Padlet Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

| Name | of | Prod | uct: |
|------|----|------|------|
| | | | |

Report Date:

Jan 2025

Padlet

Product Description:

Padlet is a digital collaboration platform that enables individuals or groups to post comments, questions, and resources on a visual board. Users can organize and share content such as text, images, videos, links, maps, and more on an online 'post-it' wall. The content can be set to public or private, making it ideal for various types of communication, particularly in classroom settings.

Contact Information:

hello@padlet.com

Notes:

1. Scope. Marketing pages and Application Pages were tested for this VPAT: Home, Product, Pricing, Templates, Gallery, Login, Sign Up, Account Setup, Dashboard Home, Getting Started, Learn, Make a Padlet, Padlet View, Padlet Slideshow View, New Workspace, Settings, My Profile, Contact Us, Request Password Reset. Only the <u>Padlet Board</u> product on the web is covered in this scope. <u>Padlet Sandbox</u> and Padlet's mobile apps are excluded.

- 2. Third parties. Padlet integrates several third-party tools. Among these tools, Airtable, Paperform, Chargebee, Youtube and Google Maps do not have a VPAT. Calendly is the only third-party tool included in this product that offers a VPAT.
 - Calendly VPAT

Evaluation Methods Used:

Accessibility evaluation tests were conducted by Aditus, an independent vendor, who specializes in Web Accessibility. The accessibility auditors were familiar with the product and knew how to use the common flows.

To determine the product accessibility level, the following methods were used:

Manual testing

- Contrast: Text and Non-Text.
- Keyboard: focus order, focus visible, operable keyboard.
- Zoom (200%): content overlaps, loss of functionality, horizontal scroll.
- User preferences: dark/light mode, (classic) text resize, prefers reduced motion.
- Disable CSS: default element roles (user agent stylesheets)
- Text alternatives: missing alt, empty alt, non-descriptive alt.
- Windows High Contrast Mode
- Screen Readers: VoiceOver on Mac OS (Chrome and Safari), NVDA on Windows (Edge and Firefox).
 - Code inspection: a review of HTML CSS, and Javascript.

Automated testing

- axe DevTools
- WAVE

No tests were performed by people with disabilities.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

• Supports: The functionality of the product has at least one method that meets the

criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

• Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can

only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

• EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web

documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software

(open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 -

Documentation

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing,

and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are

scoped for full pages, complete processes, and accessibility-supported ways of using

technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Padlet provides descriptive text alternatives for icons and functional and informative images so that screen readers can properly describe them. If an image or icon is decorative, it is marked as such so that assistive technology can ignore it. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | Users can add text descriptions of audio or visual content to their audio (audio recordings or Spotify songs) and video (video recordings or YouTube videos) posts, accordingly. This helps users who can't fully see or hear understand the content. |
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 | Supports | Padlet's marketing pages contain videos with captions. For user generated content (for example - when users upload a video), auto-generated captions are provided. We also provide the ability for users to upload their own captions. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | It is possible that users can select videos from YouTube that may not have captions. We advise users to choose videos which are appropriately captioned for the benefit of everyone. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Padlet includes videos on its Learn page, where the main speaker's visual content is described (e.g., "To begin your photo album click 'Make a Padlet'"). Users can add text description of visual content to their video posts (video recordings or YouTube videos). This helps users who can't fully see understand the content. |
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Padlet conveys the visual structure and relationship information through element semantics like appropriate headings, object details and accessible text as much as possible. |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) | Supports | The product ensures that the content is in a logical order that everyone can understand, including people who use |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | screen readers and other assistive technologies. |
| 1.3.3 Sensory Characteristics (Level | | |
| A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product does not rely solely on sensory characteristics to convey information about content and elements. |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Padlet's product features do not rely on color alone to convey information. |
| 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) | Supports | The product includes audio content, such as videos or sound clips, but they do not auto-play when the page loads, or they start off muted. This helps users with screen readers by preventing unexpected sounds that |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | could interfere with the screen reader's instructions. |
| 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | The majority of the product is keyboard operable. There is 1 exception at the moment: Ordering posts on a padlet is not possible with the keyboard. |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product ensures that keyboard users can seamlessly move away from any section of the page. This is essential for users who rely on keyboards, including those who are blind or have mobility impairments, to navigate the site without becoming stuck. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) | Supports | The product implements several keyboard shortcuts, including two single-letter shortcuts: • C: Creates a new post. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | F: Goes full screen while using Slideshow. Users can disable these shortcuts from their settings page if they choose to. |
| 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Padlet allows users to complete tasks without unexpected changes in content or context due to a time limit. Users are provided a toggle to stop the toast messages from automatically getting dismissed so that they have enough time to read or interact with the information. |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | The product avoids moving, blinking, scrolling, or auto-updating content that starts automatically and runs for more than 5 seconds alongside other content because such moving or changing content can be distracting, particularly for people with cognitive disabilities or attention issues. Padlet also allows users to configure their system settings for reduced motion preference so that GIFs are paused by default and not auto played. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | The product allows users to upload GIFs, but these GIFs can: Flash continuously for more than 5 seconds Exceed the limit of 3 flashes per second We acknowledge that flashing images can trigger seizures in individuals with photosensitive epilepsy or cause discomfort such as migraines and dizziness in others. We recommend users to not upload GIFs that may harm other users. We are also exploring technical solutions to warn users. |
| 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The product implements several techniques to help users quickly access the main content of a page: A skip link is available at the top of each page, allowing users to jump directly to the main content. ARIA landmarks are used to identify different regions of each page. Heading elements are placed at the beginning of each content section. |
| 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply | Supports | Padlet pages have a meaningful and descriptive title to help users identify and distinguish between different pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | The product ensures keyboard users can navigate the content in a logical order. However, there is 1 exception: • Menus in some pages don't follow the appropriate focus order. We acknowledge that a logical focus order helps users understand and navigate the page easily, making the product more accessible and user-friendly. We are working hard to fix these issues across all the elements and pages |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product provides clear and descriptive links so that users can easily understand their purpose. |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: | Supports | The product does not require complex gestures, such as swiping or |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | multi-finger taps. We consider this crucial because not everyone, especially those using adaptive devices like head pointers or eye-trackers, can perform these intricate movements. |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | Users can cancel actions by moving their pointer away before lifting it. This helps prevent accidental clicks or touches, which is particularly beneficial for individuals with disabilities who may inadvertently trigger touch or mouse events. |
