A Better Way Athletics Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: A Better Way Athletics Version 3.1

Report Date: January 2025

Product Description: A Better Way Athletics (ABW) is a Holistic Athletics Management System for athletics departments within the education-based athletics industry. ABW is delivered via a Software as a Service (SaaS) platform that provides educational resources, standardized best practices, tasks associated with delivering athletics in an education-based environments, tools and resources, reporting, accountability metrics, etc. for coaches, athletics administrators, system-based school administrators, parents, and student athletes.

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Notes: This report covers accessibility conformance for the ABW product available to end users via modern web browser.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by A Better Way Athletics using a combination of static analysis tools, manual

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testing, and the open source AATT tool released by Paypal and various browser extensions for Safari, IE, Chrome, and Firefox.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

• Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.1.1 (Web)		
• 10.1.1.1 (Non-web document)		
 11.1.1.1 (Open Functionality Software) 		
 11.1.1.1.2 (Closed Functionality Software) 	Supports	All elements and controls provide alternate text for
• 11.8.2 (Authoring Tool)	Supports	non-text based content.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
• 10.1.2.1 (Non-web document)		
 11.1.2.1.1 (Open Functionality Software) 		The application by default meets all of these
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)	Supports	requirements.
• 11.8.2 (Authoring Tool)		requirements.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
 10.1.2.2 (Non-web document) 		
 11.1.2.2 (Open Functionality Software) 		The application by default meets all of these
• 11.1.2.2 (Closed Software)	Supports	The application by default meets all of these
 11.8.2 (Authoring Tool) 		requirements.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)	Supports	
 10.1.2.3 (Non-web document) 		
 11.1.2.3.1 (Open Functionality Software) 		The application by default meets all of these
• 11.1.2.3.2 (Closed Software)		requirements.
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		No known accessibility issues when scanned with AATT
Also applies to:	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Semanti
EN 301 549 Criteria	συρμοί το	
• 9.1.3.1 (Web)		markup is provided.
• 10.1.3.1 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.1.1 (Open Functionality Software)		
• 11.1.3.1.2 (Closed Software)		
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Correct reading sequences can be programmatically
• 10.1.3.2 (Non-web document)		
• 11.1.3.2.1 (Open Functionality Software)		
• 11.1.3.2.2 (Closed Software)	Supports	
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		determined.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		No known accessibility issues when scanned with AATT
• 9.1.3.3 (Web)	Supports	·
• 10.1.3.3 (Non-web document)	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer.
 11.1.3.3 (Open Functionality Software) 		Descriptive markup is provided
• 11.1.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
L.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
 10.1.4.1 (Non-web document) 		
 11.1.4.1 (Open Functionality Software) 		Color is not used as the sale means of convoying
11.1.4.1 (Closed Software)	Supports	Color is not used as the sole means of conveying
 11.8.2 (Authoring Tool) 		information.
12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
L.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
 10.1.4.2 (Non-web document) 		
 11.1.4.2 (Open Functionality Software) 		No videos er audio recordings launch automatically
 11.1.4.2 (Closed Software) 	Not Applicable	No videos or audio recordings launch automatically
 11.8.2 (Authoring Tool) 		when a page is loaded.
12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) 		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		

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Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Application functionality is accessible via keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. No keyboard traps are present. Focus can be moved away from any component using keyboard tab.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document)	Supports	The application does not utilize keyboard shortcuts and does not prevent or override the use of keyboard

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Criteria	Conformance Level	Remarks and Explanations
11.2.1.4.1 (Open Functionality Software)		shortcuts utilized by the HTML client used to consume
• 11.2.1.4.2 (Closed Software)		the ABW application.
• 11.8.2 (Authoring Tool)		ine now approacion
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)	Supports	No time limits are imposed by the application.
• 11.8.2 (Authoring Tool)		The same are are process by the approximation.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
10.2.2.2 (Non-web document)		No known accessibility issues. Dages do not have
 11.2.2.2 (Open Functionality Software) 		No known accessibility issues. Pages do not have
11.2.2.2 (Closed Software)	Supports	moving, blinking, scrolling, or auto-updating
 11.8.2 (Authoring Tool) 		information.
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		

