



## Texthelp Ltd. Accessibility Conformance Report

### International Edition

(Based on VPAT<sup>®</sup> Version 2.4)

<b>Name of Product/Version:</b>	OrbitNote
<b>Report Date:</b>	Jan 2023
<b>Product Description:</b>	OrbitNote is a web app PDF editor that allows you to transform and interact with documents
<b>Contact Information:</b>	<a href="mailto:support@texthelp.com">support@texthelp.com</a>
<b>Notes:</b>	
<b>Evaluation Methods Used:</b>	Testing is based on a combination of automated testing, manual testing and general product knowledge and experience of developing accessible software. Testing is carried out by the product development team and verified by full QA review by Texthelp internal auditors. Texthelp software development and testing is carried out to an ISO 9001:2015 accredited standard.



accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes ) Level AA (Yes ) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes )
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(Yes )

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software



processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">1.1.1 Non-text Content</a></b> (Level A)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Closed: N/A            Authoring Tool: N/A</p>	<p>OrbitNote Supports accessible non text content. Audio is always supported with text. Video is hosted on Youtube and is captioned. Product documentation and support documentation on <a href="https://support.texthelp.com">https://support.texthelp.com</a> is also in compliance.</p>
<p><b><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a></b> (Level A)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web</li> </ul>	<p>Web: <b>N/A</b>            Electronic Docs: <b>N/A</b>            Software: <b>N/A</b>            Closed: N/A            Authoring Tool: N/A</p>	<p>OrbitNote does not contain or present anv Audio only or Video Only resources.</p>



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<ul style="list-style-type: none"> <li>• (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Support Docs: <b>Partially Supports</b> Software: N/A Authoring Tool: N/A :</p>	<p>All training video content created for OrbitNote is captioned on Youtube. Occasionally a support team member may create an ad-hoc video and post it to respond to a specific user and it may not be captioned.</p>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Closed: N/A Authoring Tool: N/A</p>	<p>OrbitNote training videos do not have audio descriptions, however alternate media (Text or HTML) support articles exist.</p>



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<ul style="list-style-type: none"> <li>● (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Closed: N/A Authoring Tool: N/A</p>	<p>All UI is logically designed and accessibly labeled.</p>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>All UI is logically designed and accessibly labeled.</p>



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<ul style="list-style-type: none"> <li>• (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>The UI of the software is designed to not rely on shape, size, visual location, orientation, or sound.</p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>N/A</b></p>	<p>In OrbitNote care is taken in the UI design such that color is not used as the only visual means of conveying information.</p>



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<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>Users can play, stop, pause, restart and control the pitch, speed and accent of spoken text. Videos on the support site or website can be paused, stopped etc.</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Partially Supports</b></p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>The support site and its documentation are all fully keyboard accessible. The software is partially keyboard accessible due to the nature of it features like freehand drawing - the user should use Mousekeys for this.</p> <p>See <a href="#">OrbitNote Accessibility Roadmap</a> document for outstanding accessibility issues</p>



## VPAT 2.4 OrbitNote

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<ul style="list-style-type: none"> <li>• Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>OrbitNote. the support site and its documentation are all fully keyboard accessible. The order and removal of any keyboard traps are taken care of by our software quality test plan.</p>
<p><b>2.1.4 Character Key Shortcuts (Level A 2.1 only)</b></p> <p><b>Also applies to:</b> <b>EN 301 549 Criteria</b> <b>9.2.1.4 (Web)</b> <b>10.2.1.4 (Non-web document)</b> <b>11.2.1.4.1 (Open Functionality Software)</b> <b>11.2.1.4.2 (Closed Software)</b> <b>11.8.2 (Authoring Tool)</b></p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>OrbitNote does not use single character key shortcuts.</p>





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[2.2.1 Timing](#)**Adjustable** (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.2.1 (Web)
- 10.2.2.1 (Non-web document)
- 11.2.2.1 (Open Functionality Software)
- 11.2.2.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web) (Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: N/A  
 Electronic Docs: N/A  
 Software: N/A  
 Authoring Tool: N/A