| 2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | All form controls in the product have an accessible name that matches their visible label. For someone who uses voice commands, they can simply say the label they see to interact with the control. |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) | Not Applicable | No features in the product require users to tilt, shake, or move their device. Physical gestures or device motions can be difficult for people with |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | disabilities because they may lack the physical ability or precision to perform specific movements, or they might use adaptive devices that are not well-suited for intricate gestures. |
| 3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Users can change the page language, ensuring assistive technologies provide accurate information. This benefits everyone, including people with disabilities. |
| 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product ensures that when users move through different parts of the interface, nothing unexpected happens just because an element gains focus. This helps individuals with visual impairments, cognitive challenges, or motor difficulties navigate the interface more comfortably and predictably. They can rely on the interface to behave in a steady and expected manner, reducing confusion and frustration. |
| 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) | Supports | The product generally follows the rule that changes to a form should not suddenly submit the form or change the user's view without a clear warning. We have added screen |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | reader friendly announcements in case an explicit form submission is not required. For example - changes to the title or the description of a padlet are auto saved and will be announced to the screen reader. |
| 3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Help is consistently accessible via the user menu, allowing users to quickly reach self-help options whenever needed. |
| 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Form elements in the product have proper error identification and a specific and accurate description. |
| 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product provides clear labels and instructions for all input fields. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | The product simplifies multi-step processes by avoiding requests for the same information more than once. If users provide data in one step, they won't need to re-enter it later. This approach benefits everyone, especially individuals with cognitive disabilities, by minimizing the need to remember details and reducing the chance of errors. |
| 4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does not apply | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) | Partially Supports | Majority of interactive elements (buttons, links, forms, etc) are correctly identified and described. However, there are a few exceptions: Incorrect Dialog Use: Some collapsible lists are implemented as dialogs (modals) instead of menus (e.g., language switcher). Incorrect Tabs Use: Some links are implemented as tabs when they |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 504.2 (Authoring Tool)602.3 (Support Docs) | | should be regular links (e.g., settings and share panels in padlet view). |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | The product does not have live videos, such as real-time streams or broadcasts where the video is shown as it happens. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Does Not Support | The product includes videos in the Learn page, where the main speaker's have visual content described (e.g., "To begin your photo album click 'Make a Padlet'"). For user generated content, when users upload their own videos, it isn't possible at the moment to add audio description tracks for those videos in case it is necessary Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| | | track is not available in the YouTube player). We advise users to only select videos which do not require a secondary track |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The product adapts to any orientation, whether portrait or landscape, and doesn't lock content to a single view. This is essential for users who can't easily rotate their devices, such as those using devices mounted on wheelchairs, or for those who prefer a specific orientation for better visibility or larger text. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The product simplifies form completion by clearly labeling each field, allowing browsers and assistive tools to inform users about what is required and even auto-fill details like addresses or phone numbers. This aids people with memory issues, motor impairments, or those who benefit from visual cues. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 | Supports | Padlet provides a High contrast mode that users can toggle either globally for their account or locally on a page. This will adjust the contrast for text making it easier to understand for users with visual impairments. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs) | | |
| 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product allows users to zoom in on the entire page, enlarging all content, including text, without compromising functionality or content. This feature is essential for individuals with visual impairments, as it enables them to read and interact with the content more comfortably and ensures that no important information is overlooked. |