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Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
• 10.2.3.1 (Non-web document)		
 11.2.3.1 (Open Functionality Software) 		No known accessibility issues when scanned with AATT
• 11.2.3.1 (Closed Software)	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Pages do
• 11.8.2 (Authoring Tool)		not include flashing or blinking content.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
 10.2.4.1 (Non-web document) – Does not apply 		No known accessibility issues when scanned with AATT
 11.2.4.1 (Open Functionality Software) – Does not apply 		and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer.
 11.2.4.1 (Closed Software) – Does not apply 	Supports	Navigation may be bypassed and is the only repetitive
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		block of content on multiple webpages.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)	Supports	No known accessibility issues. All pages include
Also applies to:	Jupports	descriptive titles.
EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
• 9.2.4.2 (Web)		
 10.2.4.2 (Non-web document) 		
 11.2.4.2 (Open Functionality Software) - Does not apply 		
 11.2.4.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.3 (Web)		
• 10.2.4.3 (Non-web document)		
 11.2.4.3 (Open Functionality Software) 		No known accessibility issues. Page elements follow a
• 11.2.4.3 (Closed Software)	Supports	
• 11.8.2 (Authoring Tool)		logical focus order.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria	Supports	Link purpose can be determined from link text together
• 9.2.4.4 (Web)	Supports	with content.
• 10.2.4.4 (Non-web document)		
 11.2.4.4 (Open Functionality Software) 		
• 11.2.4.4 (Closed Software		

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports with exception	The application does not rely on multipoint or pathbased gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Application actions are initiated by "up event" inherently by initiating actions based on javascripts click event, which is inherently based on the up event of the users input control device.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web)	Supports	No known accessibility issues. Labels match the accessibly name of elements.

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Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.3 (Non-web document)		
• 11.2.5.3.1 (Open Functionality Software)		
• 11.2.5.3.2 (Closed Software)		
 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.4 (Web)		
 10.2.5.4 (Non-web document) 	Not Applicable	
 11.2.5.4 (Open Functionality Software) 	Not Applicable	The application does not rely on motion actuation.
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		
• 11.3.1.1.1 (Open Functionality Software)		No known accessibility issues when scanned with AATT
• 11.3.1.1.2 (Closed Software)	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. All pages
• 11.8.2 (Authoring Tool)		specify English as the default language.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs)	Supports	No known accessibility issues. Focus does not change context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Changing the setting of user interface components does not change the context. Note: In the workflow module (future version that is no released into production ABW platform yet) after a user has submitted information into user input fields they can be presented with "conditional" input fields, which are only displayed, based on the input of prior fields. This functionality is not enabled by default and is configurable by the end user.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Consistent help is available on every page in compliance with this section.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No known accessibility issues. Error messages are displayed on forms when fields are empty or improperly formatted.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Descriptive labels and instructions are provided for form input elements.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This section is not applicable to the ABW application.
4.1.1 Parsing (Level A) Applies to:	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates

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Criteria	Conformance Level	Remarks and Explanations
WCAG 2.0 and 2.1 – Always answer 'Supports'		this criterion is always supported. See the WCAG 2.0
WCAG 2.2 (obsolete and removed) - Does not apply		Editorial Errata and the WCAG 2.1 Editorial Errata.
EN 301 549 Criteria		
• 9.4.1.1 (Web)		
10.4.1.1 (Non-web document)		
 11.4.1.1.1 (Open Functionality Software) 		
 11.4.1.1.2 (Closed Software) – Does not apply 		
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
 501 (Web)(Software) 		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
 10.4.1.2 (Non-web document) 		No known accessibility issues when scanned with AATT
 11.4.1.2.1 (Open Functionality Software) 		
 11.4.1.2.2 (Closed Software) – Does not apply 	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. All
11.8.2 (Authoring Tool)		components are based off of standard HTML controls,
• 12.1.2 (Product Docs)		which meet this success criterion.
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Live audio and synchronized media is not used.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All audio media within educational videos is captioned in many different languages per appropriate closed captioning strategies to the industry that are, by their intended nature, compliant with this standard.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document)	Supports	No known accessibility issues. Application is responsive and does not rely on a specific display orientation.