The software has no timing/timeout specific functionality

[2.2.2 Pause, Stop, Hide](#) (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.2.2 (Web)
- 10.2.2.2 (Non-web document)
- 11.2.2.2 (Open Functionality Software)
- 11.2.2.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web) (Software)

Web: **Supports**  
 Electronic Docs: **Supports**  
 Software: **Supports**  
 Authoring Tool: N/A

There is no moving, blinking or scrolling information in OrbitNote



## VPAT 2.4 OrbitNote

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<p>A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>N/A</b> Electronic Docs: <b>N/A</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b></p>	<p>OrbitNote does not display any flashing UI.</p>
<p><b><a href="#">2.4.1 Bypass Blocks</a></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b></p>	<p>Only applicable to the website and support site, both of which are in compliance.</p>



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<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: N/A Authoring Tool: N/A</p>	<p>Fully supported on the web site and support site. Not applicable in the software since it is not a website based software product.</p>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supports logical focus order across the website, support documentation and within the products.</p>



## VPAT 2.4 OrbitNote

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<p>Docs) Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported on the web site and support site. Any links to web content within the software also contain text explaining the link.</p>
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>OrbitNote does not use multipoint gestures</p>



## VPAT 2.4 OrbitNote

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<p>- Does not apply</p> <p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 - Does not apply</p>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>All support pages work using standard click events which trigger on the mouse up event. One feature of the software on the dashboard allows a PDF to be dragged onto a button but the drag is canceled on up click.</p>
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 - Does not apply</p>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Support pages text and labels are exposed as 'Name' through accessibility tools as are labels within the software.</p>
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b></p>	<p>OrbitNote and supporting web pages have no motion based features or functionality.</p>



## VPAT 2.4 OrbitNote

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<p>(Closed Software)</p> <ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 - Does not apply</p>		
<p><b><a href="#">3.1.1 Language of Page</a></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b></p>	<p>Fully supported on the web site and support site.</p>
<p><b><a href="#">3.2.1 On Focus</a></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>N/A</b></p>	<p>Fully supported. Changes of focus in OrbitNote, the texthelp website and support pages do not change the context of the webpage or the dialogs.</p>



## VPAT 2.4 OrbitNote

Updated automatically every 5 minutes

<p>Docs) Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.2 On Input</b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Partially Supports</b> Authoring Tool: N/A</p>	<p>Fully supported on the support website. The only changes of context in the OrbitNote software are on the selection of the collect highlight or vocab tool feature which both open a separate web page to provide a doc containing either the collected highlights or a vocabulary list for learning.. This occurs after a user triggered event to use the feature.</p>
<p><b>3.3.1 Error Identification</b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Any validation errors on use of the website or support pages are displayed in text form. Any errors upon use of the software are displayed in text form.</p>



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<ul style="list-style-type: none"> <li>• (Software) 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported. Labels are supplied on or alongside controls that require input in the OrbitNote software and the support web pages.</p>
<p><b>4.1.1 Parsing</b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported. No missing tags or duplicate attributes errors upon validation of support.texthelp.com website or within Orbitnote software.</p>





## VPAT 2.4 OrbitNote

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<ul style="list-style-type: none"> <li>• (Authoring Tool) 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported. Standards compliant html is used in the support website and tests for accessibility for screen readers is part of the OrbitNote test plan.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> </ul>	<p>Web: <b>N/A</b> Electronic Docs: <b>N/A</b> Software: <b>N/A</b> Authoring Tool: N/A</p>	<p>OrbitNote does not create any live webcasts or music casts which would need captioned.</p>



## VPAT 2.4 OrbitNote

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<p>(Authoring Tool)</p> <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>OrbitNote training videos do not have audio descriptions, however alternate media (Text or HTML) support articles exist. Transcripts exist. Meeting 1.2.3 (a)</p>
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>OrbitNote web app reflows as the page is resized. The supporting documentation web content reflows to support portrait or landscape orientations.</p>



## VPAT 2.4 OrbitNote

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<ul style="list-style-type: none"> <li>• (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>supporting web pages do not have input areas for user input details requiring autocomplete within fields.</p>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>Fully Supported. The software, the website and the font weights and colors create the required contrast level.</p>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Partially Supports</b></p> <p>Authoring Tool: N/A</p>	<p>Partially supported. Html standards are adhered to in the support website allowing text to be zoomed by the browser to 200%. OrbitNote has a feature that allows the text to be zoomed and rendered accurately up to 200% so in document text is fully supported however browser zoomed to 200% creates partial</p>



