AVID Center Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: MyAVID

Website: my.avid.org – requires login credentials

Report Date: 01/10/2025

Product Description: Customer web portal with program related functions and services and pass through access our Learning Management System (LMS) on Instructure Canvas.

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Notes: Notes: AVID Center utilizes (Site Improve) to facilitate adherence with best practices related to accessibility and will help inform design decisions moving forward. We are currently undertaking remediating issues identified during the process of this evaluation.

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MyAVID provides various levels of access based on roles. For this evaluation we used the broadest access role that members would have. This covers most of the pages commonly accessed by users of this platform. There are administrative pages used by staff exclusively that are not included in this evaluation, though we will include these pages as we expand the scope of our evaluation software.

AVID Center is in the process of moving to a new CMS platform. As part of this work, most of the items rated 'Partially Supports' will come into compliance. This work will cascade across the next 2 years and will span across all our web properties and assets.

We are in our busy period of the year for Professional Learning and as such, have code freezes for the MyAVID site intermittently in January and February during our registration process, and then again during summer PL. in place. The code freeze will expire on 8/10/2024 with our first release scheduled for 8/3/2024. Our intent is to release as many of the updates to comply with criteria where noted.

- Tables 3 was removed as it was Not Evaluated

Evaluation Methods Used:

- Testing with assistive technologies (Site Improve)
- Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	**Partially Supports**	624 of 6,287 occurrences do not meet criteria - We expect this will come into full compliance with our CMS work
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	**Supports**	
1.2.2 Captions (Prerecorded) (Level A)	**Supports**	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	**Partially Supports**	Some videos have the audio description included, some do not. We are looking into how we might better meet the criteria of this item.
1.3.1 Info and Relationships (Level A)	**Partially Supports**	43 of 69,920 do not meet criteria - We expect this will come into full compliance with our CMS work
1.3.2 Meaningful Sequence (Level A)	**Supports**	
1.3.3 Sensory Characteristics (Level A)	**Supports**	
1.4.1 Use of Color (Level A)	**Partially Supports**	5 of 25 occurrences do not meet the criteria - We expect this will come into full compliance with our CMS work

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	**Supports**	
2.1.1 Keyboard (Level A)	**Supports**	
2.1.2 No Keyboard Trap (Level A)	**Supports**	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	**Not Applicable**	• All shortcuts are standard to the browser and operating system in use
2.2.1 Timing Adjustable (Level A)	**Supports**	
2.2.2 Pause, Stop, Hide (Level A)	**Supports**	
2.3.1 Three Flashes or Below Threshold (Level A)	**Supports**	
2.4.1 Bypass Blocks (Level A)	**Supports**	
2.4.2 Page Titled (Level A)	**Partially Supports**	• 8 of 389 occurrences fail to meet criteria • We expect this will come into full compliance with our CMS work
2.4.3 Focus Order (Level A)	**Partially Supports**	• This is manually tested item. Most, but not all pages use a focus order that is sequential and preserves meaning. • We expect this will come into full compliance with our CMS work
2.4.4 Link Purpose (In Context) (Level A)	**Partially Supports**	• 597 of 28,566 occurrences do not meet criteria • We expect this will come into full compliance with our CMS work
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	**Not Applicable**	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	**Not Applicable**	
2.5.3 Label in Name (Level A 2.1 and 2.2)	**Supports**	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	**Supports**	
3.1.1 Language of Page (Level A)	**Supports**	
3.2.1 On Focus (Level A)	**Supports**	
3.2.2 On Input (Level A)	**Supports**	
3.2.6 Consistent Help (Level A 2.2 only)	**Supports**	
3.3.1 Error Identification (Level A)	**Supports**	

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	**Supports**	
3.3.7 Redundant Entry (Level A 2.2 only)	**Supports**	

4.1.1 Parsing (Level A)
    WCAG 2.0 and 2.1 – Always answer 'Supports'
    WCAG 2.2 (obsolete and removed) - Does not apply
	Does not apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

4.1.2 Name, Role, Value (Level A)	**Partially Supports**	755 of 30,158 occurrences do not meet criteria - We expect this will come into full compliance with our CMS work - We are reviewing some pages to ensure they comply with best practices as relates to - Text area descriptions - iFrame descriptions - Input field descriptions

