

AVID Center Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: MyAVID

Website: my.avid.org – requires login credentials

Report Date: 6/30/2023

Product Description: Customer web portal with program related functions and services and pass through access our Learning Management System (LMS) on Instructure Canvas.

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Notes: AVID Center utilizes (Site Improve) to facilitate adherence with best practices related to accessibility and will help inform design decisions moving forward. We are currently undertaking remediating issues identified during the process of this evaluation.

MyAVID provides various levels of access based on roles. For this evaluation we used the broadest access role that members would have. This covers most of the pages commonly accessed by users of this platform. There are administrative pages used by staff

exclusively that are not included in this evaluation, though we will include these pages as we expand the scope of our evaluation software.

- Tables 3 – 13 were removed as they are Not Applicable or were Not Evaluated

Evaluation Methods Used:

- Testing with assistive technologies (Site Improve)
- Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<ul style="list-style-type: none"> • We are updating all pages to have an empty 'alt' attribute as a short-term solution; going forward we will update the 'alt' attribute when appropriate to an alternative resource
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	<ul style="list-style-type: none"> • Videos and multimedia are not captioned, but when used as instructional instruments, rubrics, learning guides and other documents are provide the content needed for the lesson.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	<ul style="list-style-type: none"> • Some pages have presentation attributes coded in HTML. We are reviewing presentational attributes to determine what can be moved to CSS; and when possible, moving these attributes. • We are reviewing these pages to ensure they comply with best practices as relates to <ul style="list-style-type: none"> ○ Text area descriptions ○ Use of "b", "u" and "i" tags.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	<ul style="list-style-type: none"> Some pages have links in blocks of text only identified by color. Most of these links are email addresses. Content links have other visual indicators that they are links.
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<ul style="list-style-type: none"> Some pop-up widows cannot be closed with the keyboard.
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	<ul style="list-style-type: none"> We are reviewing some pages to ensure they comply with best practices as relates to <ul style="list-style-type: none"> Text area descriptions iFrame descriptions Input field descriptions

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<ul style="list-style-type: none"> Color contrast ratio on page numbers for landing page scroll are 1.6:1 and should be at least 3:1. These will be corrected as part of the overall review of this evaluation. Color contrast on library purchase buttons, chapter guides and chapter resources are 2.4:1 and need to be at 4.5:1. These will be corrected as part of the overall review of this evaluation.
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	<ul style="list-style-type: none"> The items at the top of the page 'MyAVID', 'Org Search', 'Contact Search'. 'Log Out', 'Search', and social media icons, do not highlight On Focus. This will be corrected as part of the site review from this evaluation. There is a text display to indicate the element selected.
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	

Table 3: Success Criteria, Level AAA

Not Evaluated

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
Without Vision	Supports	MyAVID operates well with screen readers such as JAWS, NVDA and VoiceOver.
With Limited Vision	Supports	MyAVID supports screen magnification and browser-provided zoom functionality.
Without Perception of Color	Supports	MyAVID does not require color perception for operation.
Without Hearing	Supports	MyAVID does not use any audio for its default operation.
With Limited Hearing	Supports	MyAVID does not use any audio for its default operation. Users can upload their own content and are responsible for ensuring the accessibility of the uploaded content.
Without Speech	Supports	MyAVID does not require speech for operation.
With Limited Manipulation	Supports	MyAVID does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
With Limited Reach and Strength	Supports	MyAVID does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
With Limited Language, Cognitive, and Learning Abilities	Partially Supports	MyAVID provides an easy-to-use interface for users with cognitive or learning disabilities. MyAVID does not support adaptation of content.

Chapter 4: [Hardware](#)

Not Applicable as MyAVID is not a Hardware product.

Chapter 5: [Software](#)

Note: These criteria are Not Applicable as MyAVID is a web application that does not directly access platform accessibility services.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>602 Support Documentation</u>		
602.2 Accessibility and Compatibility Features	Not Applicable	MyAVID is not a Hardware or Software platform.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documents are not provided solely in non-electronic format.
<u>603 Support Services</u>		
603.2 Information on Accessibility and Compatibility Features	Does Not Support	<p>MyAVID does not have information available regarding how to use Accessibility features nor which features are Compatible with support devices.</p> <p>This will be one of the highest priority items for AVID Center to resolve coming out of this review.</p>
603.3 Accommodation of Communication Needs	Partially Supports	<p>MyAVID provides multiple channels for users of the platform to select for support. These include voice by calling AVID Care, chat with AVID Care, email AVID Care, and online documentation.</p> <p>We will continue to improve on options for support all individuals using best practices and information available.</p>