| 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product uses text instead of images of text. This allows users, especially those with disabilities, to adjust the text to meet their needs. |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | Supports | When users zoom in to enlarge content, the product adjusts appropriately without loss or requiring two-dimensional scrolling. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Revised Section 508 – Does not | | |
| apply | | |
| 1.4.11 Non-text Contrast (Level AA | | |
| 2.1 and 2.2) Also applies to: | | |
| EN 301 549 Criteria | | Padlet provides a High contrast mode |
| • 9.1.4.11 (Web) | | that users can toggle either globally |
| • 10.1.4.11 (Non-web | | for their account or locally on a page. |
| document) | | This will adjust the contrast for non |
| • 11.1.4.11 (Open | Supports | text elements like buttons making |
| Functionality Software) | | them easier to understand for users |
| • 11.1.4.11 (Closed Software) | | with visual impairments. |
| 11.8.2 (Authoring Tool)12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not | | |
| apply | | |
| 1.4.12 Text Spacing (Level AA 2.1 | | |
| and 2.2) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| 9.1.4.12 (Web)10.1.4.12 (Non-web) | | |
| document) | | The product allows users to adjust |
| • 11.1.4.12 (Open | Supports | text spacing to make it easier to read. |
| Functionality Software) | 1 ' | and open and the second of the |
| • 11.1.4.12 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| 12.2.4 (Support Docs) Revised Section 508 – Does not | | |
| apply | | |
| 1.4.13 Content on Hover or Focus | | |
| (Level AA 2.1 and 2.2) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.4.13 (Web) | | |
| • 10.1.4.13 (Non-web | | The product decept show outre content |
| document) • 11.1.4.13 (Open | Supports | The product doesn't show extra content when you hover over or focus on |
| Functionality Software) | συρροπίδ | elements. |
| • 11.1.4.13 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not | | |
| apply | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The product offers multiple ways for users to find what they need, allowing them to choose the method that suits them best: • An in-page search feature on content-rich pages like the Dashboard, Learn, and Gallery. • A post search feature within a Padlet. • Navigation menus with direct links to other pages. This flexibility is beneficial because people have different navigation preferences. For instance, users with vision impairments might find a search bar more accessible than scrolling through numerous links, while others might prefer navigating through pages sequentially. |
| 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | All headings and labels are clear and descriptive. |
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) | Supports | Focusable elements in the product have visible focus indicators. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | When an element in the product gets focus, it is always fully visible on the screen. This means that users can always see the highlighted item they are interacting with. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Partially Supports | The product includes some drag-and-drop features but some don't provide an alternative for users who can't use a mouse to drag things around. Examples of drag-and-drop features without an alternative are: Ordering posts in a padlet that has "Sort by: drag and drop" setting enabled. |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | The product ensures that targets meet the minimum size or have adequate spacing around them. |
| 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) | Does Not Support | The product has two main shortcomings with language identification: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | Users can't set the language for the Padlet. Users can't mark words or phrases in different languages in the WYSIWYG editor. As screen readers and other assistive technologies need to know the correct language to pronounce words properly, we recommend that users do not mix multiple languages on the same board at the moment. |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The product features consistent navigation and skip links across all pages, making it easier for users, especially those with disabilities, to quickly find what they're looking for. |
| 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) | Supports | The product labels identical functions on different pages in the same way, making it easy for users to recognize and interact with them. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product provides helpful tips for correcting input errors. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The product enables users to undo transactions and review their information before finalizing. This helps prevent significant issues from mistakes, especially for users who might accidentally enter incorrect information. |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | The product has properly markup email and password input fields, allowing browsers and password managers to recognize and automatically fill them in. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| | | This eliminates the need to remember and type in login details, which is particularly helpful for users with cognitive disabilities. |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially Supports | The product generally ensures that status messages (i.e. changes in content) are properly conveyed to assistive technologies without receiving focus, through the use of toast messages. However, there are a few exceptions When adding members to an organization in the Settings page, the information is not announced to the users. When a form with a required input field is submitted with an empty value, an appropriate status message is not communicated to users. We acknowledge that this is crucial because individuals who cannot see the screen need to be aware of the results of their actions or the status of processes without experiencing interruptions or losing focus. |