Criteria	Conformance Level	Remarks and Explanations
11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
10.1.3.5 (Non-web document)	Commonto	No known accessibility issues. Where applicable the
 11.1.3.5.1 (Open Functionality Software) 	Supports	field purposed is identified using appropriate markup.
 11.1.3.5.2 (Closed Software) 		
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
• 10.1.4.3 (Non-web document)		
 11.1.4.3 (Open Functionality Software) 		No known accessibility issues when scanned with AAT
• 11.1.4.3 (Closed Software)	Supports	· ·
• 11.8.2 (Authoring Tool)		and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. Application is responsive and can support test resizing without the loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No known accessibility issues when scanned with AATT and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document)	Supports	No known accessibility issues. The application is responsive and will scroll vertically only except for parts

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.10 (Open Functionality Software)	John Jimanoc Level	of content which require two-dimensional layout for
• 11.1.4.10 (Open Functionality Software)		usage or meaning.
• 11.8.2 (Authoring Tool)		usage of fileatiling.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.11 (Web)		
• 10.1.4.11 (Non-web document)		No known accessibility issues. The application provided
• 11.1.4.11 (Open Functionality Software)	Supports	
• 11.1.4.11 (Open Functionality Software)		non text content has a contrast ratio greater than 3:1
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)		No known accessibility issues. The application is
• 10.1.4.12 (Non-web document)		responsive and supports font line height, word, letter,
• 11.1.4.12 (Open Functionality Software)	Supports	and paragraph spacing without loss of content or
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		functionality.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
Also applies to:		No line une persocialità i server. All puen content i c
EN 301 549 Criteria	Supports	No known accessibility issues. All over content is
• 9.1.4.13 (Web)		provided using a tooltip library which meets the
• 10.1.4.13 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
	Comormance Level	Dismissible, Hoverable, and Persistent requirements of
• 11.1.4.13 (Open Functionality Software)		· ·
• 11.1.4.13 (Closed Software)		1.4.13
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		<u> </u>
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
• 10.2.4.5 (Non-web document) – Does not apply		No known accessibility issues. Unless screens are part of
• 11.2.4.5 (Open Functionality Software) – Does not apply	_	a defined process the application provides multiple
• 11.2.4.5 (Closed Software) – Does not apply	Supports	ways (Global search, quick links, recently viewed items,
• 11.8.2 (Authoring Tool)		global navigation, direct link) to access page content.
• 12.1.2 (Product Docs)		global navigation, all cet linky to access page content.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web document)		
• 11.2.4.6 (Open Functionality Software)	Supports	No known accessibility issues. Descriptive headers and
• 11.2.4.6 (Closed Software)		labels are provided.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
 10.2.4.7 (Non-web document) 		
 11.2.4.7 (Open Functionality Software) 		No known accessibility issues. All keyboard operable
• 11.2.4.7 (Closed Software)	Supports	user interface elements have a mode of operation
• 11.8.2 (Authoring Tool)		where the keyboard focus indicator is visible.
• 12.1.2 (Product Docs)		, ,
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	No focus is obscured within the application and meets
EN 301 549 Criteria – Does not apply	Supports	this requirement.
Revised Section 508 – Does not apply		
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	No known accessibility issues.
EN 301 549 Criteria – Does not apply	Supports	NO KITOWIT accessibility issues.
Revised Section 508 – Does not apply		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	No known accessibility issues when scanned with AATT
EN 301 549 Criteria – Does not apply	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer.
Revised Section 508 – Does not apply		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		No known accessibility issues when scanned with AATT
• 9.3.1.2 (Web)	Supports	and WCAG 2.0, 2.1, and 2.2 HTML Codesniffer. All pages
• 10.3.1.2 (Non-web document)		indicate English for the default language.
 11.3.1.2 (Open Functionality Software) – Does not apply 		
 11.3.1.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		

