</p>	Supports	
<p><b><u>503 Applications</u></b></p>		
<p>503.2 User Preferences</p> <p>Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.</p> <p>EXCEPTION: Applications that are designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2.</p>	Not Applicable	<ul style="list-style-type: none"> <li>• The product is exempt from this criterion, as it is a Web application</li> </ul>

<p>503.3 Alternative User Interfaces</p> <p>Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.</p>	Not Applicable	<ul style="list-style-type: none"> <li>• There is no alternative user interface</li> </ul>
<b>503.4 User Controls for Captions and Audio Description</b>		
<p>503.4.1 Caption Controls</p> <p>Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.</p>	Not Applicable	
<p>503.4.2 Audio Description Controls</p> <p>Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.</p>	Not Applicable	
<b><u>504 Authoring Tools</u></b>		
<p>504.2 Content Creation or Editing</p>	Not Applicable	
<p>504.2.1 Preservation of Information Provided for Accessibility in Format Conversion</p> <p>Preservation of Information Provided for Accessibility in Format Conversion. Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.</p>	Not Applicable	
<p>504.2.2 PDF Export</p> <p>Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1) (incorporated by reference, see 702.3.1).</p>	Not Applicable	

<p>504.3 Prompts</p> <p>Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.</p>	Not Applicable	
<p>504.4 Templates</p> <p>Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.</p>	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Notes: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>		
<b><a href="#">602 Support Documentation</a></b>		
<p>602.2 Accessibility and Compatibility Features</p> <p>Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.</p>	Not Applicable	<ul style="list-style-type: none"> <li>The product does not have specific accessibility features that can be enabled/disabled</li> </ul>
<p>602.3 Electronic Support Documentation</p> <p>Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).</p>	Not Evaluated	<ul style="list-style-type: none"> <li>Help Center support articles have not been assessed for compliance</li> </ul>

<p>602.4 Alternate Formats for Non-Electronic Support Documentation</p> <p>Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.</p>	Not Applicable	<ul style="list-style-type: none"> <li>• Help Center offers support documentation in an electronic format</li> </ul>
<b><u>603 Support Services</u></b>		
<p>603.2 Information on Accessibility and Compatibility Features</p> <p>ICT support services shall include information on the accessibility and compatibility features required by 602.2.</p>	Not Applicable	<ul style="list-style-type: none"> <li>• The product does not have specific accessibility features that can be enabled/disabled</li> </ul>
<p>603.3 Accommodation of Communication Needs</p> <p>Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.</p>	Supports	

## EN 301 549 Report

### Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
<p>4.2.1 Usage without vision</p> <p>Where ICT provides visual modes of operation, some users need ICT to provide at least one mode of operation that does not require vision.</p> <p>NOTE 1: A web page or application with a well formed semantic structure can allow users without vision to identify, navigate and interact with a visual user interface.</p> <p>NOTE 2: Audio and tactile user interfaces may contribute towards meeting this clause.</p>	Supports	<ul style="list-style-type: none"> <li>• NOTE 1 is applicable to the product</li> </ul>

<p>4.2.2 Usage with limited vision</p> <p>Where ICT provides visual modes of operation, some users will need the ICT to provide features that enable users to make better use of their limited vision.</p> <p>NOTE 1: Magnification, reduction of required field of vision and control of contrast, brightness and intensity can contribute towards meeting this clause.</p> <p>NOTE 2: Where significant features of the user interface are dependent on depth perception, the provision of additional methods of distinguishing between the features may contribute towards meeting this clause.</p> <p>NOTE 3: Users with limited vision may also benefit from non-visual access (see clause 4.2.1).</p>	<p>Not Applicable</p>	
<p>4.2.3 Usage without perception of colour</p> <p>Where ICT provides visual modes of operation, some users will need the ICT to provide a visual mode of operation that does not require user perception of colour.</p> <p>NOTE: Where significant features of the user interface are colour-coded, the provision of additional methods of distinguishing between the features may contribute towards meeting this clause.</p>	<p>Partially Supports</p>	<ul style="list-style-type: none"> <li>• See <a href="#">WCAG 2.x 1.4.1 Use of Color</a></li> </ul>
<p>4.2.4 Usage without hearing</p> <p>Where ICT provides auditory modes of operation, some users need ICT to provide at least one mode of operation that does not require hearing.</p> <p>NOTE: Visual and tactile user interfaces may contribute towards meeting this clause.</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>• The product does not use audio as the sole way to convey information or meaning</li> </ul>

<p>4.2.5 Usage with limited hearing</p> <p>Where ICT provides auditory modes of operation, some users will need the ICT to provide enhanced audio features.</p> <p>NOTE 1: Enhancement of the audio clarity, reduction of background noise, increased range of volume and greater volume in the higher frequency range can contribute towards meeting this clause.</p> <p>NOTE 2: Users with limited hearing may also benefit from non-hearing access (see clause 4.2.4).</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>• The product does not use audio as the sole way to convey information or meaning</li> </ul>
<p>4.2.6 Usage without vocal capability</p> <p>Where ICT requires vocal input from users, some users will need the ICT to provide at least one mode of operation that does not require them to generate vocal output.</p> <p>NOTE 1: This clause covers the alternatives to the use of orally-generated sounds, including speech, whistles, clicks, etc.</p> <p>NOTE 2: Keyboard, pen or touch user interfaces may contribute towards meeting this clause.</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>• The product does not require vocal input</li> </ul>