## VPAT 2.4 OrbitNote

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		Issues
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported. The only images of text used on the support website and in the OrbitNote software are company logos.</p>
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>N/A</b> Authoring Tool: N/A</p>	<p>The application support pages fully support reflow. This is not applicable as the software is solely desktop rendered.</p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Closed: N/A Authoring Tool: N/A</p>	<p>Support documentation creates the required contrast level as does the software.</p>



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<ul style="list-style-type: none"> <li>1001)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: <b>N/A</b> Authoring Tool: N/A</p>	<p>The OrbitNote application's loaded content is PDF based so this does not apply.</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>The Support website and the OrbitNote software use standard tooltips which do get removed using default browser behavior when the escape key is pressed.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: N/A Authoring Tool: N/A</p>	<p>Fully supported. The Texthelp website and the support website have a search facility displaying links to pages on the sites. This is in addition to navigation via the home pages.</p>



## VPAT 2.4 OrbitNote

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<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>Fully supported. OrbitNote provides descriptive labels for features and interactive components. All pages in the support website have descriptive headings related to their content.</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: N/A</p>	<p>The OrbitNote software visually indicates that keyboard focus is only on one possible location in the software. The Support website indicates focus via a rectangle surrounding the focused element.</p>



## VPAT 2.4 OrbitNote

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**3.1.2 Language of Parts** (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.1.2 (Web)
  - 10.3.1.2 (Non-web document)
  - 11.3.1.2 (Open Functionality Software) – Does not apply
  - 11.3.1.2 (Closed Software) – Does not apply
  - 11.8.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web) (Software)
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs)

Web: **Supports**  
 Electronic Docs: **N/A**  
 Software: N/A  
 Authoring Tool: N/A

The language attribute is used in the support web pages and in the main Texthelp website.

**3.2.3 Consistent Navigation** (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.2.3 (Web)
  - 10.3.2.3 (Non-web document) – Does not apply
  - 11.3.2.3 (Open Functionality Software) – Does not apply
  - 11.3.2.3 (Closed Software) – Does not apply
  - 11.8.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web) (Software) – Does not apply to non-web software
  - 504.2 (Authoring Tool)
  - 602.3 (Support Docs) – Does

Web: **Supports**  
 Electronic Docs: **Supports**  
 Software: N/A  
 Authoring Tool: N/A

Fully supported. The website and Support website use consistent labeling and alternative text for descriptions. This is enforced using a style guide and applying CSS mechanisms on these sites.



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<p>web document) - Does not apply</p> <ul style="list-style-type: none"> <li>• 11.3.2.4 (Open Functionality Software) - Does not apply</li> <li>• 11.3.2.4 (Closed Software) - Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software) - Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) - Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: N/A Authoring Tool: N/A</p>	<p>Fully supported. The website and Support website use consistent labelling and alternative text for descriptions. This is enforced using a style guide and applying CSS mechanisms on these sites.</p>
<p><b><a href="#">3.3.3 Error Suggestion</a></b> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Fully supported. In OrbitNote in most cases input is controlled via dropdown lists or radio buttons. Where text input is required text error messages indicating the error like "no word definition found" are displayed. In the Support website pages input is via predefined menu items or via a text search. A no results found message is the only error message returned here.</p>
<p><b><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></b> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> </ul>	<p>Web: <b>N/A</b> Electronic Docs: <b>N/A</b> Software: <b>N/A</b> Authoring Tool: N/A</p>	<p>OrbitNote does not require the user to submit information in this way.</p>





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<p>(Authoring Tool)</p> <ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>N/A</b> Electronic Docs: <b>N/A</b> Software: <b>Supports</b> Authoring Tool: N/A</p>	<p>Status messages don't apply to the website or the support pages. OrbitNote displays appropriate status messages within the web application.</p>

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:



