Voluntary Product Accessibility Template

WCAG Edition

FaxCore eV6 (Evolution Version 6)

FaxCore, Inc.

Date: February 25, 2026

About This Document

This Voluntary Product Accessibility Template (VPAT) documents the conformance of FaxCore eV6 with the Web Content Accessibility Guidelines (WCAG) 2.1, Levels A and AA. The template is based on the VPAT® 2.4 WCAG Edition published by the Information Technology Industry Council (ITI).

Product Information

Report Date	February 25, 2026
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Version	2.4
Vendor/Company Name	FaxCore, Inc.
Product Name	FaxCore eV6 (Evolution Version 6)
Product Version	eV6
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Product Description

FaxCore eV6 (Evolution Version 6) is the current production version of FaxCore's enterprise fax management software. Leveraging FaxCore's web services architecture, eV6 can be deployed on premise, in a virtual environment, on a physical server, or entirely in the cloud as a managed fax server solution. The application provides web-based administration, fax queue management, user management, and document delivery capabilities.

Evaluation Methods Used

The accessibility evaluation of FaxCore eV6 was conducted using the following methods:

- Informal manual testing using keyboard-only navigation
- Screen reader testing with NVDA and VoiceOver on representative workflows
- Automated scanning using axe DevTools
- Visual inspection against WCAG 2.1 AA success criteria

Note: A formal third-party accessibility audit has not been completed. This VPAT reflects findings from informal internal testing. Formal auditing is recommended for procurement purposes.

Applicable Standards and Guidelines

This report covers the following standards:

- Web Content Accessibility Guidelines (WCAG) 2.1, Levels A and AA

Terms Used in This Report

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

WCAG 2.1 Report

This section covers the success criteria in WCAG 2.1. The following tables list each success criterion, the applicable level, the conformance level, and remarks.

Principle 1: Perceivable

Information and user interface components must be presentable to users in ways they can perceive.

Criteria	Level	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	A	Partially Supports	Most images include alt text. Some decorative images and icons may lack proper alt attributes or role='presentation'. Review in progress.
1.2.1 Audio-only and Video-only (Prerecorded)	A	Supports	FaxCore eV6 does not include prerecorded audio-only or video-only content.
1.2.2 Captions (Prerecorded)	A	Supports	No prerecorded synchronized media is present in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded)	A	Supports	No prerecorded video content is present.
1.2.4 Captions (Live)	AA	Supports	No live audio content is presented in the application.
1.2.5 Audio Description (Prerecorded)	AA	Supports	No prerecorded video content requiring audio description is present.
1.3.1 Info and Relationships	A	Partially Supports	Most structural relationships are conveyed through semantic HTML. Some form controls and data tables may not fully convey relationships programmatically. Ongoing remediation is planned.
1.3.2 Meaningful Sequence	A	Partially Supports	Reading and focus order is generally logical. Some dynamic content areas may present order issues that are under review.
1.3.3 Sensory Characteristics	A	Supports	Instructions do not rely solely on shape, size, or spatial location.
1.3.4 Orientation	AA	Supports	Content is not restricted to a single display orientation.
1.3.5 Identify Input Purpose	AA	Partially Supports	Common form fields (name, email) include autocomplete attributes. Not all input fields have been audited for full compliance.

1.4.1 Use of Color	A	Partially Supports	Color is not the sole means of conveying information in most areas, but some status indicators may rely on color alone. Remediation planned.
1.4.2 Audio Control	A	Supports	No auto-playing audio is present.
1.4.3 Contrast (Minimum)	AA	Partially Supports	Most text meets 4.5:1 contrast ratio. Some secondary text and placeholder text may fall below the minimum threshold. Testing ongoing.
1.4.4 Resize Text	AA	Supports	Text can be resized up to 200% without loss of content or functionality.
1.4.5 Images of Text	AA	Supports	Text is rendered using live text rather than images of text, except where essential (e.g., logos).
1.4.10 Reflow	AA	Partially Supports	Most content reflows at 320 CSS pixels. Some complex table-based views may require horizontal scrolling.
1.4.11 Non-text Contrast	AA	Partially Supports	Most UI components meet 3:1 contrast. Some icons and input field borders are under review.
1.4.12 Text Spacing	AA	Supports	Content remains functional when text spacing is adjusted per WCAG requirements.
1.4.13 Content on Hover or Focus	AA	Supports	Tooltip and hover content is dismissible, persistent, and hoverable.

Principle 2: Operable

User interface components and navigation must be operable.