<p>4.2.7 Usage with limited manipulation or strength</p> <p>Where ICT requires manual actions, some users will need the ICT to provide features that enable users to make use of the ICT through alternative actions not requiring manipulation or hand strength.</p> <p>NOTE 1: Examples of operations that users may not be able to perform include those that require fine motor control, path dependent gestures, pinching, twisting of the wrist, tight grasping, or simultaneous manual actions.</p> <p>NOTE 2: One-handed operation, sequential key entry and speech user interfaces may contribute towards meeting this clause.</p> <p>NOTE 3: Some users have limited hand strength and may not be able to achieve the level of strength to perform an operation. Alternative user interface solutions that do not require hand strength may contribute towards meeting this clause.</p>	<p>Supports</p>	
<p>4.2.8 Usage with limited reach</p> <p>Where ICT products are free-standing or installed, the operational elements will need to be within reach of all users.</p> <p>NOTE: Considering the needs of wheelchair users and the range of user statures in the placing of operational elements of the user interface may contribute towards meeting this clause</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product is built upon standard web technologies and does not require specific reach or strength to use</li> </ul>
<p>4.2.9 Minimize photosensitive seizure triggers</p> <p>Where ICT provides visual modes of operation, some users need ICT to provide at least one mode of operation that minimizes the potential for triggering photosensitive seizures.</p> <p>NOTE: Limiting the area and number of flashes per second may contribute towards meeting this clause.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product uses animation sparingly. The product also respects if the user has requested reduced motion through the user's operating system settings.</li> </ul>

<p>4.2.10 Usage with limited cognition</p> <p>Some users will need the ICT to provide features that make it simpler and easier to use.</p> <p>NOTE 1: This clause is intended to include the needs of persons with limited cognitive, language and learning abilities.</p> <p>NOTE 2: Adjustable timings, error indication and suggestion, and a logical focus order are examples of design features that may contribute towards meeting this clause.</p>	Supports	<ul style="list-style-type: none"> <li>NOTE 2: Error Suggestion and Adjustable Timing are Not Applicable</li> </ul>
<p>4.2.11 Privacy</p> <p>Where ICT provides features that are provided for accessibility, some users will need their privacy to be maintained when using those ICT features that are provided for accessibility.</p> <p>NOTE: Enabling the connection of personal headsets for private listening, not providing a spoken version of characters being masked and enabling user control of legal, financial and personal data are examples of design features that may contribute towards meeting this clause.</p>	Not Applicable	

## Chapter [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>		
<b>5.1.2 General</b>		
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>		

<p>5.1.3.1 Audio output of visual information</p> <p>Where visual information is needed to enable the use of those functions of ICT that are closed to assistive technologies for screen reading, ICT shall provide at least one mode of operation using non-visual access to enable the use of those functions.</p> <p>NOTE 1: Non-visual access may be in an audio form, including speech, or a tactile form.</p> <p>NOTE 2: The visual information needed to enable use of some functions may include operating instructions and orientation, transaction prompts, user input verification, error messages and non-text content.</p>	<p>Not Applicable</p>	
<p>5.1.3.2 Auditory output delivery including speech</p> <p>Where auditory output is provided as non-visual access to closed functionality, the auditory output shall be delivered:</p> <p>a) either directly by a mechanism included in or provided with the ICT; or b) by a personal headset that can be connected through a 3,5 mm audio jack, or an industry standard connection, without requiring the use of vision.</p> <p>NOTE 1: Mechanisms included in or provided with ICT may be, but are not limited to, a loudspeaker, a built-in handset/headset, or other industry standard coupled peripheral.</p> <p>NOTE 2: An industry standard connection could be a wireless connection.</p> <p>NOTE 3: Some users may benefit from the provision of an inductive loop.</p>	<p>Not Applicable</p>	

<p>5.1.3.3 Auditory output correlation</p> <p>Where auditory output is provided as non-visual access to closed functionality, and where information is displayed on the screen, the ICT should provide auditory information that allows the user to correlate the audio with the information displayed on the screen.</p> <p>NOTE 1: Many people who are legally blind still have visual ability, and use aspects of the visual display even if it cannot be fully comprehended. An audio alternative that is both complete and complementary includes all visual information such as focus or highlighting, so that the audio can be correlated with information that is visible on the screen at any point in time.</p> <p>NOTE 2: Examples of auditory information that allows the user to correlate the audio with the information displayed on the screen include structure and relationships conveyed through presentation.</p>	Not Applicable	
<p>5.1.3.4 Speech output user control</p> <p>Where speech output is provided as non-visual access to closed functionality, the speech output shall be capable of being interrupted and repeated when requested by the user, where permitted by security requirements.</p> <p>NOTE 1: It is best practice to allow the user to pause speech output rather than just allowing them to interrupt it.</p> <p>NOTE 2: It is best practice to allow the user to repeat only the most recent portion rather than requiring play to start from the beginning.</p>	Not Applicable	
<p>5.1.3.5 Speech output automatic interruption</p> <p>Where speech output is provided as non-visual access to closed functionality, the ICT shall interrupt current speech output when a user action occurs and when new speech output begins.</p> <p>NOTE: Where it is essential that the user hears the entire message, e.g. a safety instruction or warning, the ICT may need to block all user action so that speech is not interrupted.</p>	Not Applicable	

<p>5.1.3.6 Speech output for non-text content</p> <p>Where ICT presents non-text content, the alternative for non-text content shall be presented to users via speech output unless the non-text content is pure decoration or is used only for visual formatting. The speech output for non-text content shall follow the guidance for "text alternative" described in WCAG 2.1 [5] Success Criterion 1.1.1.</p>	<p>Supports</p>	
<p>5.1.3.7 Speech output for video information</p> <p>Where pre-recorded video content is needed to enable the use of closed functions of ICT and where speech output is provided as non-visual access to closed functionality, the speech output shall present equivalent information for the pre-recorded video content.</p> <p>NOTE: This speech output can take the form of an audio description or an auditory transcript of the video content.</p>	<p>Not Applicable</p>	
<p>5.1.3.8 Masked entry</p> <p>Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.</p> <p>NOTE 1: Masking characters are usually displayed for security purposes and include, but are not limited to asterisks representing personal identification numbers.</p> <p>NOTE 2: Unmasked character output might be preferred when closed functionality is used, for example, in the privacy of the user's home. A warning highlighting privacy concerns might be appropriate to ensure that the user has made an informed choice.</p>	<p>Supports</p>	