## VPAT 2.4 OrbitNote

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302.1 Without Vision	Partially Supports	then OrbitNote page elements can be read by a screen reader. Support web pages are readable by a screen reader. OrbitNote training videos do not have audio descriptions, however transcripts exist and alternate media (Text or HTML) support articles exist. See <a href="#">OrbitNote Accessibility Roadmap</a> document for outstanding accessibility issues
302.2 With Limited Vision	Supports	Operating System high contrast can be applied. Browser Zoom and Screen magnification apps are supported. Our Screen Masking tool provides additional control of contrast and colors of the focused area under the mouse.
302.3 Without Perception of Color	Supports	OrbitNote does not require color perception
302.4 Without Hearing	Partially Supports	OrbitNote only provides audio from already visible on screen text. All training video content created for OrbitNote is captioned on Youtube. Occasionally a support team member may create an ad-hoc video and post it to respond to a specific user and it may not be captioned.
302.5 With Limited Hearing	Supports	OrbitNote provides options to use different voices with different levels of clarity. OrbitNote responds to the system volume.
302.6 Without Speech	Supports	OrbitNote can be operated without the need for speech input.
302.7 With Limited Manipulation	Partially Supports	OrbitNote, the support site and its documentation are all fully keyboard accessible. The order and removal of any keyboard traps are



## VPAT 2.4 OrbitNote

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302.8 With Limited Reach and Strength	Supports	Does not apply
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	OrbitNote offers text to speech within itself. Its Word Prediction and Picture Dictionary features provide additional support for users with learning difficulties

**Chapter 4: [Hardware](#) - Not Applicable****Chapter 5: [Software](#)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>		
502.2.1 User Control of Accessibility Features	Supports	The OrbitNote Text to speech accessibility feature can be controlled through the speech settings panels. The screen masking feature also has setting for adjusting its operation
502.2.2 No Disruption of Accessibility Features	Partially Supports	OS Accessibility features are supported by OrbitNote.
<b><a href="#">502.3 Accessibility Services</a></b>		
502.3.1 Object Information	Supports	OrbitNote provides this information to the platforms accessible interfaces.
502.3.2 Modification of Object Information	Supports	Where the platform accessibility frameworks provide the option OrbitNote UI states and properties can be set programmatically
502.3.3 Row, Column, and Headers	Supports	OrbitNote UI table components have the proper association of



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		programmatically.
502.3.5 Modification of Values	Supports	OrbitNote values of UI that users can adjust can also be set through assistive technology.
502.3.6 Label Relationships	Supports	OrbitNote label relationships can be programmatically determined.
502.3.7 Hierarchical Relationships	Supports	OrbitNote provides hierarchical relationships that can be programmatically determined.
502.3.8 Text	Supports	OrbitNote text components provide programmatically determinable details.
502.3.9 Modification of Text	Supports	OrbitNote text components can be set programmatically through assistive technology.
502.3.10 List of Actions	Supports	All actions that can be set on a OrbitNote component can be determined programmatically.
502.3.11 Actions on Objects	Supports	OrbitNote supports the ability for assistive technology to programmatically execute available actions.
502.3.12 Focus Cursor	Supports	OrbitNote relies on the operating system or the browser's capabilities to provide an on-screen indication of current focus and exposes the information and mechanisms needed.
502.3.13 Modification of Focus Cursor	Supports	OrbitNote either conforms to these standards where the capability exists or does not support the capability for any user.
502.3.14 Event Notification	Supports	OrbitNote events relevant to the user's interaction are also available to assistive technology.
502.4 Platform Accessibility Features	Supports	OrbitNote conforms to these standards where the capability exists.
<b><a href="#">503 Applications</a></b>		



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503.3 Alternative User Interfaces	Supports	conflicts with accessibility features provided by the operating system or the browser
<b><i>503.4 User Controls for Captions and Audio Description</i></b>		
503.4.1 Caption Controls	Supports	OrbitNote software does not contain audio or video content.
503.4.2 Audio Description Controls	Supports	OrbitNote software does not contain audio or video content.
<b><u>504 Authoring Tools</u></b>		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	OrbitNote is not an authoring tool
504.2.2 PDF Export	N/A	
504.3 Prompts	N/A	
504.4 Templates	N/A	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>		
<b><u>602 Support Documentation</u></b>		
602.2 Accessibility and Compatibility Features	Partially Supported	OrbitNote's accessibility features are documented in our support pages. Support of other accessibility tools such as JAWS and Mac Voice Over are not yet mentioned in the support pages.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.1 section



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603.2 Information on Accessibility and Compatibility Features	Supports	will provide this information upon request at no additional charge.
603.3 Accommodation of Communication Needs	Supports	Texthelp support provides multiple channels for user communication as needed. E.G. Email, telephone and video conference and remote access support.