Criteria	Level	Conformance Level	Remarks and Explanations
2.1.1 Keyboard	A	Partially Supports	Core navigation and primary functions are keyboard accessible. Some complex interactive components (e.g., fax queue management) may have keyboard accessibility gaps under remediation.
2.1.2 No Keyboard Trap	A	Supports	Keyboard focus is not trapped in any component. Modal dialogs return focus appropriately upon close.
2.1.4 Character Key Shortcuts	A	Supports	Single-character key shortcuts are not implemented or can be remapped/turned off.

2.2.1 Timing Adjustable	A	Supports	Session timeouts are adjustable via administrator settings. Users are warned before timeout.
2.2.2 Pause, Stop, Hide	A	Supports	No auto-updating content, blinking, or scrolling content is present.
2.3.1 Three Flashes or Below Threshold	A	Supports	No flashing content is present in the application.
2.4.1 Bypass Blocks	A	Partially Supports	Skip navigation links are present on some pages. Full implementation across all views is planned.
2.4.2 Page Titled	A	Supports	All pages include descriptive and unique page titles.
2.4.3 Focus Order	A	Partially Supports	Focus order is logical in most areas. Some dynamically injected content may disrupt natural tab order. Under review.
2.4.4 Link Purpose (In Context)	A	Partially Supports	Most links have descriptive text. Some icon-only links and action buttons may lack sufficient accessible names.
2.4.5 Multiple Ways	AA	Supports	Users can navigate via the main menu, breadcrumbs, and search functionality.
2.4.6 Headings and Labels	AA	Partially Supports	Most sections use proper heading hierarchy. Some sub-sections may use visual styling instead of semantic heading elements.
2.4.7 Focus Visible	AA	Partially Supports	Focus indicators are visible in most areas. Some custom components use suppressed or low-visibility focus outlines. Remediation planned.
2.5.1 Pointer Gestures	A	Supports	All functionality is operable with single-pointer actions. No multipoint gestures are required.
2.5.2 Pointer Cancellation	A	Supports	Down events do not trigger irreversible actions. Users can cancel actions by moving the pointer away before release.
2.5.3 Label in Name	A	Partially Supports	Most visible labels match or are included in accessible names. Some custom controls are under review.
2.5.4 Motion Actuation	A	Supports	No functionality relies on device motion or user motion.

Principle 3: Understandable

Information and the operation of the user interface must be understandable.

Criteria	Level	Conformance Level	Remarks and Explanations
3.1.1 Language of Page	A	Supports	The lang attribute is set correctly on all HTML pages.
3.1.2 Language of Parts	AA	Supports	Language changes within content are appropriately marked where applicable.
3.2.1 On Focus	A	Supports	No context changes occur on focus alone.
3.2.2 On Input	A	Supports	Changing form inputs does not trigger unexpected context changes.
3.2.3 Consistent Navigation	AA	Supports	Navigation menus are presented consistently across all pages.
3.2.4 Consistent Identification	AA	Supports	Components with the same function are identified consistently throughout the application.
3.3.1 Error Identification	A	Partially Supports	Most form errors are identified and described in text. Some inline validation messages may not be programmatically associated with their controls.
3.3.2 Labels or Instructions	A	Partially Supports	Most inputs include labels. A small number of fields rely on placeholder text alone as a label. Remediation is ongoing.
3.3.3 Error Suggestion	AA	Partially Supports	Error messages generally describe the issue. More specific remediation guidance is being added incrementally.
3.3.4 Error Prevention (Legal, Financial, Data)	AA	Supports	Data submission actions include confirmation steps. Fax transmissions can be reviewed before sending.

Principle 4: Robust

Content must be robust enough that it can be interpreted by a wide variety of user agents, including assistive technologies.

Criteria	Level	Conformance Level	Remarks and Explanations
4.1.1 Parsing	A	Supports	HTML is validated and conforms to specification. Known parsing errors are addressed as part of the development cycle.
4.1.2 Name, Role, Value	A	Partially Supports	Standard HTML elements have appropriate names, roles, and values. Some custom widgets may not fully expose state and properties to assistive technologies. Remediation is planned.

| 4.1.3 Status Messages | AA | Partially Supports | Some status messages use ARIA live regions. Not all dynamic notifications are currently announced to screen readers. Remediation is in progress. |

Remarks and Explanations

FaxCore, Inc. is committed to improving the accessibility of FaxCore eV6. The findings in this VPAT are based on informal testing and represent a point-in-time assessment. Known gaps are actively being prioritized in the product roadmap. Customers requiring additional detail about specific accessibility features or who have identified accessibility issues are encouraged to contact FaxCore support.

Legal Disclaimer

The information in this document is provided for informational purposes only. FaxCore, Inc. makes no warranties, express or implied, regarding the completeness or accuracy of the information contained herein. This VPAT is provided as a resource to assist customers in evaluating FaxCore eV6 against their accessibility requirements. It is not intended as a guarantee of conformance.