<p>5.1.3.9 Private access to personal data</p> <p>Where auditory output is provided as non-visual access to closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.</p> <p>NOTE 1: This requirement does not apply in cases where data is not defined as being private according to the applicable privacy policy or where there is no applicable privacy policy.</p> <p>NOTE 2: Non-private output might be preferred when closed functionality is used, for example, in the privacy of the user's home. A warning highlighting privacy concerns might be appropriate to ensure that the user has made an informed choice.</p>	Not Applicable	
<p>5.1.3.10 Non-interfering audio output</p> <p>Where auditory output is provided as non-visual access to closed functionality, the ICT shall not automatically play, at the same time, any interfering audible output that lasts longer than three seconds.</p>	Not Applicable	
<p>5.1.3.11 Private listening</p> <p>Where auditory output is provided as non-visual access to closed functionality and is delivered through a mechanism for private listening, ICT shall provide at least one non-visual mode of operation for controlling the volume.</p>	Not Applicable	
<p>5.1.3.12 Speaker volume</p> <p>Where auditory output is provided as non-visual access to closed functionality and is delivered through speakers on ICT, a non-visual incremental volume control shall be provided with output amplification up to a level of at least 65 dBA (-29 dBPaA).</p> <p>NOTE: For noisy environments, 65 dBA may not be sufficient.</p>	Not Applicable	

<p>5.1.3.13 Volume reset</p> <p>Where auditory output is provided as non-visual access to closed functionality, a function that resets the volume to be at a level of 65 dBA or less after every use, shall be provided, unless the ICT is dedicated to a single user.</p> <p>NOTE: A feature to disable the volume reset function may be provided in order to enable the single-user exception to be met.</p>	<p>Not Applicable</p>	
<p>5.1.3.14 Spoken languages</p> <p>Where speech output is provided as non-visual access to closed functionality, speech output shall be in the same human language as the displayed content provided, except:</p> <p>a) for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text;</p> <p>b) where the content is generated externally and not under the control of the ICT vendor, clause 5.1.3.14 shall not be required to apply for languages not supported by the ICT's speech synthesizer;</p> <p>c) for displayed languages that cannot be selected using non-visual access;</p> <p>d) where the user explicitly selects a speech language that is different from the language of the displayed content.</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>• The product does not have a speech synthesizer, but it is compatible with screen reader software</li> </ul>
<p>5.1.3.15 Non-visual error identification</p> <p>Where speech output is provided as non-visual access to closed functionality and an input error is automatically detected, speech output shall identify and describe the item that is in error.</p>	<p>Supports</p>	

<p>5.1.3.16 Receipts, tickets, and transactional outputs</p> <p>Where ICT is closed to visual access and provides receipts, tickets or other outputs as a result of a self-service transaction, speech output shall be provided which shall include all information necessary to complete or verify the transaction. In the case of ticketing machines, printed copies of itineraries and maps shall not be required to be audible.</p> <p>NOTE: The speech output may be provided by any element of the total ICT system.</p>	Not Applicable	
<p>5.1.4 Functionality closed to text enlargement</p> <p>Where any functionality of ICT is closed to the text enlargement features of platform or assistive technology, the ICT shall provide a mode of operation where the text and images of text necessary for all functionality is displayed in such a way that a non-accented capital "H" subtends an angle of at least 0,7 degrees at a viewing distance specified by the supplier.</p> <p>NOTE 1: The intent is to provide a mode of operation where text is large enough to be used by most users with low vision.</p> <p>NOTE 2: Table 5.1 and Figure 1 illustrate the relationship between the maximum viewing distance and minimum character height at the specified minimum subtended angle.</p>	Not Applicable	<ul style="list-style-type: none"> <li>• The product does not contain a mode of operation for text magnification but is compatible with magnification software</li> </ul>
<p>5.1.5 Visual output for auditory information</p> <p>Where pre-recorded auditory information is needed to enable the use of closed functions of ICT, the ICT shall provide visual information that is equivalent to the pre-recorded auditory output.</p> <p>NOTE: This visual information can take the form of captions or text transcripts.</p>	Not Applicable	
<p><b>5.1.6 Operation without keyboard interface</b></p>		
<p><b>5.1.6.1 Closed functionality</b></p>	<p>See 5.1.3.1 through 5.1.3.16</p>	<p>See information in 5.1.3.1 through 5.1.3.16</p>



<p>5.1.6.2 Input focus</p> <p>Where ICT functionality is closed to keyboards or keyboard interfaces and where input focus can be moved to a user interface element, it shall be possible to move the input focus away from that element using the same mechanism, in order to avoid trapping the input focus.</p>	Supports	
<p>5.2 Activation of accessibility features</p> <p>Where ICT has documented accessibility features, it shall be possible to activate those documented accessibility features that are required to meet a specific need without relying on a method that does not support that need.</p>	Supports	
<p>5.3 Biometrics</p> <p>Where ICT uses biological characteristics, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of ICT.</p> <p>NOTE 1: Alternative means of user identification or for control of ICT could be non-biometric or biometric.</p> <p>NOTE 2: Biometric methods based on dissimilar biological characteristics increase the likelihood that individuals with disabilities possess at least one of the specified biological characteristics. Examples of dissimilar biological characteristics are fingerprints, eye retinal patterns, voice, and face.</p>	Not Applicable	
<p>5.4 Preservation of accessibility information during conversion</p> <p>Where ICT converts information or communication it shall preserve all documented non-proprietary information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.</p>	Not Applicable	
<b>5.5 Operable parts</b>		
<p>5.5.1 Means of operation</p> <p>Where ICT has operable parts that require grasping, pinching, or twisting of the wrist to operate, an accessible alternative means of operation that does not require these actions shall be provided.</p>	Not Applicable	