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Notes:

### Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	OrbitNote supports screen readers on Windows and Voiceover on Mac. If accessibility is turned on via <a href="chrome://accessibility/">chrome://accessibility/</a> then OrbitNote page elements can be read by a screen reader. Support web pages are readable by a screen reader. OrbitNote training videos do not have audio descriptions, however transcripts exist and alternate media (Text or HTML) support articles exist.  See <a href="#">OrbitNote Accessibility Roadmap</a> document



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4.2.2 Usage with limited vision	Supports	apps are supported. Our Screen Masking tool provides additional control of contrast and colors of the focused area under the mouse.
4.2.3 Usage without perception of colour	Supports	OrbitNote does not require color perception
4.2.4 Usage without hearing	Partially Supports	OrbitNote only provides audio from already visible on screen text. All training video content created for OrbitNote is captioned on Youtube. Occasionally a support team member may create an ad-hoc video and post it to respond to a specific user and it may not be captioned.
4.2.5 Usage with limited hearing	Supports	OrbitNote provides options to use different voices with different levels of clarity. OrbitNote responds to the system volume.
4.2.6 Usage with no or limited vocal capability	Supports	OrbitNote can be operated without the need for speech input.
4.2.7 Usage with limited manipulation or strength	Supports	Does not apply
4.2.8 Usage with limited reach	Supports	Does not apply
4.2.9 Minimize photosensitive seizure triggers	Supports	OrbitNote does not use flashing on and off within any of its features
4.2.10 Usage with limited cognition, language or learning	Supports	OrbitNote offers text to speech within itself. Its Word Prediction and Picture Dictionary features provide additional support for users with learning difficulties
4.2.11 Privacy	Supports	OrbitNote offers control of speech feedback and volume which allows users to



## Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>		
<b>5.1.2 General</b>		
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>		
5.1.3.1 Audio output of visual information	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.2 Auditory output delivery including speech	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.3 Auditory output correlation	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.4 Speech output user control	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.5 Speech output automatic interruption	Not Applicable	OrbitNote is not a closed





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5.1.3.6 Speech output for non-text content	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.7 Speech output for video information	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.8 Masked entry	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.9 Private access to personal data	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.10 Non-interfering audio output	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.11 Private listening volume	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.12 Speaker volume	Not Applicable	OrbitNote is not a closed application. It



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5.1.3.13 Volume reset	Not Applicable	not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.14 Spoken languages	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.15 Non-visual error identification	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.4 Functionality closed to text enlargement	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.1.5 Visual output for auditory information	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
<b>5.1.6 Operation without keyboard interface</b>		
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in



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		technologies and responds to operating system settings
5.1.7 Access without speech	Not Applicable	OrbitNote is not a closed application. It exposes its contents to assistive technologies and responds to operating system settings
5.2 Activation of accessibility features	Supports	OrbitNote's Text to Speech features can be triggered using either mouse or keyboard.
5.3 Biometrics	Not Applicable	OrbitNote does not use biological characteristics
5.4 Preservation of accessibility information during conversion	Not Applicable	OrbitNote is not an authoring tool.
<b>5.5 Operable parts</b>		
5.5.1 Means of operation	Not Applicable	OrbitNote does not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Not Applicable	OrbitNote does not require grasping, pinching, or twisting of the wrist to operate.
<b>5.6 Locking or toggle controls</b>		
5.6.1 Tactile or auditory status	Not Applicable	OrbitNote is not a Keyboard.
5.6.2 Visual status	Not Applicable	OrbitNote is not a Keyboard.
5.7 Key repeat	Not Applicable	OrbitNote is not a Keyboard.
5.8 Double-strike key acceptance	Not Applicable	OrbitNote is not a Keyboard.
5.9 Simultaneous user actions	Not Applicable	OrbitNote does not require multiple keys to be pressed