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes: Some subsections of the Revised Section 508 Report refer to previously analyzed Criteria from the WCAG Report.

Chapter 3: Functional Performance Criteria (FPC)

Notes: In this table, we will refer to the WCAG table when the Success Criteria are relevant.

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------|--------------------|--|
| 302.1 Without Vision | Partially Supports | The product uses HTML and WAI-ARIA to convey information to assistive technologies, like Screen Readers. However, some functions of the product are not usable without vision. As noted in the WCAG section, under the following success criteria: • 1.1.1 Non-text Content - Supports • 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports • 1.3.1 Info and Relationships - Partially Supports • 1.4.2 Audio Control - Supports • 2.1.1 Keyboard - Partially Supports • 2.2.2 Pause, Stop, Hide - Supports • 2.4.1 Bypass Blocks - Supports • 2.4.2 Page Titled - Supports • 2.4.3 Focus Order - Partially Supports |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|---|
| | | 2.4.4 Link Purpose (In Context) - Supports 3.1.1 Language of Page - Supports 3.3.1 Error Identification - Supports 4.1.2 Name, Role, Value - Supports |
| 302.2 With Limited Vision | Partially Supports | Most functions of the product can be used by users with limited vision. As noted in the WCAG section, exceptions are the following success criteria: • 1.4.3 Contrast (Minimum) - Supports • 1.4.11 Non-text Contrast - Supports • 1.4.1 Use of Color - Supports • 1.4.4 Resize text - Supports |
| 302.3 Without Perception of Color | Partially Supports | Most functions of the product can be used without perception of color. As noted in the WCAG section, exceptions are the following success criteria: • 1.4.1 Use of Color - Supports |
| 302.4 Without Hearing | Partially Supports | Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria: |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------|--------------------|---|
| | | 1.2.1 Audio-only and Video-only (Prerecorded) - Supports 1.2.2 Captions (Prerecorded) - Supports 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports 1.2.4 Captions (Live) - Not Applicable 1.2.5 Audio Description (Prerecorded) - Does Not Support |
| 302.5 With Limited Hearing | Partially Supports | Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria: • 1.2.1 Audio-only and Video-only (Prerecorded) - Supports • 1.2.2 Captions (Prerecorded) - Supports • 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports • 1.2.4 Captions (Live) - Not Applicable • 1.2.5 Audio Description (Prerecorded) - Does Not Support |
| 302.6 Without Speech | Supports | The product does not require the use of speech to be usable. The relevant success criteria from WCAG are: • 2.1.1 Keyboard - Partially Supports |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| | | 4.1.2 Name, Role, Value - Partially Supports |
| 302.7 With Limited Manipulation | Partially Supports | Most of the product functionalities can be used with limited manipulation. As noted in the WCAG section, the relevant success criteria are: • 2.1.1 Keyboard - Partially Supports • 2.4.3 Focus Order - Partially Supports • 2.4.7 Focus Visible - Supports • 2.5.1 Pointer Gestures - Supports • 2.5.2 Pointer Cancellation - Supports |