<p>5.5.2 Operable parts discernibility</p> <p>Where ICT has operable parts, it shall provide a means to discern each operable part, without requiring vision and without performing the action associated with the operable part.</p> <p>NOTE: One way of meeting this requirement is by making the operable parts tactilely discernible.</p>	<p>Not Applicable</p>	
<p><b>5.6 Locking or toggle controls</b></p>		
<p>5.6.1 Tactile or auditory status</p> <p>Where ICT has a locking or toggle control and that control is visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control.</p> <p>NOTE 1: Locking or toggle controls are those controls that can only have two or three states and that keep their state while being used.</p> <p>NOTE 2: An example of a locking or toggle control is the "Caps Lock" key found on most keyboards. Another example is the volume button on a pay telephone, which can be set at normal, loud, or extra loud volume.</p>	<p>Not Applicable</p>	
<p>5.6.2 Visual status</p> <p>Where ICT has a locking or toggle control and the control is non-visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be visually determined when the control is presented.</p> <p>NOTE 1: Locking or toggle controls are those controls that can only have two or three states and that keep their state while being used.</p> <p>NOTE 2: An example of a locking or toggle control is the "Caps Lock" key found on most keyboards. An example of making the status of a control determinable is a visual status indicator on a keyboard</p>	<p>Not Applicable</p>	

<p>5.7 Key repeat</p> <p>Where ICT has a key repeat function that cannot be turned off:</p> <p>a) the delay before the key repeat shall be adjustable to at least 2 seconds; and</p> <p>b) the key repeat rate shall be adjustable down to one character per 2 seconds.</p>	Not Applicable	
<p>5.8 Double-strike key acceptance</p> <p>Where ICT has a keyboard or keypad, the delay after any keystroke, during which an additional key-press will not be accepted if it is identical to the previous keystroke, shall be adjustable up to at least 0,5 seconds.</p>	Not Applicable	
<p>5.9 Simultaneous user actions</p> <p>Where ICT uses simultaneous user actions for its operation, such ICT shall provide at least one mode of operation that does not require simultaneous user actions to operate the ICT.</p> <p>NOTE: Having to use both hands to open the lid of a laptop, having to press two or more keys at the same time or having to touch a surface with more than one finger are examples of simultaneous user actions.</p>	Not Applicable	

## **Chapter [6: ICT with Two-Way Voice Communication](#)**

Notes: Not Applicable

## **Chapter [7: ICT with Video Capabilities](#)**

Notes: Not Applicable

## **Chapter [8: Hardware](#)**

Notes: Not Applicable

## Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes: Please refer to the WCAG section for EN 301 549 criteria covered.

## Chapter [10: Non-Web Software](#)

Notes: Not Applicable

## Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>		
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>		
<b>11.5.1 Closed functionality (informative)</b>		
<b>11.5.2 Accessibility services</b>		
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

<p>11.5.2.3 Use of accessibility services</p> <p>Where the software provides a user interface it shall use the applicable documented platform accessibility services. If the documented platform accessibility services do not allow the software to meet the applicable requirements of clauses 11.5.2.5 to 11.5.2.17, then software that provides a user interface shall use other documented services to interoperate with assistive technology.</p> <p>NOTE: The term "documented platform accessibility services" refers to the set of services provided by the platform according to clauses 11.5.2.1 and 11.5.2.2.</p> <p>It is best practice to develop software using toolkits that automatically implement the underlying platform accessibility services.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product is built upon standard web technologies which are exposed to assistive technologies by default</li> </ul>
<p>11.5.2.4 Assistive technology</p> <p>Where the ICT is assistive technology it shall use the documented platform accessibility services.</p> <p>NOTE 1: The term "documented platform accessibility services" refers to the set of services provided by the platform according to clauses 11.5.2.1 and 11.5.2.2.</p> <p>NOTE 2: Assistive technology can also use other documented accessibility services</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>• The product is not in itself an assistive technology, but it is designed to be compatible with assistive technologies</li> </ul>
<p>11.5.2.5 Object information</p> <p>Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the user interface elements' role, state(s), boundary, name, and description programmatically determinable by assistive technologies.</p>	<p>Supports</p>	<ul style="list-style-type: none"> <li>• The product is built upon standard web technologies compatible with assistive technologies</li> </ul>

<p>11.5.2.6 Row, column, and headers</p> <p>Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the row and column of each cell in a data table, including headers of the row and column if present, programmatically determinable by assistive technologies.</p>	Supports	
<p>11.5.2.7 Values</p> <p>Where the software provides a user interface, it shall, by using the services as described in clause 11.5.2.3, make the current value of a user interface element and any minimum or maximum values of the range, if the user interface element conveys information about a range of values, programmatically determinable by assistive technologies.</p>	Supports	
<p>11.5.2.8 Label relationships</p> <p>Where the software provides a user interface it shall expose the relationship that a user interface element has as a label for another element, or of being labelled by another element, using the services as described in clause 11.5.2.3, so that this information is programmatically determinable by assistive technologies.</p>	Supports	
<p>11.5.2.9 Parent-child relationships</p> <p>Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the relationship between a user interface element and any parent or children elements programmatically determinable by assistive technologies.</p>	Supports	
<p>11.5.2.10 Text</p> <p>Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the text contents, text attributes, and the boundary of text rendered to the screen programmatically determinable by assistive technologies.</p>	Supports	

<p>11.5.2.11 List of available actions</p> <p>Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make a list of available actions that can be executed on a user interface element, programmatically determinable by assistive technologies.</p>	<p>Supports</p>	
<p>11.5.2.12 Execution of available actions</p> <p>Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow the programmatic execution of the actions exposed according to clause 11.5.2.11 by assistive technologies.</p> <p>NOTE 1: In some cases the security requirements imposed on a software product may forbid external software from interfering with the ICT product. Examples of systems under strict security requirements are systems dealing with intelligence activities, cryptologic activities related to national security, command and control of military forces.</p> <p>NOTE 2: Assistive technologies may be required to maintain the same level of security as the standard input mechanisms supported by the platform.</p>	<p>Supports</p>	
<p>11.5.2.13 Tracking of focus and selection attributes</p> <p>Where software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface elements programmatically determinable by assistive technologies.</p>	<p>Supports</p>	

