



# Voluntary Product Accessibility Template (VPAT)

**Product Name and Version:** CharacterStrong Curriculum

**Version:** 2024.6.28.748

**Product Description:**

An evidence-based, multi-tiered solution to support whole child success.

**Report Date:** June 28, 2024

**Contact Information:** accessibility@characterstrong.com

## Evaluation Methods Used:

CharacterStrong was evaluated using devices with MacOS 14 and on Windows 10 utilizing the Chrome browser. Assistive technologies used in this evaluation included Job Access With Speech (JAWS), Non-Visual Desktop Access (NVDA), Voice Over (Mac OS) and screen magnification function as well as exclusive use of the keyboard to navigate and operate the site content and functionality.

## Applicable Standards/Guidelines WCAG 2.1 AA

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes ) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes ) Level AAA (No)

## Terms

The terms used in the Conformance Level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially Supports:** Some functionality of the product does not meet the criterion.

**Does Not Support:** The majority of product functionality does not meet the criterion.

**Not Applicable:** The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

### Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	CharacterStrong supports this criterion

<a href="#"><u>2.1.1 Keyboard</u></a> (Level A)	Partially Supports	All functionality of the content is operable through a keyboard interface. Some minor issues with modal dialogs and complex forms' focus indicators are being addressed in the next release. We are working to address this in future releases.
<a href="#"><u>2.1.2 No Keyboard Trap</u></a> (Level A)	Partially Supports	Instructions do not rely solely on sensory characteristics. We are working to address this in future releases.
<a href="#"><u>2.1.4 Character Key Shortcuts</u></a> (Level A 2.1 only)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.2.1 Timing Adjustable</u></a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.2.2 Pause, Stop, Hide</u></a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.3.1 Three Flashes or Below Threshold</u></a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.4.1 Bypass Blocks</u></a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.4.2 Page Titled</u></a> (Level A)	Partially Supports	Identified pages lack a description topic or purpose. We are working to address this in future releases.
<a href="#"><u>2.4.3 Focus Order</u></a> (Level A)	Partially Supports	Identified elements lack sequential navigation. We are working to address this in future releases.
<a href="#"><u>2.4.4 Link Purpose (In Context)</u></a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.5.1 Pointer Gestures</u></a> (Level A 2.1 only)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.5.2 Pointer Cancellation</u></a> (Level A 2.1 only)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.5.3 Label in Name</u></a> (Level A 2.1 only)	Partially Supports	Some programmatically created labels are void of text. We are working to address this in future releases.

<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	CharacterStrong does not have motion actuation therefore this criterion does not apply in the current version of the product
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">3.2.2 On Input</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">3.3.1 Error Identification</a> (Level A)	Partially Supports	Identified inputs void of descriptions have been cataloged. We are working to address this in future releases.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	CharacterStrong supports this criterion
<a href="#">4.1.1 Parsing</a> (Level A)	Partially Supports	Some programmatically created elements have duplicate ID values. We are working to address this in future releases.
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	CharacterStrong supports this criterion

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	CharacterStrong does not have live Video or Audio therefore this criterion does not apply in the current version of the product
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	CharacterStrong does not have live Video or Audio therefore this criterion does not apply in the current version of the product
<a href="#">1.3.4 Orientation</a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA)	Supports	CharacterStrong supports this criterion

<a href="#"><u>1.4.3 Contrast (Minimum)</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>1.4.4 Resize text</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>1.4.5 Images of Text</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>1.4.10 Reflow</u></a> (Level AA)	Partially Supports	CharacterStrong partially supports this criterion. However, we have found some sections could be fixed: Content is not accessible at 400% zoom We are working to address this in future releases.
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	Supports	CharacterStrong supports this criterion
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.4.5 Multiple Ways</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>2.4.6 Headings and Labels</u></a> (Level AA)	Partially Supports	Identified pages lack descriptive headings and labels. We are working to address this in future releases.
<a href="#"><u>2.4.7 Focus Visible</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>3.1.2 Language of Parts</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	Supports	CharacterStrong supports this criterion
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	Partially Supports	Identified errors void of suggestions have been cataloged. We are working to address this in future releases.

<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Partially Supports	CharacterStrong partially supports this criterion. There are some areas where a lack of a mechanism is available for reviewing, confirming, and correcting information before submission. We are working to address this in future releases.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Supports	CharacterStrong supports this criterion

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Evaluated	
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Evaluated	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not Evaluated	
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not Evaluated	
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Not Evaluated	
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Evaluated	
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Not Evaluated	
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Not Evaluated	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.3 No Timing</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Not Evaluated	

<a href="#"><b>2.3.2 Three Flashes</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>2.3.3 Animation from Interactions</b></a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#"><b>2.4.8 Location</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>2.4.9 Link Purpose (Link Only)</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>2.4.10 Section Headings</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>2.5.5 Target Size</b></a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#"><b>2.5.6 Concurrent Input Mechanisms</b></a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#"><b>3.1.3 Unusual Words</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.1.4 Abbreviations</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.1.5 Reading Level</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.1.6 Pronunciation</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.2.5 Change on Request</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.3.5 Help</b></a> (Level AAA)	Not Evaluated	
<a href="#"><b>3.3.6 Error Prevention (All)</b></a> (Level AAA)	Not Evaluated	