Edmentum – Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version: Apex Learning Courses

Report Date: June 2023

Product Description: Courses are delivered via the web. Apex Learning offers a full Course catalog to meet high school graduation requirements and address the needs of all students, from building foundational skills to creating opportunities for advanced coursework.

Contact Information: Please contact the Company at 800.447.5286 to report any accessibility errors or conformance claim errors for potential re-evaluation.

Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA standards. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- JAWS/Chrome
- ZoomText

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
	Level A - Yes
Web Content Accessibility Guidelines 2.1	Level AA - Yes
	Level AAA - No)
Revised Section 508 standards published January 18, 2017 and corrected January 22,	Vee
2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance</u> <u>Requirements</u>.

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Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Some non-text content presented to the user in the product has a text alternative that serves the equivalent purpose. Exceptions include: Some progress and scoring indicator graphics do not have accessible names. Multiple pages present informative icons for correct and incorrect responses without textual equivalents. The Map image provides insufficiently descriptive alternative text. Multiple pages contain content that is hidden from all users but is accessible to screen readers.

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Criteria	Conformance Level	Remarks and Explanations
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to:		In most instances, the product provides an alternative that presents equivalent information for the prerecorded video-only content. Exceptions include:
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The transcripts for some videos do not provide all of the visually presented information, such as the name of the presenter.
1.2.2 Captions (Prerecorded)(Level A)Also applies to: Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Supports	The product provides captions for prerecorded synchronized media (video with audio).
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product provides appropriate audio descriptions or a media alternative for prerecorded video media.

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Criteria	Conformance Level	Remarks and Explanations
 1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In some instances, the product ensures that information, structure, and relationships conveyed through visual presentation can also be determined programmatically or are available in text. Exceptions include: Multiple pages contain dynamically changing content that is not announced to screen readers. Several pages contain headings that do not have heading markup, or whose heading markup does not match the visual level on the page. Several pages contain content that appears as a list but does not use list markup.

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Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Supports	The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.
 <u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Most instructions provided for understanding or operating the product do not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound. Exceptions include: • The Study Video and Practice pages
		contain instructions and elements that rely on visual location to understand.

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Criteria	Conformance Level	Remarks and Explanations
 1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include: • Multiple pages contain a Submit button that uses color alone to indicate active focused state.
1.4.2 Audio Control(Level A)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Supports	The product does not contain media with audio that plays automatically.



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Criteria	Conformance Level	Remarks and Explanations
 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Some interactive content and functionality within the product is accessible and operable using a keyboard or keyboard emulator. Exceptions include: Several pages contain interactive elements that cannot be operated using a keyboard alone. Multiple pages contain navigation elements that cannot be navigated to or operated with a keyboard. Multiple pages contain interactive elements that cannot be operated via keyboard.
 2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.

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Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use
Revised Section 508 – Does not apply		character key shortcuts.
2.2.1 Timing Adjustable (Level A)		
Also applies to:		The product allows users to
Revised Section 508	Supports	turn off, adjust, or extend
 501 (Web)(Software) 	Supports	time limits imposed for
504.2 (Authoring Tool)		content before expiration.
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		The product does not
Revised Section 508	Supporto	contain content that moves,
 501 (Web)(Software) 	Supports	blinks, scrolls, or auto-
504.2 (Authoring Tool)		updates.
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
Revised Section 508	Supporto	The product does not
 501 (Web)(Software) 	Supports	contain flashing content.
504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
Revised Section 508		The product provides skip
 501 (Web)(Software) – Does not apply to non- 	Supports	links and other mechanisms
web software		to bypass blocks of content
504.2 (Authoring Tool)		repeated on multiple pages.
 602.3 (Support Docs) – Does not apply to non- web docs 		

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Criteria	Conformance Level	Remarks and Explanations
 2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Support	 Most pages of the product do not provide titles that adequately describe their topic or purpose. Examples include: Pages across the product use the generic Apex Learning as the page title. The modal dialogs that appear when activating links for the Essay activity do not have accessible names or titles.

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Criteria	Conformance Level	Remarks and Explanations
 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In some instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include: Multiple pages launch modal dialogs that do not receive focus when they appear. Some modal dialogs do not return focus to the triggering element when closed. Several modal dialogs allow focus to be moved outside of the dialog while it is still open.

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Criteria	Conformance Level	Remarks and Explanations
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 	Partially Supports	In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:
 504.2 (Authoring Tool) 602.3 (Support Docs) 		 Multiple pages provide links that spawn modal dialogs but do not indicate this action to screen readers.
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not require multipoint or path- based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product ensures that functionality on pointer down-event is completed only when the user releases the pointer, or allows the user to abort and/or undo the action.
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.

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Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not contain functionality that requires device motion or user motion.
 3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product ensures that the default human language used on each page can be programmatically determined.
 3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product ensures that interactive components do not initiate a change of context when receiving focus.
 <u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product does not initiate a change in context when the setting of a user interface component is changed unless followed by an explicit user action such as activation of a button or link.
 3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.