<p>11.5.2.14 Modification of focus and selection attributes</p> <p>Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to programmatically modify focus, text insertion point, and selection attributes of user interface elements where the user can modify these items.</p> <p>NOTE 1: In some cases the security requirements imposed on a software product may forbid external software from interfering with the ICT product and so this requirement would not apply. Examples of systems under strict security requirements are systems dealing with intelligence activities, cryptologic activities related to national security, command and control of military forces.</p> <p>NOTE 2: Assistive technologies may be required to maintain the same level of security as the standard input mechanisms supported by the platform.</p>	<p>Supports</p>	
<p>11.5.2.15 Change notification</p> <p>Where software provides a user interface it shall, by using the services as described in clause 11.5.2.3, notify assistive technologies about changes in those programmatically determinable attributes of user interface elements that are referenced in requirements 11.5.2.5 to 11.5.2.11 and 11.5.2.13.</p>	<p>Supports</p>	



<p>11.5.2.16 Modifications of states and properties</p> <p>Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to programmatically modify states and properties of user interface elements, where the user can modify these items.</p> <p>NOTE 1: In some cases the security requirements imposed on a software product may forbid external software from interfering with the ICT product and so this requirement would not apply. Examples of systems under strict security requirements are systems dealing with intelligence activities, cryptologic activities related to national security, command and control of military forces.</p> <p>NOTE 2: Assistive technologies may be required to maintain the same level of security as the standard input mechanisms supported by the platform.</p>	<p>Supports</p>	
<p>11.5.2.17 Modifications of values and text</p> <p>Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to modify values and text of user interface elements using the input methods of the platform, where a user can modify these items without the use of assistive technology.</p> <p>NOTE 1: In some cases the security requirements imposed on a software product may forbid external software from interfering with the ICT product and so this requirement would not apply. Examples of systems under strict security requirements are systems dealing with intelligence activities, cryptologic activities related to national security, command and control of military forces.</p> <p>NOTE 2: Assistive technologies may be required to maintain the same level of security as the standard input mechanisms supported by the platform.</p>	<p>Supports</p>	
<p><b>11.6 Documented accessibility usage</b></p>		

<p>11.6.1 User control of accessibility features</p> <p>Where software is a platform it shall provide sufficient modes of operation for user control over those platform accessibility features documented as intended for users.</p>	Supports	
<p>11.6.2 No disruption of accessibility features</p> <p>Where software provides a user interface it shall not disrupt those documented accessibility features that are defined in platform documentation except when requested to do so by the user during the operation of the software.</p>	Supports	
<p>11.7 User preferences</p> <p>Where software provides a user interface it shall provide sufficient modes of operation that use user preferences for platform settings for colour, contrast, font type, font size, and focus cursor except for software that is designed to be isolated from its underlying platforms.</p> <p>NOTE: Software that is isolated from its underlying platform has no access to user settings in the platform and thus cannot adhere to them.</p>	Supports	<ul style="list-style-type: none"> <li>• The product is built upon standard web technologies enabling users to override styling through a web browser</li> </ul>
<b>11.8 Authoring tools</b>		
<b>11.8.1 Content technology</b>		
11.8.2 Accessible content creation	Not Applicable	

<p>11.8.3 Preservation of accessibility information in transformations</p> <p>If the authoring tool provides restructuring transformations or re-coding transformations, then accessibility information shall be preserved in the output if equivalent mechanisms exist in the content technology of the output.</p> <p>NOTE 1: Restructuring transformations are transformations in which the content technology stays the same, but the structural features of the content are changed (e.g. linearizing tables, splitting a document into pages).</p> <p>NOTE 2: Re-coding transformations are transformations in which the technology used to encode the content is changed.</p>	Not Applicable	
<p>11.8.4 Repair assistance</p> <p>If the accessibility checking functionality of an authoring tool can detect that content does not meet a requirement of clauses 9 (Web) or 10 (Non-web documents) as applicable, then the authoring tool shall provide repair suggestion(s).</p>	Not Applicable	
<p>11.8.5 Templates</p> <p>When an authoring tool provides templates, at least one template that supports the creation of content that conforms to the requirements of clauses 9 (Web) or 10 (Non-web documents) as applicable shall be available and identified as such.</p>	Not Applicable	

## Chapter [12: Documentation and Support Services](#)

Notes: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>		

<p>12.1.1 Accessibility and compatibility features</p> <p>Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.</p> <p>NOTE: Accessibility and compatibility features include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>The product does not have specific accessibility features that can be enabled/disabled</li> </ul>
<p>12.1.2 Accessible documentation</p> <p>Product documentation provided with the ICT shall be made available in at least one of the following electronic formats:</p> <p>a) a Web format that conforms to the requirements of clause 9, or b) a non-web format that conforms to the requirements of clause 10.</p> <p>NOTE 1: This does not preclude the possibility of also providing the product documentation in other formats (electronic or printed) that are not accessible.</p> <p>NOTE 2: It also does not preclude the possibility of providing alternate formats that meet the needs of some specific type of users (e.g. Braille documents for blind people or easy-to-read information for persons with cognitive impairments).</p> <p>NOTE 3: Where the documentation is integral to the ICT it will be provided through the user interface which is accessible.</p> <p>NOTE 4: A user agent that supports automatic media conversion would be beneficial to enhancing accessibility.</p>	<p>Not Evaluated</p>	
<p><b>12.2 Support Services</b></p>		

<p>12.2.2 Information on accessibility and compatibility features</p> <p>ICT support services shall provide information on the accessibility and compatibility features that are included in the product documentation.</p> <p>NOTE: Accessibility and compatibility features include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.</p>	<p>Not Applicable</p>	<ul style="list-style-type: none"> <li>The product does not have specific accessibility features that can be enabled/disabled</li> </ul>
<p>12.2.3 Effective communication</p> <p>ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.</p>	<p>Supports</p>	
<p>12.2.4 Accessible documentation</p> <p>Documentation provided by support services shall be made available in at least one of the following electronic formats:</p> <p>a) a Web format that conforms to clause 9; or</p> <p>b) a non-web format that conforms to clause 10.</p> <p>NOTE 1: This does not preclude the possibility of also providing the documentation in other formats (electronic or printed) that are not accessible.</p> <p>NOTE 2: It also does not preclude the possibility of providing alternate formats that meet the needs of some specific type of users (e.g. Braille documents for blind people or easy-to-read information for persons with cognitive impairments).</p> <p>NOTE 3: A user agent that supports automatic media conversion would be beneficial to enhancing accessibility.</p>	<p>Not Evaluated</p>	