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	**Supports**	
1.2.5 Audio Description (Prerecorded) (Level AA)	**Partially Supports**	• Some videos have the audio description included, some do not. We are looking into how we might better meet the criteria of this item.
1.3.4 Orientation (Level AA 2.1 and 2.2)	**Supports**	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	**Supports**	
1.4.3 Contrast (Minimum) (Level AA)	**Partially Supports**	• Color contrast ratio on page numbers for landing page scroll are 1.6:1 and should be at least 3:1. • Color contrast on library purchase buttons, chapter guides and chapter resources are 2.4:1 and need to be at 4.5:1. • We expect these will come into full compliance with our CMS work
1.4.4 Resize text (Level AA)	**Supports**	
1.4.5 Images of Text (Level AA)	**Supports**	
1.4.10 Reflow (Level AA 2.1 and 2.2)	**Supports**	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	**Supports**	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	**Supports**	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	**Partially Supports**	• Almost all pages comply. We have a standard UI control in the same location throughout the site. On most pages this works as described in the criteria, but we did find a few pages where it did not. We are troubleshooting this and expect to patch it in our release on 8/13/2024.
2.4.5 Multiple Ways (Level AA)	**Supports**	

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	**Supports**	
2.4.7 Focus Visible (Level AA)	**Partially Supports**	• The items in the page header 'MyAVID', 'Org Search', 'Contact Search'. 'Log Out', 'Search', and social media icons, do not highlight On Focus. • We noted that most pages do support this item and we are troubleshooting the few that do not.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	**Partially Supports**	
2.5.7 Dragging Movements (Level AA 2.2 only)	**Not Applicable**	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	**Partially Supports**	• Deployment scheduled for Tuesday 8/13/2024 will correct the majority of the issues • Many of the items that do not meet the criteria are related to videos that are still operational on this site, but users are encouraged to link out to a new website for Weeks at a Glance (WAAG) site, that is compliant on this item.
3.1.2 Language of Parts (Level AA)	**Supports**	
3.2.3 Consistent Navigation (Level AA)	**Supports**	
3.2.4 Consistent Identification (Level AA)	**Supports**	
3.3.3 Error Suggestion (Level AA)	**Supports**	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	**Supports**	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	**Supports**	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	**Supports**	

Table 3: Success Criteria, Level AAA

Not Evaluated

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
Without Vision	**Supports**	MyAVID operates well with screen readers such as JAWS, NVDA and VoiceOver.
With Limited Vision	**Supports**	MyAVID supports screen magnification and browser-provided zoom functionality.
Without Perception of Color	**Supports**	MyAVID does not require color perception for operation.
Without Hearing	**Supports**	MyAVID does not use any audio for its default operation.
With Limited Hearing	**Supports**	MyAVID does not use any audio for its default operation. Users can upload their own content and are responsible for ensuring the accessibility of the uploaded content.
Without Speech	**Supports**	MyAVID does not require speech for operation.
With Limited Manipulation	**Supports**	MyAVID does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
With Limited Reach and Strength	**Supports**	MyAVID does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
With Limited Language, Cognitive, and Learning Abilities	**Partially Supports**	MyAVID provides an easy-to-use interface for users with cognitive or learning disabilities. MyAVID does not support adaptation of content.

Chapter 4: Hardware

Not Applicable as MyAVID is not a Hardware product.

Chapter 5: Software

Note: These criteria are Not Applicable as MyAVID is a web application that does not directly access platform accessibility services.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Not Applicable	MyAVID is not a Hardware or Software platform.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documents are not provided solely in non-electronic format.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Does Not Support	MyAVID does not have information available regarding how to use Accessibility features nor which features are Compatible with support devices. This will be one of the highest priority items for AVID Center to resolve coming out of this review.
603.3 Accommodation of Communication Needs	Partially Supports	MyAVID provides multiple channels for users of the platform to select for support. These include voice by calling AVID Care, chat with AVID Care, email AVID Care, and online documentation. We will continue to improve on options for support all individuals using best practices and information available.