## Chapter [7: ICT with Video Capabilities](#) - Not Applicable

## Chapter [8: Hardware](#) - Not Applicable

## Chapter [9: Web](#) (see [WCAG 2.1 section](#))

## Chapter [10: Non-Web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>		
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.1 section</a>	See information in WCAG 2.1 section
10.5 Caption positioning	Not Applicable	OrbitNote does not create non-web documents that contains synchronized media with captions
10.6 Audio description timing	Not Applicable	OrbitNote does not create non-web documents that contains synchronized media with captions

## Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>		
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.1 section</a>	See information in WCAG 2.1 section
<b>11.5 Interoperability</b>		



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<b><i>service support for software that provides a user interface</i></b>		11.5.2.17
<b><i>11.5.2.2 Platform accessibility service support for assistive technologies</i></b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	OrbitNote is written using frameworks created for the browser. The accessibility provisions in the browser are used to expose the softwares content to accessibility frameworks of the operating system being used.
11.5.2.4 Assistive technology	Supports	OrbitNote uses embedded OS APIs to provide assistive technology features
11.5.2.5 Object information	Supports	OrbitNote provides this information to the platforms accessible interfaces.
11.5.2.6 Row, column, and headers	Supports	OrbitNote UI table components have the proper association of header cells and data cells and those relationships can be determined programmatically.
11.5.2.7 Values	Supports	OrbitNote UI values and range of values can be determined programmatically.
11.5.2.8 Label relationships	Supports	OrbitNote label relationships can be programmatically determined.
11.5.2.9 Parent-child relationships	Supports	OrbitNote allows parent-child relationships to be programmatically determined.
11.5.2.10 Text	Supports	OrbitNote text components provide programmatically determinable details.
11.5.2.11 List of available actions	Supports	All actions that can be set on a OrbitNote component can be determined programmatically.
11.5.2.12 Execution of available actions	Supports	OrbitNote supports the ability for assistive technology to programmatically



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		exposes the information and mechanisms needed.
11.5.2.14 Modification of focus and selection attributes	Supports	OrbitNote either conforms to these standards where the capability exists or does not support the capability for any user.
11.5.2.15 Change notification	Supports	OrbitNote change events relevant to the user's interaction are also available to assistive technology.
11.5.2.16 Modifications of states and properties	Supports	OrbitNote's user interface elements can be change by assistive technologies to programmatically modify states and properties
11.5.2.17 Modifications of values and text	Supports	OrbitNote's user interface elements can be changed by assistive technologies to programmatically modify values and text
<b>11.6 Documented accessibility usage</b>		
11.6.1 User control of accessibility features	Not Applicable	OrbitNote is not a platform
11.6.2 No disruption of accessibility features	Not Applicable	OrbitNote does not disrupt accessibility features defined on the platform
11.7 User preferences	Supports	OrbitNote follow the values of the user preferences for platform settings
<b>11.8 Authoring tools</b>		
<b>11.8.1 Content technology</b>		
11.8.2 Accessible content creation	See <a href="#">WCAG 2.1</a> section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	OrbitNote is not an authoring tool
11.8.4 Repair assistance	Not Applicable	OrbitNote is not an authoring tool
11.8.5 Templates	Not Applicable	OrbitNote is not an authoring tool



<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
<b>12.1 Product documentation</b>		
12.1.1 Accessibility and compatibility features	Partial Supprts	OrbitNote's accessibility features are documented in our support pages. Support of other accessibility tools such as JAWS and Mac Voice Over are not yet mentioned in the support pages.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.1 section
<b>12.2 Support Services</b>		
12.2.2 Information on accessibility and compatibility features	Supports	Texthelp support will provide this information upon request at no additional charge.
12.2.3 Effective communication	Supports	Texthelp support provides multiple channels for user communication as needed. E.G. Email, telephone and video conference and remote access support.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.1 section

**Chapter [13: ICT Providing Relay or Emergency Service Access](#) - Not Applicable**



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