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not Applicable

# Product History

Date	Remediation and Improvements
September – December 2022	<ul style="list-style-type: none"><li>• Analytics module: Campaigns Calendar items can be tabbed through by using the keyboard in a logical order.</li><li>• Page Size dropdowns for tables will no longer submit when Esc key is pressed</li><li>• Toggle Series buttons for charts have improved color contrast when toggled off</li><li>• Policy module: Page Report tooltips have been improved for users of assistive technology and keyboard users</li><li>• Ads module: Link and button labels have been improved for users of assistive technology</li><li>• Ads module: “Justified Spend” and “Unjustified Spend” on Budget Analysis page has improved color contrast against background</li><li>• Ads module: “Campaigns” dropdown items on Reporting History page has improved focus styling</li><li>• Siteimprove now conforms fully to WCAG 1.3.1 “Info and Relationships”</li><li>• Siteimprove now conforms fully to WCAG 1.4.3 “Contrast (Minimum)”</li><li>• Siteimprove now conforms fully to WCAG 1.4.13 “Content on Hover or Focus”</li><li>• Siteimprove now conforms fully to WCAG 2.4.4 “Link Purpose (In Context)”</li><li>• Siteimprove now conforms fully to WCAG 2.4.7 “Focus Visible”</li><li>• Siteimprove now conforms fully to WCAG 2.5.3 “Label in Name”</li><li>• Siteimprove now conforms fully to WCAG 3.2.2 “On Input”</li><li>• Siteimprove now conforms fully to WCAG 3.3.2 “Labels or Instructions”</li></ul>

<p>July – August 2022</p>	<ul style="list-style-type: none"> <li>• Siteimprove now conforms fully to WCAG 4.1.2 "Name, Role, Value"</li> <li>• Siteimprove now conforms fully to WCAG 1.4.10 "Reflow"</li> <li>• General: Dropdowns are no longer cut off on 400% zoom</li> <li>• Dashboard module: Widgets can now be re-arranged using the keyboard</li> <li>• Analytics module: The Share Widget's "Select a group" now has clearly visible focus styling</li> <li>• Analytics module: No instances of Google Maps are hidden from assistive technology</li> <li>• Analytics module: The Campaign Monitor's "Copy URL" button now gives feedback to keyboard-only users</li> <li>• Analytics module: Create Funnel's "Step 1" heading now has sufficient color contrast</li> <li>• Accessibility module: The Single Page Check now communicates properly to assistive technology when a check is finished</li> </ul>
<p>June 2022</p>	<ul style="list-style-type: none"> <li>• Accessibility product: The "Single Page Check" page now has improved button labels and table column headers</li> <li>• Siteimprove now conforms fully to WCAG 2.4.6 "Headings and Labels"</li> </ul>
<p>May 2022</p>	<ul style="list-style-type: none"> <li>• Siteimprove now conforms fully to WCAG 1.1.1 "Non-text Content"</li> <li>• Siteimprove now conforms fully to WCAG 2.4.1 "Bypass Block"</li> <li>• Pressing the Esc key in modal dropdowns no longer closes the entire modal</li> </ul>
<p>October 2021 – April 2022</p>	<ul style="list-style-type: none"> <li>• Siteimprove now conforms fully to WCAG 1.3.2 "Meaningful Sequence"</li> <li>• Siteimprove now conforms fully to WCAG 1.4.4 "Resize Text"</li> <li>• Siteimprove now conforms fully to WCAG 2.1.2 "No Keyboard Trap"</li> <li>• Siteimprove now conforms fully to WCAG 3.3.3 "Error Suggestion"</li> <li>• Siteimprove now conforms fully to WCAG 4.1.1 "Parsing"</li> <li>• Siteimprove now conforms fully to WCAG 4.1.3 "Status Messages"</li> <li>• Tooltips have been moved outside heading elements</li> <li>• The visibility of tooltips in table headers can now be toggled with the keyboard</li> <li>• Tables now have skip-buttons</li> <li>• Font sizes are no longer fixed and can be scaled</li> <li>• Tutorials and guides now work well on small screen sizes</li> <li>• Tutorials and guides now have proper focus styling for all interactive elements</li> </ul>

September 2021

- Missing alt text added on trend arrows
- Issue with navigation solved
- Screen reader experience with tooltips improved
- All iFrames now have accessible names, headings and description
- Screen reader experience with table columns improved
- Inaccessible use of colors has been changed
- Issue with tooltip and chat function in in-platform feedback feature has been solved
- Misleading button label changed
- Alt text on behavior maps improved
- Tooltip improved
- Issues with landmarks solved
- Screen reader experience improved on mapping tables
- Issue with focus order fixed
- Inaccessible buttons fixed
- Screen reader experience improved for column headers
- Issue with modal solved
- Heading hierarchy issues mitigated
- Issue with focus trap fixed
- Keyboard navigation in dropdowns improved
- Missing focus styling on charts has been implemented
- Tooltips in table headers improved
- Illogical focus order in help module fixed
- Missing accessible names fixed
- Empty headings fixed
- Issue with dropdown labels solved
- Screen readers now announce auto-updated search results when filtering tables
- Inaccessible graphics improved
- Aria-live issues on table footers fixed
- Missing skip-to-main-content link has been added