• · · ·		
Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)		
 10.3.2.3 (Non-web document) – Does not apply 		
 11.3.2.3 (Open Functionality Software) – Does not apply 		No. language and a similar size of the siz
 11.3.2.3 (Closed Software) – Does not apply 	Supports	No known accessibility issues. Navigation mechanisms
• 11.8.2 (Authoring Tool)		do not change unless a change is initiated by the user
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
 10.3.2.4 (Non-web document) – Does not apply 		
 11.3.2.4 (Open Functionality Software) – Does not apply 		No known accessibility issues. Consistent identification
 11.3.2.4 (Closed Software) – Does not apply 	Supports	is applied to components across pages.
• 11.8.2 (Authoring Tool)		a spiritual services pages
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
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Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)		
Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	No known accessibility issues. In the event it would not jeopardize security or purpose of content suggestions for correction are known where they are known.
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No known accessibility issues. All pages that meet the requirements set forth in 3.3.4 are checked for input errors that the user is given the opportunity to correct. Additionally the user is given the opportunity to confirm actions meeting the criteria set forth in 3.3.4
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No known accessibility issues. All Authentication mechanisms meet the standard of 3.3.8.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	No known accessibility issues. Status messages are presented to the user when submitting deleting or modifying content.

Table 3: Success Criteria, Level AAA

Notes: The ABW product has not been evaluated for WCAG 2.0, 2.1, or 2.2 Level AAA conformance.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
		The ABW product uses standard HTML and
302.1 Without Vision	Supports	WAI-ARIA attributes to describe the
		identity, operation, and state of user

Criteria	Conformance Level	Remarks and Explanations
		interface elements to Assistive Technologies.
302.2 With Limited Vision	Supports	The ABW product supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	Supports	Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
302.4 Without Hearing	Not Applicable	The ABW product does not include audio- only features that required hearing to be used and captioning is always provided with video content.
302.5 With Limited Hearing	Not Applicable	The ABW product does not include audio- only features that required hearing to be used and captioning is always provided with video content.
302.6 Without Speech	Not Applicable	The ABW product does not require speech input.
302.7 With Limited Manipulation	Supports	The ABW product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of

Criteria	Conformance Level	Remarks and Explanations
		the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: <u>Hardware</u>

Notes: The ABW product is a web software application and is not subject to the requirements of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Supports	See the responses in the WCAG 2.0, 2.1, and 2.2 section of this report.
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	ABW is compatible with operating system and browser accessibility features configured by the user.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Supports	The ABW product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. This includes the use of "role", "aria-invalid", and "aria-required" attributes.
502.3.2 Modification of Object Information	Supports	The ABW product uses standard HTML or ARIA object roles for maximum compatibility with assistive technologies.
502.3.3 Row, Column, and Headers	Supports	The ABW product uses standard HTML attributes to define table structure and relationships, including column and row headers, to Assistive Technologies.
502.3.4 Values	Supports	The ABW product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.5 Modification of Values	Supports	The ABW product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.6 Label Relationships	Supports	The ABW product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies.

Conformance Level	Remarks and Explanations
Cupports	The ABW product uses standard HTML
Supports	markup to express hierarchical relationships.
Supports	The ABW product renders strings as plain text values in HTML for maximum
	compatibility with assistive technologies.
Supports	The ABW product renders strings as plain text values in HTML for maximum
	compatibility with assistive technologies.
Supports	The ABW product uses standard HTML or ARIA object attributes for maximum
	compatibility with assistive technologies.
	The ABW product uses standard HTML or
Supports	ARIA object attributes for maximum compatibility with assistive technologies.
Supports	The ABW product uses visual changes to elements to indicate the current position of focus.
Supports	The ABW product uses standard HTML elements with standard cursor controls for user input.
Supports	The ABW product does not create any specific events outside of the scope of assistive technologies.
	Supports Supports Supports Supports Supports Supports Supports

Criteria	Conformance Level	Remarks and Explanations
		The product is not a platform or does not
502.4 Platform Accessibility Features	Not Applicable	have access to platform accessibility
		features.
503 Applications	Heading cell – no response required	Heading cell – no response required
		The ABW product respects user
		preferences from platform or OS settings.
503.2 User Preferences	Supports	For example, if a user enables high
565.2 GSCI TICICIONES		contrast mode, the ABW user interfaces
		will display with high contrast.
		ABW does not provide any alternative user
503.3 Alternative User Interfaces	Not Applicable	interfaces that function as assistive
303.3 Alternative oser interfaces		technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
		ABW provides capabilities for captioning
	Supports	or defining audio descriptions for all
503.4.1 Caption Controls		designer-specified video content and
565. II Euption Controls		controls are all compliant with all
		accessibility standards.
		ABW provides capabilities for captioning
503.4.2 Audio Description Controls		or defining audio descriptions for all
	Supports	designer-specified video content and
		controls are all compliant with all
		accessibility standards.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.1</u> section	See information in WCAG 2.1 section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format	Not Applicable	
Conversion		
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
	Comparate	The ABW product respects user
602.2 Accessibility and Compatibility Features	Supports	preferences from platform or OS settings
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
	Supports	Users in need of information concerning
		accessibility and compatibility features are
603.2 Information on Accessibility and Compatibility Features		referred to contact ABW help via voice or
503.2 Information on Accessionity and compatibility readines		email that is compatible with accessibility
		standards per WCAG 2.1 section above.
		Users have access to support via voice or
603.3 Accommodation of Communication Needs	Supports	email that is compatible with accessibility
505.5 Accommodation of Communication Needs		standards per WCAG 2.1 section above.