| 302.8 With Limited Reach and Strength | Supports | Individuals with limited physical reach and strength can still access and use information and communication technology. The related Success Criteria from WCAG that support this principle include: • 2.1.1 Keyboard - Partially Supports • 2.5.1 Pointer Gestures - Supports • 2.5.4 Motion Actuation - Not Applicable • 3.3.8 Accessible Authentication (Minimum) - Supports |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Most functionalities can be used with assistive technologies, allowing users to adapt content to their varying needs. The related Success Criteria from WCAG that support this principle include: • 1.3.5 Identify Input Purpose - Supports • 2.1.4 Character Key Shortcuts - Supports • 2.5.3 Label in Name - Supports • 3.1.1 Language of Page - Supports • 3.1.2 Language of Parts - Does Not Support • 3.2.3 Consistent Navigation - Supports • 3.2.4 Consistent Identification - Supports • 3.3.1 Error Identification - Partially Supports • 3.3.2 Labels or Instructions - Supports • 3.3.3 Error Suggestion - Partially Supports |

Chapter 4: Hardware

Notes: Not Applicable. This section does not apply to the product, as there are no hardware components.

Chapter 5: Software

Notes: Notes: The criteria 502 and 503 from Chapter 5 do not apply to Web-only applications.

| Conformance Level | Remarks and Explanations |
|---------------------------------|--|
| See <u>WCAG 2.</u> 2 section | See information in WCAG 2.2 section |
| | |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| | |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| Not Applicable | The criteria in 502 do not apply to Web-only applications. |
| | See WCAG 2.2 section Not Applicable Not Applicable |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|---|
| Criteria | Comormance Level | · |
| 502.3.13 Modification of Focus | Not Applicable | The criteria in 502 do not apply to |
| Cursor | Not Applicable | Web-only applications. |
| | | The criteria in 502 do not apply to |
| 502.3.14 Event Notification | Not Applicable | Web-only applications. |
| | | The criteria in 502 do not apply to |
| 502.4 Platform Accessibility Features | Not Applicable | Web-only applications. |
| | | 7 11 |
| 503 Applications | | The evitoria in EOO do not emply to |
| 503.2 User Preferences | Not Applicable | The criteria in 503 do not apply to |
| Job. 2 Osci i Teleferices | Not Applicable | Web-only applications. |
| | | The criteria in 503 do not apply to |
| 503.3 Alternative User Interfaces | Not Applicable | Web-only applications. |
| 503.4 User Controls for Captions and | | |
| Audio Description | | |
| | | The criteria in 503 do not apply to |
| 503.4.1 Caption Controls | Not Applicable | Web-only applications. |
| | | The criteria in 503 do not apply to |
| 503.4.2 Audio Description Controls | Not Applicable | Web-only applications. |
| 5044 # : 7 4 | | |
| 504 Authoring Tools | | |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not | See WCAG 2.2 section | See information in WCAG 2.2 section |
| applicable") | | |
| | | The product enables users to export a padlet in the following file formats: |
| | | |
| | | Image file (accessibility |
| | | information cannot be preserved) |
| 504.2.1 Preservation of Information | | CSV file Figure 1 file Figure 1 file Figure 2 file Figure 2 file Figure 3 file Figure 3 file Figure 4 file Figure |
| Provided for Accessibility in Format | Partially Supports | Excel file |
| Conversion | | PDF file |
| | | The CSV and Excel formats maintain |
| | | accessibility information, such as |
| | | structure and relationships, whereas |
| | | the PDF format does not preserve this |
| | | accessibility information. |
| | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------|--------------------|--|
| 504.2.2 PDF Export | Does Not Support | Information, structure, and relationships are not preserved when converting to PDF. |
| 504.3 Prompts | Does Not Support | The product does not prompt authors to include accessibility information and features when creating or modifying content. As a result, the content generated or edited with this product may not be accessible to users with disabilities. |
| 504.4 Templates | Partially Supports | The product includes pre-made templates that can add Al-generated content. However, this content may not always be accessible, such as images lacking descriptive text alternatives. |

