

# BusPlanner Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: BusPlanner Web v12.2 - Public / Parent Portals

Report Date: July 2025

**Product Description:** BusPlanner Web is a browser-based portal that provides secure access to student transportation information. It includes three main user interfaces: a Public Portal for general route and boundary lookups, a Parent Portal for individual student transportation details and notifications, and a Professional Portal for school and transportation staff to view and manage routing data. The application is designed to reduce administrative workload by enabling self-service access to schedules, maps, delays, and updates through a configurable, role-based interface.

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**Notes:**

**Evaluation Methods Used:** Testing based on knowledge of general product and inspection of html elements.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes )

Standard/Guideline	Included In Report
	Level AA (Yes ) Level AAA (Yes )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes ) Level AA (Yes ) Level AAA (Yes )
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes ) Level AA (Yes ) Level AAA (Yes )

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	Short-descriptions, alternative text, and alt html attributes are used.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	N/A
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	N/A
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	N/A
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	Role attributes are used
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	DOM order matches visual order
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	Items are labeled
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	Information from color is also labeled.
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	N/A
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	Role attributes, and alt attributes are used.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	Tab order can cycle through content
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)	Supports	Keyboard shortcuts are not implemented.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Supports	No time limits set by content.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Supports	Auto-updates can be paused.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	No flashing content.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	Nav attributes are used.
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	Pages have a title using an h1 element and class.
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	DOM matches visual order
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	Link text describes link
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 and 2.2)	Supports	No pointer gestures are used.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 and 2.2)	Supports	No down-events are used.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 and 2.2)	Supports	The "for" attribute is used for labels.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2)	Supports	No user motion functionality.
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	The language attribute on the HTML element is used.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	"focus" is not used as triggers.
<a href="#">3.2.2 On Input</a> (Level A)	Supports	Context is not changed automatically.
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Supports	Help is consistently placed on all pages.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Text descriptions identify required fields.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	Labels are provided.
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)	Supports	No information is requested multiple times.
<a href="#">4.1.1 Parsing</a> (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	No custom controls.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	N/A
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	N/A
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2)	Supports	No content requires a specific orientation.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2)	Supports	Autocomplete is used when applicable
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	Contrast ratios are sufficient.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	Content zooms with browser controls.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	Images of text are not used.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 and 2.2)	Supports	CSS is used for reflowing
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 and 2.2)	Supports	Contract ratios are sufficient.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 and 2.2)	Supports	Content is readable when text spacing
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2)	Supports	No hover or focus content except standard tooltip functionality.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	Links to related web pages and a list of links to all web pages are provided.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	Descriptive headings are used.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	Keyboard focus is indicated with CSS.
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Supports	Components are not obscured when they receive keyboard focus.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Supports	No dragging movements.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Supports	Pointer targets meet the minimum requirements.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	Pages are in a single language.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	Relative order of components is consistent.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	Components are consistent when they have the same functionality.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	Test descriptions are provided.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	Some are reversible, some are checked, and some are confirmed.
<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)	Supports	Paste functionality is not blocked.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)	Supports	Role=status is present.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Applicable	N/A
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Applicable	N/A
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not Applicable	N/A
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not Applicable	N/A
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 and 2.2)	Supports	"aria-labelledby" is leveraged in the system.
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Supports	Contrast ratio is met.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Applicable	N/A
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Supports	Agents can change text colors, width, justification, spacing, and size.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Supports	Images of text are not used.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Supports	Role attributes, and alt attributes are used.
<a href="#">2.2.3 No Timing</a> (Level AAA)	Supports	All activities can be completed without time limits.
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Supports	Auto-updates can be paused.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Supports	Some pages save data to use after re-authentication. The default timeout of 8 hours is sufficient for other pages. Administrators can set the session timeout to be at least 20 hours.
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 and 2.2)	Supports	Administrators can set the session timeout to be at least 20 hours.
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Supports	No flashing content.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 and 2.2)	Supports	No animation content.
<a href="#">2.4.8 Location</a> (Level AAA)	Supports	Each page has a title / heading.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Supports	Link text describes the purpose of the link.
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Supports	Pages are organized with headings.
<a href="#">2.4.12 Focus Not Obscured (Enhanced)</a> (Level AAA 2.2 only)	Supports	Components are not obscured when they receive keyboard focus.
<a href="#">2.4.13 Focus Appearance</a> (Level AAA 2.2 only)	Supports	Keyboard focus indicators meet the requirements.
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 and 2.2)	Supports	Pointer targets meet the minimum requirements.
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 and 2.2)	Supports	Only high-level, input-agnostic event handlers are used.
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Supports	Pages do not contain unusual words.
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Supports	Abbreviations are not used.
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Supports	Text reading level is at or below a lower secondary education level.
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Supports	Proper pronunciation can be determined from context.
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Supports	Mechanism for turning off change is available.
<a href="#">3.3.5 Help</a> (Level AAA)	Supports	Context-sensitive help is available.
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Supports	Some are reversible, some are checked, and some are confirmed.
<a href="#">3.3.9 Accessible Authentication (Enhanced)</a> (Level AAA 2.2 only)	Supports	Cognitive function test is not required

## Legal Disclaimer

*This document represents the results of an internal evaluation of BusPlanner Web v12.2 - Public / Parent Portals against the Web Content Accessibility Guidelines (WCAG) WCAG, Revised 508, EN 301 549, Level AAA. The information provided herein is intended to demonstrate good-faith efforts toward accessibility compliance and is based on the tools, resources, and testing methods available at the time of the assessment.*

*While every effort has been made to ensure the accuracy of this evaluation, it does not constitute a guarantee of full compliance with all accessibility standards. Users with diverse needs may encounter barriers not identified in this document. BusPlanner USA, Inc. assumes no legal liability for issues arising from the use of this document.*

*Accessibility is an ongoing process, and BusPlanner USA, Inc. is committed to continual improvement. For feedback or to report any accessibility barriers, please contact Andy Tompkins at [andy.tompkins@busplanner.com](mailto:andy.tompkins@busplanner.com).*