July 2021	<ul style="list-style-type: none"> <li>• Inaccessible modal fixed</li> <li>• Missing alt attributes added to button</li> <li>• Issue with generic link texts fixed</li> <li>• Issues with visible focus styling on some charts have been resolved</li> <li>• Untoggleable tooltips can now be toggled</li> <li>• Dropdowns missing proper labelling have been fixed</li> <li>• Resolved issue with illogical accessible name on a button</li> </ul>
June 2021	<ul style="list-style-type: none"> <li>• Issue with generic button label fixed</li> <li>• A number of missing text alternatives added</li> <li>• Issue with “open in new tab” button fixed</li> <li>• Issue with “open in new tab” links fixed</li> <li>• Color contrast issues fixed</li> </ul>
May 2021	<ul style="list-style-type: none"> <li>• Solved: several cases of links opening in new window without notifying user</li> <li>• Link with missing text alternative fixed</li> <li>• Missing focus styling on checkbox added</li> <li>• Better labels added to dropdowns to enhance screen reader experience</li> </ul>
April 2021	<ul style="list-style-type: none"> <li>• Inaccessible issue field solved</li> <li>• Issue with focus on links in heatmap tables solved</li> <li>• Some contrast issues fixed</li> <li>• Issues with keyboard accessibility in SEO module solved</li> <li>• Day/Hour widget accessibility issues fixed</li> <li>• Issue with modal not being announced by screen-reader solved</li> <li>• Link removed from tooltip</li> <li>• Screen reader experience improved for accessibility score gauge</li> <li>• Screen reader experience improved for some charts</li> <li>• Unconnected input label fixed</li> <li>• Missing landmarks fixed in Accessibility module</li> <li>• Tooltips are now more accessible</li> <li>• Screen reader experience with some icons have been improved</li> <li>• Missing role on drop-down added</li> <li>• Next page button in Chrome extension now has meaningful label</li> <li>• Missing text alternative on button fixed</li> <li>• Missing alt tags on some images has been fixed</li> </ul>

<p>March 2021</p>	<ul style="list-style-type: none"> <li>• Some cases of inaccessible tooltips have been fixed</li> <li>• Issues with keyboard and screenreader accessibility has been solved</li> <li>• Missing labels on some input fields have been added</li> <li>• Contrast issues in SEO module has been fixed</li> </ul>
<p>February 2021</p>	<ul style="list-style-type: none"> <li>• Missing labels on tooltips have been added</li> <li>• Focus issues in one modal fixed</li> <li>• Inaccessible tool-tip behavior fixed</li> <li>• Missing bypass block added</li> <li>• Tooltip on target score conformance chart has been made accessible</li> <li>• Issue with generic region names fixed</li> <li>• Accessibility issue with in-platform-feedback dialog solved</li> <li>• Contrast issues on a number of components fixed</li> <li>• Issue with too many tab-stops solved</li> <li>• Screen reader experience with some link stylings enhanced</li> <li>• Issue with some charts skipping heading levels fixed</li> <li>• Issue with loading animation solved</li> <li>• Loading state on buttons made accessible</li> <li>• Screen reader experience on progress bar has been enhanced</li> </ul>

<p>January 2021</p>	<ul style="list-style-type: none"> <li>• Issue with color contrast on mouseover fixed</li> <li>• Radio button groups now support arrow up/down navigation</li> <li>• Policy Page Report: Settings and Notes button are now keyboard accessible</li> <li>• Map Chart and search panel in data privacy are now keyboard-accessible</li> <li>• Asset Location Map, Monitored Pages graphs in Performance are now keyboard-accessible</li> <li>• Issues with keyboard-accessibility in CMS plugin has been fixed</li> <li>• Cards expand/collapse functionality is now keyboard-accessible</li> <li>• Issues with illogical focus order in Site and Group selectors, Time and Period selector, Analytics filter selector and Campaign Calendar has been fixed</li> <li>• "Learn more" links now have a screen-reader label</li> <li>• Issue with lacking focus indicators in interactive components has been solved</li> <li>• Input fields in Feedback module now have label/instructions</li> <li>• Notifications are now properly announced</li> </ul>
<p>December 2020</p>	<ul style="list-style-type: none"> <li>• Reflow issues in feedback module solved</li> <li>• Focus styling on feedback module is now visible regardless of background color</li> <li>• Contrast issues in feedback module solved</li> <li>• Input fields in feedback module has been improved for screen readers</li> </ul>
<p>November 2020</p>	<ul style="list-style-type: none"> <li>• Website Certificate Calendar markings are now announced properly by screen readers</li> <li>• Malware details pages now have a descriptive title</li> </ul>

<p>October 2020</p>	<ul style="list-style-type: none"> <li>• Issue with hidden links remaining in tab order was fixed</li> <li>• Button labels has been made less generic</li> <li>• Screen reader experience has been enhanced when browsing "broken links" table</li> <li>• Feedback form can now reflow to 1280x1024 with 400% zoom</li> <li>• Fixed issue with pop-over which was unreachable by keyboard</li> <li>• Analytics module:</li> <li>• Fixed issue with pop-over which was unreachable by keyboard</li> <li>• Illogical tab-order in Insights was fixed</li> <li>• Site Picker "pin" button no longer has two tab-stops</li> </ul>
<p>September 2020</p>	<ul style="list-style-type: none"> <li>• Dashboard Picker has invisible table column and needs some semantic improvements</li> <li>• Asset Location Map needs accessibility mark-up improvements</li> <li>• Keyboard navigation for tooltips in Policy module needs improvement</li> <li>• Login page and Switch account lacks keyboard navigation</li> <li>• Policy details tooltips are not keyboard accessible</li> <li>• Page Report: Low contrast on printed HTML attributes</li> <li>• In "Essentials", 'All tags' is hidden in column but still focusable</li> <li>• Linked Account dialog checkboxes need labels</li> <li>• Search notification is not announced by screen-reader within Top Ranking Pages</li> </ul>
<p>August 2020</p>	<ul style="list-style-type: none"> <li>• Added name of site to "Open in new window" and "Edit" links in the Site Picker</li> <li>• Added keyboard navigation to spelling mistake summary in the Quality Assurance module</li> <li>• Optimized screen reader label for the site picker</li> <li>• Added proper label to "Edit tags" buttons in the Accessibility module</li> </ul>
<p>July 2020</p>	<ul style="list-style-type: none"> <li>• Added visual patterns to all chart legends in Accessibility module</li> <li>• Improved labels for icon-only buttons in Ads module</li> <li>• Added keyboard navigation to maps and tooltips in Performance module</li> <li>• Align keyboard tabbing with natural reading order for maps in Performance module</li> </ul>