Chapter 6: <u>Support Documentation and Services</u>

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| 601.1 Scope | | |
| 602 Support Documentation | | |
| 602.2 Accessibility and Compatibility Features | Supports | The product features an accessibility statement and a blog that keeps users updated on its accessibility advancements. Additionally, it is compatible with assistive technologies. |
| 602.3 Electronic Support Documentation | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | Support documentation is provided in electronic formats. |
| 603 Support Services | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| | | |
| 603.2 Information on Accessibility and Compatibility Features | Supports | The product offers detailed and clear information about its accessibility features and how it works with assistive technologies. This helps users easily locate and understand how to utilize these features effectively. |
| 603.3 Accommodation of Communication Needs | Supports | The product supports a range of communication methods, like email, phone, and other channels, to meet different needs and ensure that all users can communicate effectively and inclusively. |

EN 301 549 Report

Notes: Some subsections of the EN 301 549 Report refer to previously analyzed Criteria from Revised Section 508 Report and WCAG Report.

Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------|--------------------|--|
| 4.2.1 Usage without vision | Partially Supports | The product uses HTML and WAI-ARIA to convey information to assistive technologies, like Screen Readers. However, some functions of the product are not usable without vision. As noted in the WCAG section, under the following success criteria: • 1.1.1 Non-text Content - Supports • 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports • 1.3.1 Info and Relationships - Supports • 1.4.2 Audio Control - Supports • 2.1.1 Keyboard - Partially Supports • 2.2.2 Pause, Stop, Hide - Supports • 2.4.1 Bypass Blocks - Supports • 2.4.2 Page Titled - Supports • 2.4.3 Focus Order - Partially Supports • 2.4.4 Link Purpose (In Context) - Supports |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| | | 3.3.1 Error Identification - Supports 4.1.2 Name, Role, Value - Partially Supports |
| 4.2.2 Usage with limited vision | Partially Supports | Most functions of the product can be used by users with limited vision. As noted in the WCAG section, exceptions are the following success criteria: • 1.4.3 Contrast (Minimum) - Supports • 1.4.11 Non-text Contrast - Supports • 1.4.1 Use of Color - Supports • 1.4.4 Resize text - Supports |
| 4.2.3 Usage without perception of colour | Partially Supports | Most functions of the product can be used without perception of color. As noted in the WCAG section, exceptions are the following success criteria: • 1.4.1 Use of Color - Supports |
| 4.2.4 Usage without hearing | Partially Supports | Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria: • 1.2.1 Audio-only and Video-only (Prerecorded) - Supports • 1.2.2 Captions (Prerecorded) - Supports |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| | | 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports 1.2.4 Captions (Live) - Not Applicable 1.2.5 Audio Description (Prerecorded) - Does Not Support |
| 4.2.5 Usage with limited hearing | Partially Supports | Most functions of the product can be used by users without hearing. Exceptions are the videos that might be uploaded from Youtube. As noted in the WCAG section, in the following success criteria: • 1.2.1 Audio-only and Video-only (Prerecorded) - Supports • 1.2.2 Captions (Prerecorded) - Supports • 1.2.3 Audio Description or Media Alternative (Prerecorded) - Supports • 1.2.4 Captions (Live) - Not Applicable • 1.2.5 Audio Description (Prerecorded) - Does Not Support |
| 4.2.6 Usage with no or limited vocal capability | Supports | The product does not require the use of speech to be usable. The relevant success criteria from WCAG are: • 2.1.1 Keyboard - Partially Supports • 4.1.2 Name, Role, Value - Partially Supports |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | Most of the product functionalities can be used with limited manipulation. As noted in the WCAG |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| | | section, the relevant success criteria are: • 2.1.1 Keyboard - Partially Supports • 2.4.3 Focus Order - Partially Supports • 2.4.7 Focus Visible - Supports • 2.5.1 Pointer Gestures - Supports • 2.5.2 Pointer Cancellation - Supports |
| 4.2.8 Usage with limited reach | Supports | Individuals with limited physical reach can still access and use information and communication technology. The related Success Criteria from WCAG that support this principle include: • 2.1.1 Keyboard - Partially Supports • 2.5.1 Pointer Gestures - Supports • 2.5.4 Motion Actuation - Not Applicable • 3.3.8 Accessible Authentication (Minimum) - Supports |
| 4.2.9 Minimize photosensitive seizure triggers | Does Not Support | The product allows users to upload GIFs, but these GIFs can flash continuously for more than 5 seconds, and exceed the limit of 3 flashes per second. Flashing images can trigger seizures in individuals with photosensitive epilepsy or cause discomfort such as migraines and dizziness in others. As noted in the |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| | | WCAG section, the relevant success criteria is: • 2.3.1 Three Flashes or Below Threshold - Does Not Support |
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | Most functionalities can be used with assistive technologies, allowing users to adapt content to their varying needs. The related Success Criteria from WCAG that support this principle include: • 1.3.5 Identify Input Purpose - Supports • 2.1.4 Character Key Shortcuts - Supports • 2.5.3 Label in Name - Supports • 3.1.1 Language of Page - Supports • 3.1.2 Language of Parts - Does Not Support • 3.2.3 Consistent Navigation - Supports • 3.2.4 Consistent Identification - Supports • 3.3.1 Error Identification - Supports • 3.3.2 Labels or Instructions - Supports • 3.3.3 Error Suggestion - Supports |
| 4.2.11 Privacy | Supports | The product's accessibility features do not compromise user privacy. |

Chapter <u>5: Generic Requirements</u>

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------|---|
| 5.1 Closed functionality | | |
| 5.1.2 General | | |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | | |
| 5.1.3.1 Audio output of visual information | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.3 Auditory output correlation | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.4 Speech output user control | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.6 Speech output for non-text content | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.7 Speech output for video information | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.8 Masked entry | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 5.1.3.9 Private access to personal data | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.10 Non-interfering audio output | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.11 Private listening volume | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.12 Speaker volume | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.13 Volume reset | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.14 Spoken languages | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.15 Non-visual error identification | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.4 Functionality closed to text enlargement | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------------|---|
| 5.1.5 Visual output for auditory information | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.6 Operation without keyboard interface | | |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.1.7 Access without speech | Not Applicable | This requirement does not apply to the product because it does not have any closed functionality. |
| 5.2 Activation of accessibility features | Not Applicable | The product does not include specific documented accessibility features. Instead, it relies on the accessibility features provided by the platform it operates on. |
| 5.3 Biometrics | Not Applicable | The product does not rely on biological characteristics for user identification or operational control. |
| 5.4 Preservation of accessibility information during conversion | Partially Supports | The product enables users to export a Padlet in the following file formats: Image file (accessibility information cannot be preserved) CSV file Excel file PDF file The CSV and Excel formats maintain accessibility information, such as structure and relationships, whereas |