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Criteria	Conformance Level	Remarks and Explanations
 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Where user input is required, the product presents adequate labels or instructions for successfully providing that input.
 4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	In most instances, the product ensures that elements have complete start and end tags, do not contain duplicate attributes, that IDs are unique, and that elements are nested according to their specifications. Exceptions include: • The Practice Questions page contains improperly nested elements.

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Criteria	Conformance Level	Remarks and Explanations
 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In some instances, the product contains user interface components whose name, role, state, and value can be programmatically determined. Exceptions include: Several pages and dialogs contain interactive elements without appropriate name, role, and/or state information. Multiple navigation elements do not provide appropriate name or role information. Multiple expandable or toggleable elements do not provide state information. Some iframe elements and radio button groups do not have accessible names.

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Table 2: Success Criteria, Level AA

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Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)(Level AA)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Supports	The product does not contain any live synchronized media that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product provides appropriate audio descriptions for prerecorded video media.
1.3.4 Orientation (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not contain input fields that request information about the user.

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 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In some instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include: Some text entry boxes provide a character count/limit indicator presented as light gray text against a white background, giving a contrast ratio of 1.6:1. Some text entry boxes contain placeholder text that is presented as gray against a white background, giving a contrast ratio of 2.2:1. Several pages and modal dialogs provide buttons that are presented with blue text against a pale blue background, giving a pale blue background ba back
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Criteria	Conformance Level	Remarks and Explanations
		contrast ratio of 3.8:1.
 <u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In some instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include: Multiple pages contain content that is cut off when viewing the page at 200% browser zoom. A few pages contain interactive elements that are cut off when viewing the page at 200% zoom.
 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 In most instances the product uses text instead of images of text, which can be visually customized to user viewing requirements. Exceptions include: Several pages contain elements that use images of text instead of actual text.

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Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply	Does Not Support	 The product does not allow content to be resized to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Examples include: Content on pages across the product becomes unreadably small at a viewport width of 320 pixels.

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Criteria	Conformance Level	Remarks and Explanations
Criteria 1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply	Conformance Level Partially Supports	 Remarks and Explanations The visual presentation of most non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include: The focus indicators for elements on several pages lack sufficient contrast, providing contrast ratios ranging from 1.13:1 to 2.75:1. The selected state indicator for radio buttons is presented with a contrast ratio of 2.6:1. The video playback controls presented in the main player
		the main player frame sometimes lack sufficient contrast against the preview image.

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Criteria	Conformance Level	Remarks and Explanations
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Partially Supports	In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include: • The Unit panels on the Courses Homepage contain title text that is cut off when custom text spacing is applied.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only) Revised Section 508 – Does not apply	Partially Supports	Most content that becomes visible on pointer hover or keyboard focus is dismissible, hoverable, and persistent. Exceptions include: • The Mouseover content pages provide content that appears on hover but cannot be moved over with a pointer without disappearing.

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Criteria	Conformance Level	Remarks and Explanations
 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The product provides multiple ways to navigate through pages in the product, except where pages are sequential steps in a process.
 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product provides headings and labels that adequately describe the topic or purpose of the content with which they are associated.
 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include: • Multiple pages contain interactive elements that do not provide a visible focus indicator.
 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Pages of the product present content in a single language.

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Criteria	Conformance Level	Remarks and Explanations
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non- web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non- web docs 	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non- web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non- web docs 	Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.
 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Where the product automatically detects input errors and provides error messages, the user is also provided with suggestions for correcting each error.
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product does not cause legal commitments, process financial transactions, or modify or delete user- controllable data.

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Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	When status messages appear, the product automatically provides those messages to assistive technology without requiring focus.

Revised Section 508 Report

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

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Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The product's features do not allow people without vision to use screen readers to interact with user interface elements as disclosed in <u>Table 1</u> : 1.1.1, 1.2.1, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 4.1.1, 4.1.2.
302.2 With Limited Vision	Does Not Support	The product's features do not allow people with vision loss to interact with user interface elements as disclosed in <u>Table 1</u> : 1.1.1, 1.2.1, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4 and <u>Table 2</u> : 1.4.3, 1.4.4, 1.4.5, 2.4.7.

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Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially Supports	The product's features allow users without perception of color to interact with user interface elements except as disclosed in <u>Table 1</u> : 1.4.1 and <u>Table 2</u> : 1.4.3.
302.4 Without Hearing	Partially Supports	The product is usable by people without hearing except as disclosed in <u>Table</u> <u>1</u> : 1.1.1, 1.2.1, 1.3.3.
302.5 With Limited Hearing	Partially Supports	The product is usable by people with limited hearing except as disclosed in <u>Table</u> <u>1</u> : 1.1.1, 1.2.1, 1.3.3.
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features allow people with limited manipulation to interact with user interface elements except as disclosed in <u>Table</u> <u>1</u> : 2.1.1, 2.4.2, 2.4.3, 2.4.4, 4.1.1, 4.1.2 and <u>Table 2</u> : 2.4.7.
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.

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Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in <u>Table 1</u> : 1.1.1, 1.2.1, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 4.1.1, 4.1.2 and <u>Table 2</u> : 1.4.5, 2.4.7.

Chapter 4: <u>Hardware</u>

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: <u>Support Documentation and Services</u>

Notes: Applicable – Not tested



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