June 2020	<ul style="list-style-type: none"> <li>• Improved tooltip screen reader labels and added keyboard tabbing in Accessibility NextGen Page Reports</li> <li>• Changed site picker and filter bar to also be a landmark in newer products</li> <li>• Improved all new tables for screen reader users by marking key cells as row headers</li> <li>• Improved keyboard navigation for Siteimprove CMS plugin</li> <li>• Improved screen reader error announcements for Dashboard Reports</li> <li>• Improved keyboard navigation for SEO tags in "Add keywords" modal</li> <li>• Added closing the Feedback module with the Escape key</li> <li>•</li> </ul>
April 2020	<ul style="list-style-type: none"> <li>• Map Chart and search panel in Data Privacy are no longer keyboard inaccessible</li> </ul>
February 2020	<ul style="list-style-type: none"> <li>• Improved color contrasts for dropdowns and Status tags in Analytics module</li> <li>• Improved icon and button labels in Feedback module</li> <li>• Connected labels with checkboxes on "Manage Account" page in Ads module</li> </ul>
January 2020	<ul style="list-style-type: none"> <li>• Improved color contrasts in Performance module</li> <li>• Improved site picker dropdown semantics</li> <li>• Improved difficulty level labels in SEO module</li> </ul>
December 2019	<ul style="list-style-type: none"> <li>• Added missing alt texts to icon buttons</li> <li>• Improved screen reader experience in the Cookie Banner</li> <li>• Improved contrast for "Create Activity Plan" in Analytics module</li> </ul>
October 2019	<ul style="list-style-type: none"> <li>• Improved keyboard navigation for tooltips in the Quality Assurance Page Report</li> <li>• Improved keyboard navigation and semantics for "Edit readability" modal in the Quality Assurance module</li> </ul>
September 2019	<ul style="list-style-type: none"> <li>• Improved semantics and keyboard navigation for components' Help and Export tabs</li> <li>• Improved contrast for probability/severity icons</li> </ul>

<p>August 2019</p>	<ul style="list-style-type: none"> <li>• Improved tab-order for Site and Group dropdowns</li> <li>• Improved keyboard navigation for Title/URL dropdowns</li> <li>• Fixed keyboard navigation on responsibility filter in the Accessibility module</li> <li>• Fixed semantics on decision widget in the Accessibility module</li> <li>• Added visible focus to interactive modal elements in the Settings module</li> <li>• Added proper role to Notification area</li> <li>• Added label to progress gauges in the Accessibility module</li> </ul>
<p>July 2019</p>	<ul style="list-style-type: none"> <li>• Exposed Modal close button to screen-readers</li> <li>• Added keyboard navigation to filter popover tooltips in the Analytics module</li> <li>• Added keyboard navigation to misspelling filter dropdown in the Quality Assurance module</li> <li>• Added keyboard navigation to search filter dropdowns in the SEO module</li> <li>• Added keyboard navigation to table tooltips for Page-Level data</li> <li>• Added text alternative to icons in site picker</li> <li>• Added labels to progress-indicating gauges</li> <li>• Improved keyboard navigation for search filter dropdowns</li> <li>• Improved screen-reader usability for Help and Export tabs</li> <li>• Improved screen-reader usability for menu toggle button</li> <li>• Improved tab order for Close button in notifications</li> <li>• Improved table filter labels</li> <li>• Improved focus state color contrast for buttons</li> <li>• Improved focus order for search popover order for search popover</li> </ul>

<p>June 2018 – June 2019</p>	<ul style="list-style-type: none"> <li>• Fixed all issues regarding empty table columns</li> <li>• Fixed all issues with low contrast</li> <li>• Improved focus order for search popover</li> <li>• Fixed issues with keyboard functionality for the Analytics Date Picker and Export Tables</li> <li>• Fixed issues with functionality for the Sites and Groups drop-down menus</li> <li>• Fixed issues with the Analytics Filters drop-down</li> <li>• Fixed issues with focus order for tables, the Site and group selector, Time and period selector and Analytics filter selector</li> <li>• Fixed issues with the role and state information for Expandable tables, Export option, Help and Table Data Search and Picker components</li> </ul>
<p>May 2018</p>	<ul style="list-style-type: none"> <li>• Fixed all instances across the platform of &lt;img&gt; elements with missing alt attributes</li> <li>• Fixed all instances across the platform of labels not connected to a form field</li> <li>• Reduced form fields with no description from 60 to 15 instances and still work on the remaining</li> <li>• Reduced low contrast issues from 106 to 12 instances and still work on the remaining</li> <li>• Revised wrong aria states on some buttons in the Accessibility Issues tables</li> </ul>
<p>February 2018</p>	<ul style="list-style-type: none"> <li>• Added navigational landmarks in page reports</li> <li>• Solved issues with how screen readers read the issues lists in page reports</li> <li>• Added labels to numerous input fields across the platform</li> <li>• Fixed numerous contrast issues across the platform</li> <li>• Fixed links only identified by color issues in page reports</li> </ul>

January 2018	<ul style="list-style-type: none"> <li>• Changed all tab-panel components to follow ARIA-role and keyboard navigation recommendations from WAI-ARIA Authoring Practices</li> <li>• Solved several instances of missing visible keyboard focus</li> <li>• Added label and state to "Add as favorite" buttons in site picker</li> <li>• Added alternative text to severity icons in the Accessibility and SEO modules</li> </ul>
December 2017	<ul style="list-style-type: none"> <li>• Solved an issue where keyboard and screen reader users could not navigate past the first 200 pages in a result set</li> <li>• Solved an issue where keyboard and screen reader users could not close splash-screens and tutorial windows</li> </ul>
November 2017	<ul style="list-style-type: none"> <li>• Solved issues with invisible keyboard focus, bad contrast and missing accessible names for buttons in the Feedback and Share modules</li> </ul>
October 2017	<ul style="list-style-type: none"> <li>• Improved landmark structure</li> <li>• Released new main navigation with improved semantics and states</li> </ul>