



# CompTIA Accessibility Conformance Report

## WCAG Edition

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version: CompTIA CertMaster**

**Report Date: May 28<sup>th</sup>, 2024**

**Product Description: CompTIA's Learning Platform**

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**Notes:** The simulated lab environment is not included in this VPAT.

**Evaluation Methods Used:** desktop computers with Job Access With Speech 2023 (JAWS) and NonVisual Desktop Access 2024 (NVDA).

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	<p>Level A <b>Yes</b>            Level AA <b>Yes</b>            Level AAA <b>No</b></p>
<a href="#">Web Content Accessibility Guidelines 2.1</a>	<p>Level A <b>Yes</b>            Level AA <b>Yes</b></p>

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

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simple // seamless // accessibility

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

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**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.1.1 Non-text Content</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.2 Captions (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.1 Info and Relationships</u></a> (Level A)	<b>Partially Supports</b>	A rating of Partially Supports has been assigned due to: <ul style="list-style-type: none"> <li>• Checkboxes that lack screen reader-only instructions, so their context and purpose can be understood by screen reader users;</li> <li>• &lt;figure&gt; tags that are used excessively and unnecessarily on pages.</li> </ul>
<a href="#"><u>1.3.2 Meaningful Sequence</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.3 Sensory Characteristics</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.

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<a href="#">1.4.1 Use of Color</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.4.2 Audio Control</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.1.1 Keyboard</a> (Level A)	<b>Partially Supports</b>	A rating of Partially Supports has been assigned due to: <ul style="list-style-type: none"> <li>• Table sorting buttons that need to be marked up as buttons.</li> </ul>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.4.2 Page Titled</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.4.3 Focus Order</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this

		Success Criterion.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	<b>Partially Supports</b>	A rating of Partially Supports has been assigned due to: <ul style="list-style-type: none"> <li>• Checkboxes that lack proper labels.</li> </ul>
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">3.1.1 Language of Page</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">3.2.1 On Focus</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">3.2.2 On Input</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">3.3.1 Error Identification</a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	<b>Partially Supports</b>	A rating of Partially Supports has been assigned due to: <ul style="list-style-type: none"> <li>• Checkboxes that lack proper labels;</li> <li>• Checkboxes that lack screen reader-only</li> </ul>

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		instructions, so their context and purpose can be understood by screen reader users.
<b><u>4.1.1 Parsing</u> (Level A)</b>	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<b><u>4.1.2 Name, Role, Value</u> (Level A)</b>	<b>Partially Supports</b>	A rating of Partially Supports has been assigned due to: <ul style="list-style-type: none"> <li>• Table sorting buttons that need to be marked up as buttons;</li> <li>• Unnecessary ARIA attributes are used that can cause unexpected behavior for screen reader users.</li> </ul>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this

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		Success Criterion.
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.5 Multiple Ways</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.6 Headings and Labels</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.7 Focus Visible</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.1.2 Language of Parts</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial,</u></a>	<b>Supports</b>	There are no accessibility barriers related to this

<a href="#">Data</a> (Level AA)		Success Criterion.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.

**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

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<a href="#"><u>1.4.8 Visual Presentation</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>1.4.9 Images of Text (No Exception)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.1.3 Keyboard (No Exception)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.3 No Timing</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.4 Interruptions</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.5 Re-authenticating</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.6 Timeouts</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.3.2 Three Flashes</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.3.3 Animation from Interactions</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.8 Location</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.9 Link Purpose (Link Only)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.10 Section Headings</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.5.5 Target Size</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.5.6 Concurrent Input Mechanisms</u></a>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

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<b>(Level AAA 2.1 only)</b>		
<b><u><a href="#">3.1.3 Unusual Words</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.1.4 Abbreviations</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.1.5 Reading Level</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.1.6 Pronunciation</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.2.5 Change on Request</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.3.5 Help</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<b><u><a href="#">3.3.6 Error Prevention (All)</a></u> (Level AAA)</b>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

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