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------------|-------------------|--|
| | | the PDF format does not preserve this accessibility information. |
| 5.5 Operable parts | | |
| 5.5.1 Means of operation | Not Applicable | The product only includes non-mechanical controls, like on-screen buttons, that do not require physical actions such as grasping, pinching, or twisting to use. The product is not hardware. |
| 5.5.2 Operable parts discernibility | Supports | The product has only non-mechanical operable parts, such as on-screen buttons, which have accessible names to ensure they are discernible. |
| 5.6 Locking or toggle controls | | |
| 5.6.1 Tactile or auditory status | Not Applicable | The product does not have locking or toggle controls. |
| 5.6.2 Visual status | Not Applicable | The product does not have locking or toggle controls. |
| 5.7 Key repeat | Not Applicable | The product relies on platform software to turn off or adjust key repeat. |
| 5.8 Double-strike key acceptance | Not Applicable | The product does not have a keyboard or a keypad. |
| 5.9 Simultaneous user actions | Not Applicable | The product does not require simultaneous user actions to operate. |

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable. This section does not apply to the product, as there is no Two-Way Voice Communication.

Chapter 7: ICT with Video Capabilities

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|--|
| 7.1 Caption processing technology | | |
| 7.1.1 Captioning playback | Partially Supports | The product can display 3 media players: Custom Player (user-uploaded videos and audio): can display captions. YouTube player: can display captions. Spotify player: does not support captions. |
| 7.1.2 Captioning synchronization | Partially Supports | The product can display 3 media players: Custom Player (user-uploaded videos and audio): preserves synchronization between the audio and the corresponding captions. YouTube player: preserves synchronization between the audio and the corresponding captions. Spotify player: does not support captions. |
| 7.1.3 Preservation of captioning | Supports | When users upload a video or an audio, auto-generated captions are provided and displayed in a custom player. |
| 7.1.4 Captions characteristics | Supports | The product can display captions in 2 media players: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Ontena | Comornance Level | Custom Player (user-uploaded videos and audio): caption characteristics can be adjusted. YouTube player: caption characteristics can be adjusted. |
| 7.1.5 Spoken subtitles | Does Not Support | The product can display captions in 2 media players: Custom Player (user-uploaded videos and audio): spoken output of the captions not available. YouTube player: spoken output of the captions not available. |
| 7.2.1 Audio description playback | Does Not Support | When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player). |
| 7.2.2 Audio description synchronization | Does Not Support | When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player). |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 7.2.3 Preservation of audio description | Does Not Support | When users upload their own videos, it isn't possible to add audio description tracks for those videos. Depending on the video's content, this might be necessary. Additionally, users can also select videos from YouTube, which, depending on the video's content, may require visual content to be described (and a secondary audio track is not available in the YouTube player). |
| 7.3 User controls for captions and audio description | Does Not Support | The product provides controls to enable captions; however, no features are present to control audio description. |

Chapter 8: Hardware

Notes: Not Applicable. This section does not apply to the product, as there are no hardware components.

Chapter 9: Web (see WCAG 2.2 section)

Notes: See WCAG 2.2 section.

Chapter 10: Non-Web Documents

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------|----------------------|--|
| 10.0 General (informative) | | |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 10.5 Caption positioning | Not Applicable | The product is a web-only application, but it does allow for format conversion to PDF. However, when exporting audio and video content, it only includes a link to the web version of these files. |

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|-------------------|--|
| 10.6 Audio description timing | Not Applicable | The product is a web-only application, but it does allow for format conversion to PDF. However, when exporting audio and video content, it only includes a link to the web version of these files. |

Chapter 11: Software

Notes: Not Applicable. The product is a Web-only App.

Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------|--|
| 12.1 Product documentation | | |
| 12.1.1 Accessibility and compatibility features | Supports | The product provides an accessibility statement and help pages. |
| 12.1.2 Accessible documentation | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 12.2 Support Services | | |
| 12.2.2 Information on accessibility and compatibility features | Supports | The support services provide information on the accessibility and compatibility features. |
| 12.2.3 Effective communication | Partially Supports | Support services accommodate most communication needs of individuals with disabilities, with a few exceptions. |
| 12.2.4 Accessible documentation | See WCAG 2.2 section | See information in WCAG 2.2 section |

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable. This product does not provide relay or emergency service features.