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The ABW product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies.
4.2.2 Usage with limited vision	Supports	The ABW product supports standard browser magnification and contrast adjustments.
4.2.3 Usage without perception of colour	Supports	Colour is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
4.2.4 Usage without hearing	Not Applicable	The ABW product does not include audio- only features that required hearing to be used and captioning is always provided with video content.
4.2.5 Usage with limited hearing	Not Applicable	The ABW product does not include audio- only features that required hearing to be

Criteria	Conformance Level	Remarks and Explanations
		used and captioning is always provided with video content.
4.2.6 Usage with no or limited vocal capability	Not Applicable	The ABW product does not require speech input.
4.2.7 Usage with limited manipulation or strength	Supports	The ABW product supports standard input mechanisms such as user-provided keyboards and pointing devices.
4.2.8 Usage with limited reach	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Supports	The ABW product does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Supports	ABW uses a logical focus order, and specifies error text for user interface components.
4.2.11 Privacy	Supports	The ABW product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: Generic Requirements

Notes: The ABW product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: The ABW product does not offer two-way voice communication and is therefore not subject to the requirements in this chapter.

Chapter <u>7: ICT with Video Capabilities</u>

7.1.2 Captioning synchronization	Supports	All captioning within educational videos is synchronized per standard accessibility requirements.
7.1.3 Preservation of captioning	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.1.4 Captions characteristics	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.1.5 Spoken subtitles	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.2.1 Audio description playback	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.2.2 Audio description synchronization	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.2.3 Preservation of audio description	Supports	All captioning within educational videos is implemented per standard accessibility requirements.
7.3 User controls for captions and audio description	Supports	All captioning within educational videos is implemented per standard accessibility requirements.

Chapter 8: Hardware

Notes: The ABW product is a web software application and is not subject to the requirements in this chapter.

Chapter 9: Web (see WCAG 2.x section)

Chapter 10: Non-Web Documents

Notes: The ABW product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this chapter.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The ABW product is not an assistive technology.
11.5.2.5 Object information	Supports	The ABW product uses WAI-ARIA attributes to describe the role, state, and

Criteria	Conformance Level	Remarks and Explanations
		description of user interface elements to
		Assistive Technologies.
11.5.2.6 Row, column, and headers	Supports	The ABW product uses standard HTML
		attributes to define table structure and
		relationships, including column and row
		headers, to Assistive Technologies.
11.5.2.7 Values	Supports	
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	The ABW product uses standard HTML and
		WAI-ARIA attributes to describe label
		relationships of user interface elements to
		Assistive Technologies.
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Supports	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	ABW is not an Authoring Tool
11.8.3 Preservation of accessibility information in transformations	Not Applicable	ABW is not an Authoring Tool
11.8.4 Repair assistance	Not Applicable	ABW is not an Authoring Tool
11.8.5 Templates	Not Applicable	ABW is not an Authoring Tool

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The ABW product respects user preferences from platform or OS settings
12.1.2 Accessible documentation	See WCAG 2.1 and 2.2 section	See information in WCAG 2.1 and 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features		Users in need of information concerning
		accessibility and compatibility features are
	Supports	referred to contact ABW help via voice or
		email that is compatible with accessibility
		standards per WCAG 2.1 section above.
12.2.3 Effective communication		Users have access to support via voice or
	Supports	email that is compatible with accessibility
		standards per WCAG 2.1 section above.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: The ABW product does not provide relay or emergency services and is therefore not subject to the requirements of this chapter.

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